

Office of the Corporate Secretary

Direct Line: 536-0540 Trunk Lines: 891-6040 to 70 Local: 4782

January 12, 2016

PHILIPPINE DEALING & EXCHANGE CORPORATION

37th Floor, Tower 1, The Enterprise Center 6766 Ayala Avenue corner Paseo de Roxas Makati City

Attention:

Ms. Vina Vanessa S. Salonga

Head - Issuer Compliance and Disclosure Department

Dear Ms. Salonga:

We are pleased to furnish the Philippine Dealing & Exchange Corporation (PDEx) a copy of our disclosure to the Philippine Stock Exchange regarding the updates in the Annual Corporate Governance Report (ACGR) for the Year 2015 of the Philippine National Bank.

We trust you will take note of the above.

Very truly yours,

Corporate Secretary

CR00507-2016

SECURITIES AND EXCHANGE COMMISSION SEC FORM ACGR

ANNUAL CORPORATE GOVERNANCE REPORT

1. Report is Filed for the Year

Dec 31, 2015

2. Exact Name of Registrant as Specified in its Charter Philippine National Bank

3. Address of principal office

PNB Financial Center, President Diosdado Macapagal Blvd., Pasay City, Metro Manila
Postal Code
1300

4.SEC Identification Number ASO96-005555

5. Industry Classification Code(SEC Use Only)

6. BIR Tax Identification No.

000-188-209

7. Issuer's telephone number, including area code (632) 5263131 to 70/ (632) 8916040 to 70

8. Former name or former address, if changed from the last report Not Applicable

The Exchange does not warrant and holds no responsibility for the veracity of the facts and representations contained in all corporate disclosures, including financial reports. All data contained herein are prepared and submitted by the disclosing party to the Exchange, and are disseminated solely for purposes of information. Any questions on the data contained herein should be addressed directly to the Corporate Information Officer of the disclosing party.



Philippine National Bank PNB

PSE Disclosure Form ACGR-1 - Annual Corporate Governance Report Reference: Revised Code of Corporate Governance of the

Securities and Exchange Commission

Description of the Disclosure

In compliance with SEC Memorandum Circular No. 12, Series of 2014, we are pleased to provide the Exchange a copy of the updated Annual Corporate Governance Report of the Bank for the year 2015. The same was uploaded to the Bank's website today.

We trust you will take note accordingly. Thank you.

Filed on behalf by:

Name

Maila Katrina Ilarde

Designation

Corporate Secretary

SECURITIES AND EXCHANGE COMMISSION

SEC FORM - ACGR

CONSOLIDATED CHANGES IN THE ANNUAL CORPORATE GOVERNANCE REPORT FOR THE YEAR 2015

<u>1300</u>

Postal Code

1. Report is Filed for the Year: 2015

2. Exact Name of Registrant as Specified in its Charter: PHILIPPINE NATIONAL BANK

PNB Financial Center
 President Diosdado Macapagal Boulevard
 Pasay City, Metro Manila
 Add Control Control

Address of Principal Office

. SEC Identification Number: <u>AS096-005555</u> 5. (SEC Use Only)
Industry Classification Code

6. BIR Tax Identification Number: **000-188-209**

7. <u>(632) 891-6040 to 70/ (632) 526-3131 to 70</u>

Issuer's Telephone number, including area code

8. Not Applicable

Former name or former address, if changed from the last report

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A. BOARD MATTERS

Board of Directors

| Number of Directors per Articles of Incorporation | 15 |
|---|----|
| | |
| Actual number of Directors for the year 2015 | 15 |

(a) Composition of the Board (updated - 2015)

Complete the table with information on the Board of Directors:

| Director's Name | Type [Executive (ED), Non- Executive (NED) or Independent Director (ID)] | If nominee, identify the principal | Nominator in the last election (if ID, state the relationship with the nominator) | Date first elected | Date last elected (if ID, state the number of years served as ID) ¹ | Elected when (Annual /Special Meeting) | No. of years served as director |
|----------------------------|--|--|---|--------------------|---|--|--|
| 1. Florencia G. Tarriela | ID | N/A | Mr. Reynaldo A. Maclang, None | May 29, 2001 | May 26, 2015 (4 years) | Annual Meeting | 14 yrs. 7 mos. |
| 2. Felix Enrico R. Alfiler | ID | N/A | Mr. Reynaldo A. Maclang, None | Dec. 16, 2011 | May 26, 2015 (4 years) | Annual Meeting | 4 yrs. |
| 3. Florido P. Casuela | NED | N/A | Mr. Reynaldo A. Maclang | May 30, 2006 | May 26, 2015 | Annual Meeting | 9 yrs. 7 mos. |
| 4. Leonilo G. Coronel | NED | N/A | Mr. Reynaldo A. Maclang | May 28, 2013 | May 26, 2015 | Annual Meeting | 2 yrs. 7 mos. |
| 5. Reynaldo A. Maclang | ED | N/A | Mr. Reynaldo A. Maclang | February 9, 2013 | May 26, 2015 | Annual Meeting | 2 yrs. 10 mos. |
| 6. Estelito P. Mendoza | NED | N/A | Mr. Reynaldo A. Maclang | Dec. 23, 2008 | May 26, 2015 | Annual Meeting | 7 yrs. |
| 7. Christopher J. Nelson | NED | N/A | Mr. Reynaldo A. Maclang | May 26, 2015 | May 26, 2015 | Annual Meeting | 7 mos. |
| 8. Federico C. Pascual | ID | N/A | Mr. Reynaldo A. Maclang, None | May 27, 2014 | May 26, 2015 (1 year) | Annual Meeting | 1 yr. 7 mos. |
| 9. Cecilio K. Pedro | ID | N/A | Mr. Reynaldo A. Maclang, None | February 28, 2014 | May 26, 2015 (1 year) | Annual Meeting | 1 yr. 10 mos. |
| 10. Washington Z. Sycip | NED | N/A | Mr. Reynaldo A. Maclang | Dec. 8, 1999 | May 26, 2015 | Annual Meeting | 16 yrs. |
| 11. Harry C. Tan | NED | N/A | Mr. Reynaldo A. Maclang | February 9, 2013 | May 26, 2015 | Annual Meeting | 2 yrs. 10 mos. |
| 12. Lucio C. Tan | NED | N/A | Mr. Reynaldo A. Maclang | Dec. 8, 1999 | May 26, 2015 | Annual Meeting | 16 yrs. |
| 13. Lucio K. Tan, Jr. | NED | N/A | Mr. Reynaldo A. Maclang | Sept. 28, 2007 | May 26, 2015 | Annual Meeting | 8 yrs. 3 mos. |
| 14. Michael G. Tan | NED | N/A | Mr. Reynaldo A. Maclang | February 9, 2013 | May 26, 2015 | Annual Meeting | 2 yrs. 10 mos. |
| 15. Deogracias N. Vistan | ID | N/A | Mr. Reynaldo A. Maclang, None | July 15, 2011 | May 26, 2015 (4 years) | Annual Meeting | 4 yrs. 5 mos. |

FLORENCIA G. TARRIELA, 68, Filipino, has been serving as Chairman of the Board of the Bank since May 24, 2005, and as an Independent Director since May 30, 2006. She also serves as Independent Director of PNB Capital and Investment Corporation, PNB Life Insurance, Inc., PNB International Investments Corporation, and LT Group, Inc. She obtained her Bachelor of Science in Business Administration degree, Major in Economics, from the University of the Philippines and her Masters in Economics degree from the University of California, Los Angeles, where she topped the Masters Comprehensive Examination. Ms. Tarriela is currently a columnist for "Business Options" of the Manila Bulletin and "FINEX Folio" of Business World. She is a Director/Vice President of Tarriela Management Company and Director/Vice President/ Assistant Treasurer of Gozon Development Corporation. She is a Life Sustaining Member of the Bankers Institute of the Philippines and FINEX, where she is also a Director, and a Trustee of TSPI Development Corporation, TSPI MBA, and Foundation for Filipino Entrepreneurship, Inc. Ms. Tarriela was formerly an Undersecretary of Finance, and an alternate Board Member of the Monetary Board of

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¹Reckoned from the election immediately following January 2, 2012.

the Bangko Sentral ng Pilipinas, Land Bank of the Philippines and the Philippine Deposit Insurance Corporation. She was formerly Deputy Country Head, Managing Partner and the first Filipino female Vice President of Citibank N. A. Ms. Tarriela is a co-author of several inspirational books - "Coincidence or Miracle? Books I, II, III ("Blessings in Disguise"), and IV ("Against All Odds"), and gardening books - "Oops-Don't Throw Those Weeds Away!" and "The Secret is in the Soil". She is an environmentalist and practices natural ways of gardening.

FELIX ENRICO R. ALFILER, 66, Filipino, was elected as Vice Chairman/Independent Director of the Bank effective on January 1, 2012. He completed his undergraduate and graduate studies in Statistics at the University of the Philippines in 1973 and 1976, respectively. He undertook various continuing education programs, including financial analysis and policy, at the IMF Institute of Washington, D.C. in 1981 and on the restructured electricity industry of the UK in London in 1996. He has published articles relating to, among others, the globalization of the Philippine financial market, policy responses to surges in capital inflows and the Philippine debt crisis of 1985. He is currently the Chairman/Independent Director of PNB RCI Holdings Co., Ltd. and an Independent Director of PNB-IBJL Leasing and Finance Corporation, PNB Savings Bank and PNB International Investments Corp. He previously held various distinguished positions, namely: Philippine Representative to the World Bank Group Executive Board in Washington, D.C., Special Assistant to the Philippine Secretary of Finance for International Operations and Privatization, Director of the Bangko Sentral ng Pilipinas, Assistant to the Governor of the Central Bank of the Philippines, Advisor to the Executive Director at the International Monetary Fund, Associate Director at the Central Bank and Head of the Technical Group of the CB Open Market Committee. Mr. Alfiler was also the Monetary Policy Expert in the Economics Sub-Committee of the 1985-1986 Philippine Debt Negotiating Team which negotiated with over 400 private international creditors for the rescheduling of the Philippines' medium- and long-term foreign debts. In the private sector, Mr. Alfiler was an Advisor at Lazaro Tiu and Associates, Inc., President of Pilgrims (Asia Pacific) Advisors, Ltd., President of the Cement Manufacturers Association of the Philippines (CeMAP), Board Member of the Federation of Philippine Industries (FPI), and Vice President of the Philippine Product Safety and Quality Foundation, Inc. and Convenor for Fair Trade Alliance.

FLORIDO P. CASUELA, 74, Filipino, has been serving as a Director of the Bank since May 30, 2006. A Certified Public Accountant, he obtained his degree in Bachelor of Science in Business Administration, Major in Accounting, and his Masters in Business Administration from the University of the Philippines. He took the Advanced Management Program for Overseas Bankers conducted by the Philadelphia National Bank in conjunction with the Wharton School of the University of Pennsylvania. Mr. Casuela was one of the ten (10) awardees of the 2001 Distinguished Alumni Award of the UP College of Business Administration. He is currently the Chairman of PNB Securities, Inc. He is also a Director of PNB Savings Bank, PNB International Investments Corporation, PNB RCI Holdings Co., Ltd., PNB Life Insurance, Inc., and Surigao Micro Credit Corporation. He is a Senior Consultant of the Bank of Makati, Inc. and a Director of Sagittarius Mines, Inc. as well as its subsidiaries, namely: Hillcrest, Inc., where he is also the President, and Pacificrim Land Realty Corporation, where he is the Chairman. He is a Trustee of the LBP Countryside Development Foundation, Inc. He was formerly the President of Maybank Philippines, Inc., Land Bank of the Philippines, and Surigao Micro Credit Corporation. He was also a Senior Executive Vice President of United Overseas Bank (Westmont Bank), Executive Vice President of PDCP (First Bank), Senior Vice President of Philippine National Bank, First Vice President of Bank of Commerce and Vice President of Metropolitan Bank & Trust Co. Mr. Casuela worked as a Special Assistant to the Chairman of the National Power Corporation and an Audit Staff of Joaquin Cunanan, CPAs. He also held various positions and was a Senior Adviser in the Bangko Sentral ng Pilipinas.

LEONILO G. CORONEL, 69, Filipino, was elected as a Director of the Bank on May 28, 2013. He obtained his Bachelor of Arts degree, Major in Economics from the Ateneo de Manila University and finished the Advance Management Program of the University of Hawaii. He became a Fellow of the Australian Institute of Company Directors in 2002. Presently, he is the Chairman of PNB-IBJL Leasing and Finance Corporation and PNB-IBJL Equipment Rentals Corporation. He is an Independent Director of DBP-Daiwa Capital Markets Phil., Megawide Construction Corporation and Electronic Network of Cash Tellers. He is also a Director of Software Ventures International. Prior to his present positions, Mr. Coronel was Executive Director of the Bankers Association of the Philippines and RBB Micro Finance Foundation. He also previously served as a Director/Treasurer of Philippine Depository and Trust Corporation, a Director of the Philippine Clearing House Corporation, the Philippine Dealing System and the Capital Markets Development Council, a Managing Director of BAP-Credit Bureau and the President of Cebu Bankers Association. He was a Consultant of Land Bank of the Philippines, Arthur Young, U.S. Aid, Bankers Association of the Philippines and Economic Development Corporation. He also worked with Citibank, Manila for twenty (20) years, occupying various positions.

REYNALDO A. MACLANG, 77, Filipino, was appointed as the Bank's President on May 27, 2014 after serving as a Director of the Bank since February 9, 2013. He holds a Bachelor of Laws degree from the Ateneo de Manila University. He is currently the Chairman of PNB (Europe) Plc and a member of the Board of Directors of Allied Leasing & Finance Corporation, PNB Savings Bank, PNB Global Remittance and Financial Co., HK, Ltd., Bulawan Mining Corporation, PNB Management & Development Corporation and PNB Forex, Inc. He is also a Director of the Bankers Association of the Philippines, Asian Bankers Association, and Bancnet, Inc., where he is also a Treasurer. He was previously a Director of Allied Banking Corporation (ABC), PNB Life Insurance, Inc., PNB Italy SpA, PNB International Investments Corporation, PNB Holdings Corporation, PNB Securities, Inc., PNB Forex, Inc., and Eton Properties Philippines, Inc. He has been with ABC since 1977 and was formerly the President of Allied Savings Bank from 1986 to 2001. He then became the President of ABC from 2001 up to 2009. Previous to that, he was connected with other commercial banks and practiced law.

ESTELITO P. MENDOZA, 85, Filipino, was elected as a Director of the Bank on January 1, 2009. He obtained his Bachelor of Laws degree (cum laude) from the University of the Philippines and Master of Laws degree from the Harvard Law School. A practicing lawyer for more than sixty years, he has been consistently listed for several years as a "Leading Individual in Dispute Resolution" among lawyers in the Philippines in international/regional directories of lawyers. He has also been a Professional Lecturer of law at the University of the Philippines, and served as Undersecretary of Justice, Solicitor General, Minister of Justice, Member of the Batasang Pambansa and Provincial Governor of Pampanga. He was the Chairman of the Sixth (Legal) Committee, 31st Session of the UN General Assembly and the Special Committee on the Charter of the United Nations and the Strengthening of the Role of the Organization. He is currently the Chairman of Prestige Travel, Inc. He also serves as a member of the Board of Directors of Philippine Airlines, Inc., San Miguel Corporation, and Petron Corporation. He has been awarded a Doctor of Laws degree (honoris causa) by Central Colleges of the Philippines, Hanyang University, University of Manila, Angeles University Foundation and the University of the East, and a Doctor of Humane Letters degree by the Misamis University. He is a recipient of a

Presidential Medal of Merit as Special Counsel on Marine and Ocean Concerns and the University of the Philippines Alumni Association's 1975 "Professional Award in Law" and 2013 "Lifetime Distinguished Achievement Award".

CHRISTOPHER J. NELSON, 56, British, was appointed as a Director of the Bank on May 26, 2015. He holds Bachelor of Arts and Masters of Arts degrees in History from Emmanuel College, Cambridge University, U.K., and a Diploma in Marketing from the Institute of Marketing, Cranfield, U.K. He is currently a Director of PNB Holdings Corporation. Prior to joining the Bank, he was President of Philip Morris Philippines Manufacturing, Inc., a position he held for 10 years. He has an extensive 31 years of experience in the tobacco business, 25 years of which were with Philip Morris International, holding various management positions including Area Director for Saudi Arabia, Kuwait, Gulf Cooperation Council, Yemen, and Horn of Africa. Mr. Nelson is actively involved in various business and non-profit organizations that work for the social and economic upliftment of communities. He is the Chairman of Lux Et Sal Corporation and a Director of the Philippine Band of Mercy, the Federation of Philippine Industries, and Bellagio 3 Condominium Association, Inc. He is a member of the Board of Trustees of the American Chamber Foundation Philippines, Inc., and British Chamber of Commerce of the Philippines, where he is also the Chairman. He was also a former Trustee of Tan Yan Kee Foundation and Director of the American Chamber of Commerce of the Philippines, Inc. Mr. Nelson is a member of the Society of Fellows of the Institute of Corporate Directors.

FEDERICO C. PASCUAL, 73, Filipino, was elected as Independent Director of the Bank on May 27, 2014. He obtained his Bachelor of Laws degree from the University of the Philippines. He took his Masters of Laws, Corporate and Labor Laws in Columbia University. Presently, he is the Chairman/Independent Director of PNB General Insurers Co., Inc. and Independent Director of PNB International Investments Corporation and PNB Holdings Corporation. He is the President/Director of Tala Properties and Woldingham Realty, Inc. He is also a Director of Global Energy Growth System and Apo Reef World Resort, the proprietor of Green Grower Farm, and a Partner of the University of Nueva Caceres in Bataan. Mr. Pascual was previously the President and General Manager of Government Service Insurance System and the President and CEO of ABC. He worked with Philippine National Bank for twelve (12) years in various capacities, including as Acting President, CEO and Vice Chairman. Mr. Pascual previously served as the President and Director of Philippine Chamber of Commerce and Industry, Chairman of National Reinsurance Corporation and PNOC-AFC, co-Chairman of the Industry Development Council of the Department of Trade and Industry, and Treasurer of BAP-Credit Guarantee. He was also a Director of San Miguel Corporation, Philippine Stock Exchange, Manila Hotel Corporation, Cultural Center of the Philippines, CITEM, Bankers Association of the Philippines, Philippine National Construction Corporation, Allied Cap Resources HK, Oceanic Bank SF, USA, AIDSISA Sugar Mill, PDCP Bank, Equitable PCIB, Bankard, Philippine International Trading Corporation, Philippine National Oil Corporation and Certified Data Centre Professional. He is active in various professional and social organizations.

CECILIO K. PEDRO, 62, Filipino, was elected as Independent Director of the Bank on February 28, 2014. He obtained his Bachelor of Science degree in Business Management from the Ateneo de Manila University in 1975 and Honorary Doctorate of Philosophy in Technological Management from the Technological University of the Philippines in March 2006. He is the Chief Executive Officer (CEO)/President of Lamoiyan Corporation. He is also the Chairman and CEO of Pneumatic Equipment Corporation and Action Container, Inc., and a Director of CATS Motors, Manila Doctors Hospital and Philippine Business for Social Progress. He is an Independent Director of PNB Savings Bank. He was formerly the CEO/President of Aluminum Container, Inc. and a Director of DBS Philippines, Inc. (formerly Bank of Southeast Asia, Inc.). Mr. Pedro has received various distinguished awards, namely, the Ten Outstanding Young Men in the field of Business Entrepreneurship, Aurelio Periquet Award on Business Leadership, Ateneo Sports Hall of Fame, CEO Excel Award, Ozanam Award for Service, Entrepreneur of the Year for Social Responsibility, Ten Outstanding Manileños, and PLDT SME Nation and Go Negosyo's Grand MVP Bossing Award. He was also recognized by the House of Representative for his Exemplary Accomplishment in the Promotion of the Welfare of the Deaf Community on October 16, 2012. He is currently involved in various socio-civic organizations. He is the Chairman of the Deaf Evangelistic Alliance Foundation, Inc. and the Vice President of the Federation of Filipino-Chinese Chambers of Commerce and Industry, Inc.

WASHINGTON Z. SYCIP, 94, Filipino-American, has been serving as a Director of the Bank since December 8, 1999. He is the founder of SGV Group. He is also one of the founders and Chairman Emeritus of the Asian Institute of Management; a member of the Board of Overseers of the Graduate School of Business at Columbia University; the Honorary Chairman of the Euro-Asia Centre of INSEAD in Fontainebleau, France; and a Honorary Life Trustee of The Asia Society. He is a member of the Board of Directors of a number of other major corporations in the Philippines and other parts of the world. Mr. SyCip has served as President of the International Federation of Accountants, a member of the International Advisory Board of the Council on Foreign Relations, Vice Chairman of the Board of Trustees of The Conference Board, and Chairman of the Asia Pacific Advisory Committee of the New York Stock Exchange. He also served in the international boards of the American International Group, AT&T, Australia & New Zealand Bank, Caterpillar, Chase Manhattan Bank, Owens-Illinois, Pacific Dunlop and United Technologies Corporation, among others. He was a member of the Board of Trustees of the Ramon Magsaysay Award Foundation and Eisenhower Exchange Fellowship. Among his awards are the Order of Lakandula, Rank of Grand Cross, conferred by Philippine President Benigno S. Aquino, III on June 30, 2011; Lifetime Achievement Award given by Columbia Business School and Asia Society; Ramon Magsaysay Award for International Understanding; the Management Man of the Year given by the Management Association of the Philippines; the Officer's Cross of the Order of Merit given by the Federal Republic of Germany; Star of the Order of Merit Conferred by the Republic of Australia; and the Officer First Class of the Royal Order of the Polar Star awarded by H.M. the King of Sweden.

HARRY C. TAN, 69, Filipino, was appointed as a Director of the Bank on February 9, 2013 after serving as a Director of ABC since November 1999. He holds a Bachelor of Science degree in Chemical Engineering from Mapua Institute of Technology. Mr. Tan is currently the Chairman of Bulawan Mining Corporation and PNB Global Remittance and Financial Company (HK) Limited and a Director of PNB Management Development Corporation and PNB Savings Bank. He is the President of Landcom Realty Corporation and Century Park Hotel, and the Vice Chairman of Lucky Travel Corporation, Eton Properties Philippines, Inc., Belton Communities, Inc., and Eton City Inc. He is also the Managing Director/Vice Chairman of The Charter House Inc. and is a member of the Board of Directors of various private firms which include Asia Brewery, Inc., Dominium Realty and Construction Corporation, Progressive Farms, Inc., Shareholdings Inc., Himmel Industries, Inc., Basic Holdings Corporation, Asian Alcohol Corporation, Pan Asia Securities Inc., Tanduay Distillers, Inc., Manufacturing Services and Trade Corporation, Foremost Farms, Inc., Grandspan Development Corporation, Absolut Distillers, Inc., MacroAsia Corporation, Tanduay Brands International Inc., Alliedbankers Insurance Corp., Allied Banking Corporation (Hong Kong) Limited, Phillip Morris Fortune Tobacco Corporation, Inc., and LT Group, Inc. He is also the Chairman for the Tobacco Board of Fortune Tobacco International Corporation.

LUCIO C. TAN, 81, Filipino, has been serving as a Director of the Bank since December 8, 1999. He studied at Far Eastern University and later earned his Chemical Engineering degree from the University of Sto. Tomas (UST). In 2003, he earned the degree of Doctor of Philosophy, Major in Commerce, from UST. From humble origins, Dr. Tan became the Chairman of ABC. He is presently the Chairman and CEO of LT Group, Inc., Philippine Airlines, Inc., Lucky Travel Corporation, Eton Properties Philippines, Inc., and PAL Holdings, Inc. He is the Chairman of Asia Brewery, Inc., Basic Holdings Corporation, Himmel Industries, Inc., Fortune Tobacco Corporation, PNB Life Insurance, Inc., Allied Leasing and Finance Corporation, Allied Commercial Bank, PNB Savings Bank and Allied Banking Corporation (HK) Ltd. Dr. Tan is also the Chairman/President of Tangent Holdings Corporation and the President of Grandspan Development Corporation and Tanduay Distillers, Inc. Despite Dr. Tan's various business pursuits, he continues to share his time and resources with the community. In 1986, he founded the Tan Yan Kee Foundation, Inc., of which he is Chairman and President. He is likewise Chairman Emeritus of the Federation of Filipino-Chinese Chambers of Commerce and Industry, Inc. He is the founder and Vice Chairman of the Foundation for Upgrading the Standard of Education, Inc. Dr. Tan received various honorary degrees for his outstanding achievements and leadership in the Philippines and other parts of the world.

LUCIO K. TAN, JR., 49, Filipino, has been serving as a Director of the Bank since September 28, 2007. He obtained his Bachelor of Science degree in Civil Engineering (Minors in classical Chinese Mandarin and Mathematics) from the University of California Davis in 1991. He completed the academic requirements for his Executive Masters in Business Administration (EMBA) at the Hong Kong University of Science and Technology (Business School) and J.L. Kellogg School of Management of Northwestern University in 2006. He also attended courses in Basic and Intermediate Japanese Language. Mr. Tan is currently the President of Tanduay Distillers, Inc. and Eton Properties Philippines, Inc. He is a member of the Board of Directors of Bulawan Mining Corporation, PNB Capital and Investment Corporation, PNB Forex, Inc., PNB Management and Development Corporation, Phillip Morris Fortune Tobacco Corporation, Inc., Philippine Airlines, Inc., PAL Holdings, Inc., Air Philippines Corporation, MacroAsia Corporation, LT Group, Inc., Alliedbankers Insurance Corporation, Foremost Farms, Inc., PNB Savings Bank, Allied Leasing ad Finance Corporation, Victorias Milling Company, PNB Global Remittance and Financial Company (HK) Ltd., Allied Banking Corporation (HK) Limited, Manufacturing Services & Trade Corp., Grandspan Development Corporation, Absolut Distillers, Inc., Asia Brewery, Inc., Eton City, Inc., Asian Alcohol Corporation, Lucky Travel Corporation, Progressive Farms, Inc., Tanduay Brands International, Inc., The Charter House, Incorporated, and Himmel Industries, Incorporated. He is an Executive Vice President (EVP) and Director of Fortune Tobacco Corporation.

MICHAEL G. TAN, 49, Filipino, was elected as a Director of the Bank on February 9, 2013. He is the President of LT Group, Inc., the holding firm of the Lucio Tan Group of Companies. He also served as a Director of ABC from January 30, 2008 until the ABC's merger with PNB on February 9, 2013. He is the Chairman of PNB Holdings Corporation and PNB Management and Development Corporation. He is also a Director of PNB Forex, Inc., Bulawan Mining Corporation, PNB Savings Bank, Allied Commercial Bank, PNB Global Remittance and Financial Company (HK) Ltd., and Alliedbankers Insurance Corp. He is a Director and the Chief Operating Officer of Asia Brewery, Inc. and a member of the Board of Directors of the following companies: Philippine Airlines Foundation, Inc., Air Philippines Corp., Philippine Airlines, Inc., PAL Holdings, Inc., Absolut Distillers, Inc., Eton Properties Phils., Inc., Grandway Konstruct, Inc., Shareholdings, Inc., Lucky Travel Corporation, Eton City, Inc., Abacus Distribution Systems Philippines, Inc., PMFTC, Inc., Tangent Holdings Corporation, Allied Banking Corp. (Hong Kong) Limited, and Victorias Milling Company. He holds a Bachelor of Applied Science degree in Civil Engineering from the University of British Columbia, Canada.

DEOGRACIAS N. VISTAN, 71, Filipino, was elected as an Independent Director of the Bank on August 1, 2011. He obtained his Bachelor of Arts and Bachelor of Science degrees in Business Administration from the De La Salle University and earned his Masters in Business Administration from Wharton Graduate School. Mr. Vistan's extensive banking experience includes being Chairman of United Coconut Planters Bank (2003-2004), Vice Chairman of Metropolitan Bank and Trust Company (2000-2001), and President of Equitable-PCI Bank (2001-2002), Solidbank Corporation (1992-2000) and Land Bank of the Philippines (1986-1992). He also served as President of FNCB Finance (1979-1980). Mr. Vistan held various management positions in Citibank Manila, Cebu and New York (1968-1986). He is a former Presidential Consultant on Housing (2002-2003) and President of the Bankers Association of the Philippines (1997-1999). He is the Chairman and an Independent Director of PNB International Investments Corporation and an Independent Director of PNB Capital and Investment Corporation. He is also the Chairman of V & A Foods Corporation and Pinoy Micro Enterprise Foundation and a Director of Lorenzo Shipping Corporation and U-Bix Corporation. He is currently a member of the Board of Trustees of the Ramon Magsaysay Award Foundation and Landbank Countryside Development Foundation, Inc. and an Advisor of Mitsubishi Motors Philippines Corp.

(b) Provide a brief summary of the corporate governance policy that the board of directors has adopted. Please emphasize the policy/ies relative to the treatment of all shareholders, respect for the rights of minority shareholders and of other stakeholders, disclosure duties, and board responsibilities. (updated - 2015)

The Board of Directors ("Board") and Management of the Philippine National Bank ("PNB" or "Bank") commit themselves to adhere to the highest principles of good corporate governance as embodied in the Bank's Amended Articles of Incorporation, Amended By-Laws, Code of Conduct and its Revised Corporate Governance Manual ("Manual"). The Bank subscribes to the philosophy of integrity, accountability and transparency in its manner of doing business; dealing fairly with its clients, investors, stockholders, the communities affected by its activities and various public; professionalism among its Board of Directors, executives and employees in managing the Bank, its subsidiaries and affiliates; and respect for the laws and regulations of the countries affecting its businesses. Internally, it follows a philosophy of rational check and balances as well as structured approach to its business operations.

The Board and Management believe that corporate governance is a critical component of sound strategic business management and will, therefore, undertake every effort necessary to create awareness within the organization to ensure that the principles of fairness, accountability and transparency are indispensable in conducting the day-to-day business of the Bank, its subsidiaries and affiliates.

The Bank recognizes that the most cogent proof of good corporate governance is visible to the eyes of its investors. Therefore, the following provisions regarding the Shareholders' Rights and Protection of Minority Stockholders' Interest are included in the Bank's Revised Corporate Governance Manual, for the guidance of all internal and external parties concerned, as governance covenant between the Bank and all its investors:

- (1) Right to vote on all matters that requires their consent or approval
 - Shareholders shall have the right to elect, remove and replace directors and vote on certain corporate acts in accordance with the Corporation Code.
- (2) Right to inspect corporate books and records
 - All shareholders shall be allowed to inspect corporate books and records including minutes of Board meetings and stock registries
 in accordance with the Corporation Code and shall be furnished with annual reports, including financial statements, without cost
 or restrictions.

(3) Right to information

- The shareholders shall be provided, upon request, with periodic reports which disclose personal and professional information
 about the directors and officers and certain other matters such as their holdings of the Bank's shares, dealings with the Bank,
 relationships among directors and key officers, and the aggregate compensation of directors and officers.
- The minority shareholders shall be granted the right to propose the holding of a meeting, and the right to propose items in the agenda of the meeting, provided the items are for legitimate purposes; and
- The minority shareholders shall have access to any information relating to matters for which management is accountable.

(4) Appraisal right

• The shareholders shall have the appraisal right or the right to dissent and demand payment of the fair value of their shares in the manner provided for under Section 82 of the Corporation Code, under certain circumstances.

(5) Right to dividends

• Dividends shall be declared and paid out of the surplus profits of the Bank as often and at such times as the Board may determine and in accordance with the provisions of the law and regulations of the Bangko Sentral ng Pilipinas.

It shall be the duty of the directors to promote shareholder rights, remove impediments to the exercise of shareholders rights and allow possibilities to seek redress for any violation of their rights. They shall encourage the exercise of shareholders' voting rights and the solution of collective action problems through appropriate mechanisms. They shall be instrumental in removing excessive costs and other administrative or practical impediments to shareholders participating in meetings and/or voting in person. The directors shall pave the way for the electronic filing and distribution of shareholder information necessary to make informed decisions, subject to legal constraints.

All material information about the Bank which could adversely affect its viability or the interest of its stockholders and other stakeholders shall be publicly disclosed to the regulators in a timely manner. All disclosed information shall be released via the approved stock exchange procedure for company announcements as well as through the Annual Report.

The Board is primarily accountable to the stockholders. The Board shall commit at all times to fully disclose material information dealings for the interest of the stakeholders. It shall be the Board's responsibility to foster the long-term success of the Bank, its subsidiaries and affiliates; and to sustain its competitiveness and profitability in a manner consistent with its corporate objectives, for the best interest of the Bank, its stockholders, its depositors and other creditors, its management and employees, the regulators, deposit insurer and the public at large.

Title X – Section 81 of the Corporation Code of the Philippines allows a stockholder to exercise his right to dissent and demand payment of the fair value of his shares in certain instances, to wit: (1) in case an amendment to the Articles of Incorporation will change or restrict the rights of such stockholder or otherwise extend or shorten the term of the company; (2) in case of the sale, lease, exchange, transfer, mortgage, pledge or other disposition of all or substantially all of the company's properties; or (3) in cases of merger or consolidation. Under Section 42 of the Corporation Code, a stockholder is likewise given an appraisal right in cases where a corporation decides to invest its funds in another corporation or business. The stockholder must have voted against the proposed corporate action in order to avail himself of the appraisal right.

(c) How often does the Board review and approve the vision and mission?

The review of the vision and mission is done every year at the start of the strategic planning process as all objectives, KRAs and performance indicators are aligned with the strategic directions of the Bank as articulated in the vision-mission statements.

A more structured review of the vision and mission for possible revision is conducted at the start of the crafting of a long-range plan such as the five-year development plan of the Bank or the crafting of the integration plan of the merged Bank.

(d) Directorship in Other Companies

(i) Directorship in the Company's Group² (updated – 2015)

Identify, as and if applicable, the members of the company's Board of Directors who hold the office of director in other companies within its Group:

| Director's Name | Corporate Name of the Group Company | Type of Directorship (Executive, Non- Executive, Independent). Indicate if director is also the Chairman. | | |
|-------------------------|--|---|--|--|
| Florencia G. Tarriela | PNB Capital and Investment Corporation | Chairman/ID | | |
| | PNB Life Insurance, Inc. | ID | | |
| | PNB International Investments Corporation | ID | | |
| | · | | | |
| Felix Enrico R. Alfiler | PNB RCI Holdings Co., Ltd. | Chairman/ID | | |
| | PNB-IBJL Leasing and Finance Corporation | ID | | |
| | PNB International Investments Corporation | ID | | |
| | PNB Savings Bank | ID | | |
| Florido P. Casuela | PNB Securities, Inc. | Chairman | | |
| | PNB RCI Holdings Co., Ltd. | NED | | |
| | PNB International Investments Corporation | NED | | |
| | PNB Life Insurance, Inc. | NED | | |
| | PNB Savings Bank | NED | | |
| Leonilo G. Coronel | PNB-IBJL Leasing and Finance Corporation | Chairman/ID | | |
| | PNB-IBJL Equipment Rentals Corporation | Chairman/ID | | |
| | | | | |
| Reynaldo A. Maclang | PNB (Europe) Plc | Chairman | | |
| , | PNB Savings Bank | Vice Chairman | | |
| | Allied Leasing and Finance Corporation | NED | | |
| | PNB Forex, Inc. | NED | | |
| | Bulawan Mining Corporation | NED | | |
| | PNB Management Development Corporation | ED | | |
| | PNB Global Remittance and Financial Co., (HK) Ltd. | ED | | |
| Estelito P. Mendoza | None | Not Applicable | | |
| Estento I : Wichaoza | None | Not ripplicable | | |
| Christopher J. Nelson | PNB Holdings Corporation | NED | | |
| Federico C. Pascual | PNB General Insurers Co., Inc. | Chairman/ID | | |
| . cacino en ascaa | PNB Holdings Corporation | ID | | |
| | PNB International Investments Corporation | ID | | |
| Cecilio K. Pedro | PNB Savings Bank | ID | | |
| Washington Z. Sycip | None | Not Applicable | | |
| | | | | |
| Harry C. Tan | PNB Global Remittance and Financial Co., (HK) Ltd. | Chairman | | |
| | Bulawan Mining Corporation | Chairman | | |
| | PNB Management Development Corporation | NED | | |
| | PNB Savings Bank | NED | | |
| | Allied Commercial Bank | NED | | |
| | Allied Banking Corporation (HK) Ltd. | NED | | |
| Lucio C. Tan | Allied Leasing and Finance Corporation | Chairman | | |
| | PNB Life Insurance, Inc. | Chairman | | |
| | PNB Savings Bank | Chairman | | |
| | Allied Commercial Bank | Chairman | | |
| | Allied Banking Corporation (HK) Ltd. | Chairman | | |
| Lucio K. Tan, Jr. | PNB Capital and Investments Corporation | NED | | |
| | PNB Forex, Inc. | NED | | |
| | Bulawan Mining Corporation | NED | | |
| | PNB Management Development Corporation | NED | | |
| | Allied Leasing and Finance Corporation | NED | | |
| | 1 | NED | | |
| | PNB Savings Bank | NED | | |
| | PNB Savings Bank Allied Commercial Bank | NED NED | | |
| | 9 | | | |

 $^{\rm 2}$ The Group is composed of the parent, subsidiaries, associates and joint ventures of the company.

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| Michael G. Tan | PNB Management Development Corporation | Chairman |
|--------------------------------------|--|----------|
| | PNB Holdings Corporation | Chairman |
| | PNB Forex, Inc. | NED |
| | Bulawan Mining Corporation | NED |
| | PNB Savings Bank | NED |
| | Allied Commercial Bank | NED |
| | PNB Global Remittance and Financial Co., (HK) Ltd. | |
| Allied Banking Corporation (HK) Ltd. | | NED |
| Deogracias N. Vistan | Deogracias N. Vistan PNB International Investments Corporation | |
| | PNB Capital and Investment Corporation | ID |

(ii) Directorship in Other Listed Companies (updated – 2015)

Identify, as and if applicable, the members of the company's Board of Directors who are also directors of publicly-listed companies outside of its Group:

| Director's Name | Name of Listed Company | Type of Directorship (Executive, Non- Executive, Independent). Indicate if director is also the Chairman. |
|-----------------------|--|---|
| Florencia G. Tarriela | LT Group, Inc. | ID |
| Leonilo G. Coronel | Megawide Construction Corporation | ID |
| Estelito P. Mendoza | San Miguel Corporation Petron Corporation | NED NED |
| Washington Z. Sycip | Belle Corporation Cityland Development Corporation First Philippine Holdings Corporation Lopez Holdings Corporation LT Group, Inc. MacroAsia Corporation Metro Pacific Investments Corporation | ID Chairman ID ID NED NED ID |
| Harry C. Tan | LT Group, Inc. | Vice Chairman |
| Lucio C. Tan | PAL Holdings, Inc. LT Group, Inc. MacroAsia Corporation | Chairman and CEO Chairman and CEO Chairman/NED |
| Lucio K. Tan, Jr. | MacroAsia Corporation LT Group, Inc. PAL Holdings, Inc. Victorias Milling Corporation | NED NED NED NED |
| Michael G. Tan | LT Group, Inc. PAL Holdings, Inc. Victorias Milling Company | ED NED NED |
| Deogracias N. Vistan | Lorenzo Shipping Corporation | ID |

(iii) Relationship within the Company and its Group

Provide details, as and if applicable, of any relation among the members of the Board of Directors, which links them to significant shareholders in the company and/or in its group:

| Director's Name | Name of the Significant Shareholder | Description of the relationship |
|-----------------------|--|---|
| Lucio C. Tan | LT Group, Inc. (LTG) | Mr. L. Tan is the Chairman and CEO of LTG. |
| Harry C. Tan | (indirect – beneficial owner) | Mr. H. Tan is the Vice Chairman of LTG. |
| Lucio K. Tan, Jr. | | Mr. L. Tan, Jr. is a director of LTG. |
| Washington Z. SyCip | | Mr. SyCip is a director of LTG. |
| Michael G. Tan | | Mr. M. Tan is the President and COO of LTG. |
| Florencia G. Tarriela | | Ms. Tarriela is an independent director of LTG. |

⁽iv) Has the company set a limit on the number of board seats in other companies (publicly listed, ordinary and companies with secondary license) that an individual director or CEO may hold simultaneously? In particular, is the limit of five board seats in other publicly listed companies imposed and observed? If yes, briefly describe other guidelines: (updated – 2015)

| | Guidelines | Maximum Number of Directorships in other companies |
|---|---|---|
| Executive Director (ED)/ Chief Executive Officer (CEO) Non-Executive Director (NED) | PNB Revised Corporate Governance Manual | The following guidelines shall be considered in the determination of the number of directorship in the Board: (i) nature of the business of the corporations in which the director is a director; (iii) number of directorship/ active membership and officership in other corporations or organizations; and (iv) possible conflict of interest. |
| _ | | In general, the optimum number shall be related to the capacity of a director to perform his duties diligently. |
| | Guidelines | Maximum Number of Directorships in other companies |
| | Sec. X145 of the Manual of Regulations for Bank (MORB) re: Interlocking Directorships and/or Officerships | Subject to MORB restrictions which state that "except as may be authorized by the Monetary Board or as otherwise provided in the MORB, there shall be no concurrent directorship or interlocking directorship and officership between banks or between a bank and a quasi-bank (QB) or a non-bank financial institution (NBFI)". |
| | PNB Revised Corporate Governance Manual | An Independent Director (ID) can be elected to a maximum of five (5) companies within a single business conglomerate, i.e., parent company, subsidiary or affiliate. |
| | | ID of the bank may only serve as such for a total of five (5) consecutive years. ID shall be ineligible for reelection unless he has undergone a "cooling off" period for two (2) years. After the two (2) year "cooling off" period, an ID can be re-elected and serve for another five (5) consecutive years and shall be perpetually barred from being elected as such after serving for ten (10) years. |

(e) Shareholding in the Company (updated – 2015)

Complete the following table on the members of the company's Board of Directors who directly and indirectly own shares in the company:

| Name of Director | Number of | Number of | 0/ of Constal Charle | |
|-------------------------|---------------|--|----------------------|--|
| Name of Director | Direct shares | Indirect shares / Through (name of record owner) | % of Capital Stock | |
| Florencia G. Tarriela | arriela 2 0 | | 0.000001601 | |
| Felix Enrico R. Alfiler | 0 | 10,215 | 0.0008177628 | |
| | | (PCD Nominee Corporation – Filipino) | | |
| Florido P. Casuela | 0 | 133 | 0.0000106473 | |
| | | (PCD Nominee Corporation – Filipino) | | |
| Leonilo G. Coronel | 0 | 1 | 0.0000000801 | |
| | | (PCD Nominee Corporation – Filipino) | | |
| Reynaldo A. Maclang | 155 | 0 | 0.0000124085 | |
| Estelito P. Mendoza | 0 | 1,150 | 0.0000920634 | |
| | | (PCD Nominee Corporation – Filipino) | | |
| Christopher J. Nelson | 0 | 100 | 0.0000080055 | |
| | | (PCD Nominee Corporation – | | |
| | | Non-Filipino) | | |
| Federico C. Pascual | 38 | 1 | 0.0000031222 | |
| | | (PCD Nominee Corporation – Filipino) | | |
| Cecilio K. Pedro | 5,000 | 0 | 0.0004002755 | |
| Washington Z. Sycip | 39,111 | 0 | 0.0031310350 | |
| Harry C. Tan | 230 | 0 | 0.0000184127 | |
| Dr. Lucio C. Tan | 14,843,119 | 0 | 1.1882673540 | |
| Lucio K. Tan, Jr. | 2,300 | 0 | 0.0001841267 | |
| Michael G. Tan | 250 | 0 | 0.0000200138 | |
| Deogracias N. Vistan | 0 | 100 | 0.0000080055 | |
| | | (PCD Nominee Corporation – Filipino) | | |
| TOTAL | 14,890,205 | 11,700 | 1.1929734731 | |

2) Chairman and CEO

| (a) | Do different persons assume the role of Chairman of the Board of Directors and CEO? If no, describe the checks and balances laid down to |
|-----|--|
| | ensure that the Board gets the benefit of independent views. |

| Yes | ٧ | | No | | |
|-------------|------------|---------|----|--|--|
| Identify tl | ne Chair a | nd CEO: | | | |

| Chairman of the Board | Florencia G. Tarriela |
|-----------------------|-----------------------|
| CEO/President | Reynaldo A. Maclang |
| | |

(b) Roles, Accountabilities and Deliverables

Define and clarify the roles, accountabilities and deliverables of the Chairman and CEO.

| | Chairman | Chief Executive Officer |
|--|--|--|
| Role Accountabilities Deliverables | To call for a meeting of stockholders; To call, convene and preside over all meetings of the Board of Directors whenever he may deem it necessary, either on his own initiative, or upon the request of the President, or two members of the Board; and the stockholders in accordance with the Amended By-Laws; To supervise the preparation of the agenda of the meeting in coordination with the Corporate Secretary, taking into consideration the suggestions of the CEO, management and the directors; To provide leadership in the Board of Directors. The chairperson of the Board shall ensure effective functioning of the Board, including maintaining a relationship of trust with the Board members; To ensure that the Board takes an informed decision. The chairperson of the Board shall ensure a sound decision making process and he should encourage and promote critical discussions and ensure that dissenting views can be expressed and discussed within the decision-making process; To maintain qualitative and timely lines of communication and information between the Board and management; To assist in ensuring compliance with the PNB Group guidelines on corporate governance; and To perform such other functions as are assigned to him by law or by the Board of Directors. | The President of the Bank shall, among other power and duties inherent in his office, execute and administer the policies, measures, orders and resolutions approved by the Board of Directors, and direct and supervise the operations and administration of the Bank. Particularly, he shall have the powers and duties as follows: 1. To execute all contracts and to enter into all authorized transactions in behalf of the bank; 2. To exercise, as Chief Executive Officer, the power of supervision and control over decisions or actions of subordinate officers and all other powers that may be granted by the Board; 3. To recommend to the Board the appointment, promotion or removal of all officers of the Bank with the rank of at least Vice President or its equivalent; 4. To appoint, promote or remove employees and officers of the Bank except those who are to be appointed or removed by the Board of Directors; 5. To transfer, assign and reassign officers and personnel of the Bank in the interest of the service; 6. To report periodically to the Board of Directors on the operations of the Bank; 7. To submit annually a report on the result of the operations of the Bank to the stockholders of the Bank; and 8. To delegate any of his powers, duties and functions to any official of the Bank, with the approval of the Board of Directors. |

3) Explain how the Board of Directors plan for the succession of the CEO/Managing Director/President and the top key management positions? (updated – 2015)

It is one of the duties and responsibilities of the Board of Directors ("Board") to oversee the selection and performance of senior management. The Board is responsible for the appointment of competent, professional, honest and highly-motivated management team at all times; adoption of an effective succession planning program for management; monitoring and assessment of the performance of the management team based on established performance standards that are consistent with the Bank's strategic objectives; and the conduct of a regular review of PNB Group policies with the management team. The Board shall also ensure that senior management expertise and knowledge shall remain relevant given the Bank's strategic objectives, complexity of operation and people risk.

The PNB Board of Directors has approved the adoption/implementation of the harmonized PNB Succession Management Program (SMP). The PNB SMP was established to ensure the availability of talents who have the potential and the required competencies, and ready to assume vacant positions as the need arises due to organizational exigencies, particularly for key/critical positions identified by the Talent Board. The process involves the following steps: (1) identification of key/critical positions, (2) nomination of candidates, (3) talent audit, (4) learning and development, (5) talent review, (6) engagement, and (7) placement.

4) Other Executive, Non-Executive and Independent Directors

Does the company have a policy of ensuring diversity of experience and background of directors in the board? Please explain. (updated - 2015)

The Bank welcomes diversity in the Board of Directors. It is represented by a combination of highly qualified business professionals, former bank presidents and senior officials affiliated with regulatory bodies and international organizations, such as the International Monetary Fund (IMF) and World Bank. Furthermore, it is composed of individuals with distinct finance, marketing, audit, risk and legal competencies. This broad and collective range of expertise provides value in strengthening and upholding good corporate governance practices of the Bank. There are no policies which limit or restrict membership in the Board on account of age, gender, nationality or race.

The Bank's Board of Directors is chaired by a woman, Ms. Florencia G. Tarriela, who is likewise an Independent Director. Further, the Bank's Board of Directors consists of former Bank presidents and well respected finance professionals (Ms. Florencia G. Tarriela, Mr. Florido P. Casuela, Mr. Leonilo G. Coronel, Mr. Federico C. Pascual, Mr. Deogracias N. Vistan and Mr. Reynaldo A. Maclang), experienced regulator who represented the country with the IMF and World Bank (Mr. Felix Enrico R. Alfiler), an esteemed accounting and management consulting guru (Mr. Washington Z. SyCip), a renowned leader in the business community (Mr. Lucio C. Tan), one of the best legal minds in the Philippines (Mr. Estelito P. Mendoza), well known consumer marketing experts (Mr. Cecilio K. Pedro and Mr. Christopher J. Nelson) and business leaders with extensive knowledge and experience in different industries such as real estate, fast moving consumer goods and airline industry (Harry C. Tan, Lucio K. Tan, Jr. and Mr. Michael G. Tan).

Does it ensure that at least one non-executive director has an experience in the sector or industry the company belongs to? Please explain.

Yes. Majority of the directors of the Bank have been senior officers, presidents and/or directors of other financial institutions, with integrity, decade of experience and technical expertise in banking and finance.

Define and clarify the roles, accountabilities and deliverables of the Executive, Non-Executive and Independent Directors:

| | Executive | Non-Executive | Independent Director |
|------------------|--|--|---|
| Role | The President of the Bank shall, among | The Board of Directors is primarily | Recognizing the importance of the |
| Accountabilities | other powers and duties inherent in his | responsible for approving and overseeing | role of independent directors (ID), |
| | office, execute and administer the | the implementation of the Bank's | the Board has elected the |
| Deliverables | policies, measures, orders and | strategic objectives, risk strategy, | independent directors to act as |
| | resolutions approved by the Board of | corporate governance and values. | Chairman of the Board and various |
| | Directors, and direct and supervise the | Further, the Board of Directors is also | board committees. |
| | operations and administration of the | responsible for monitoring and | |
| | Bank. | overseeing the performance of senior | In the various board committees, |
| | Particularly, he shall have the power | management as the latter manages the day-to-day affairs of the Bank, its | the independent directors play an active role in the formulation of |
| | and duty: | subsidiaries and affiliates. | the business strategies and |
| | and daty. | | priorities of the Bank, its |
| | 1. To execute all contracts and to | The Board shall formulate the Bank's | subsidiaries and affiliates. |
| | enter into all authorized | vision, mission, strategic objectives, | |
| | transactions in behalf of the Bank. | policies and procedures that shall guide | The Board and the Committees |
| | 2. To exercise, as Chief Executive | its activities, including the means to | continue to review and strengthen |
| | Officer, the power of supervision and control over decisions or | effectively monitor Management's performance of PNB Group. | the corporate governance policies to adopt consistency in the |
| | actions of subordinate officers and | performance of FNB Group. | corporate governance framework |
| | all other powers that may be | It shall be the Board's responsibility to | in the Bank, its subsidiaries, and |
| | granted by the Board. | foster the long-term success of the Bank, | affiliates. |
| | 3. To recommend to the Board the | its subsidiaries and affiliates and to | |
| | appointment, promotion or | sustain its competitiveness and | |
| | removal of all officers of the Bank | profitability in a manner consistent with | |
| | with the rank of Vice President or its equivalent. | its corporate objectives, for the best interest of PNB Group, its stockholders | |
| | 4. To appoint, promote or remove | and other stakeholders, its depositors and | |
| | employees and officers of the Bank, | other creditors, its management and | |
| | except those who are to be | employees, the regulators, deposit insurer | |
| | appointed or removed by the Board | and the public at large. | |
| | of Directors. | | |
| | 5. To transfer, assign and reassign | Below are the specific roles, | |
| | officers and personnel of the Bank in the interest of the service. | accountabilities and deliverables of the Non-Executive Directors: | |
| | 6. To report periodically to the Board | To approve and monitor the | |
| | of Directors on the operations of | implementation of strategic | |
| | the Bank. | objectives. | |
| | 7. To submit annually a report on the | 2. To approve and oversee the | |
| | result of the operations of the Bank | implementation of policies governing | |

- to the stockholders of the Bank; and
- 8. To delegate any of his powers, duties and functions to any official of the Bank, with the approval of the Board of Directors.
- major areas of operations enterprise wide.
- To approve and oversee the implementation of risk management policies.
- 4. Identify key risk areas and performance indicators and monitor these factors with due diligence to enable the Bank, including its trust operations and international operations, to anticipate and prepare for possible threats to its operational and financial viability.
- 5. Adopt and maintain adequate risk management policy.
- 6. To oversee selection and performance of senior management.
- To consistently conduct the affairs of the Bank, its subsidiaries and affiliates with a high degree of integrity.
- To define appropriate governance policies and practices for the PNB Group and for its own work and to establish means to ensure that such are followed and periodically reviewed for ongoing improvement.
- To constitute committees to increase efficiency and allow deeper focus in specific areas.
- 10. To effectively utilize the work conducted by the internal audit, risk management and compliance functions and the external auditors.
- 11. In PNB Group structures, the Board of Directors of the Bank shall have the overall responsibility for defining an appropriate corporate governance framework that shall contribute to the effective oversight over entities in the PNB Group. Implement a process for the selection of directors who can add value and contribute independent judgment to the formulation of sound corporate strategies and policies.
- 12. Implement a process for selection of Directors, who can add value and contribute independent judgment to the formulation of sound corporate strategies and policies.
- Ensure the PNB Group faithful compliance with all applicable laws, regulations and best business practices.
- 14. Establish and maintain an investor relations program that will keep the stockholders informed of important developments in the PNB Group.
- 15. Identify the stakeholders in the community in which the PNB Group operates or which are directly affected by its operations, and formulate a clear policy of accurate, timely and effective communication with them.
- 16. Adopt a system of check and balance within the Board.
- 17. Formulate and implement policies

and procedures that will ensure the integrity and transparency of related party transactions between and among the Bank and its joint ventures, subsidiaries, associates, affiliates, major stockholders, officers directors, including their spouses, children and dependent siblings and parents and of interlocking director relationships by members of the Board. 18. Establish and maintain an alternative dispute resolution system in the PNB Group that can amicably settle conflicts or differences between the Bank, its subsidiaries and affiliates and its stockholders; and third parties, including the regulatory authorities. 19. Meet at such times or frequency as may be needed. 20. Keep the activities and decisions of the Board within its authority under Amended Articles Incorporation and Amended By-Laws, and in accordance with existing laws. rules and regulations. 21. Appoint a Compliance Officer who shall have the rank of at least a Vice President. 22. Adequate governance structures and control processes related to the different activities of the bank, ie., systems to identify and monitor material risks: organizational and accounting structures

adequately.

Provide the company's definition of "independence" and describe the company's compliance to the definition. (updated – 2015)

Independence means the exercise of independent judgment. A director should view each problem or situation objectively. When a disagreement with others occurs, a director should carefully evaluate the situation and state his position. He should not be afraid to take a position even though it might be unpopular. Corollary, a director should support plans and ideas that will be beneficial to the Bank.

transactions.

procedures; evaluation of quality assets; and disclosure of material information including related party

23. Adequate governance structures and control processes for areas of exposures that pose significant risk to

24. Establish appropriate management

25. Protect the interests of stakeholders

information systems.

The Bank fully complies with the definition of independence by having Independent Directors (IDs) in its Board. As defined in Section 38 of the Securities Regulation Code (SRC), an ID means a person who, apart from his fees and shareholdings, is independent of management, and free from any business or other relationship which could, or could reasonably be perceived to, materially interfere with his exercise of independent judgment in carrying out his responsibilities as a director in the Bank.

An Independent Director shall refer to a person who (a) is not and has not been an officer or employee of the bank, its subsidiaries or affiliates or related interests during the past three (3) years counted from the date of his election; (b) is not a director or officer of the related companies of the Bank's majority stockholder; (c) is not a stockholder with shares of stock sufficient to elect one seat in the board of directors of the Bank, or in any of its related companies or of its majority corporate shareholders; (d) is not a relative, legitimate or common-law of any director, officer or majority shareholder of the Bank or any of its related companies. For this purpose, relatives refer to the spouse, parent, child, brother, sister, parent-in-law, son-/daughter-in-law, and brother-/sister-in-law; (e) is not acting as a nominee or representative of any director or substantial shareholder of the Bank, any of its related companies or any of its substantial shareholders; (f) is not retained as professional adviser, consultant, agent or counsel of the Bank, any of its related companies or any of its substantial shareholders, either in his personal capacity or through his firm; is independent of management and free from any business or other relationship, has not engaged and does not engage in any transaction with the

institution or with any of its related companies or with any of its substantial shareholders, whether by himself or with other persons or through a firm of which he is a partner or a company of which he is a director or substantial shareholder, other than transactions which are conducted at arm's length and could not materially interfere with or influence the exercise of his judgment.

Does the company have a term limit of five consecutive years for independent directors? If after two years, the company wishes to bring back an independent director who had served for five years, does it limit the term for no more than four additional years? Please explain.

The Bank is compliant with the term limit of independent directors imposed by BSP Circular No. 749, Series of 2012 and SEC Memorandum Circular No. 9, Series of 2011.

Section 2.6 of the Revised Corporate Governance Manual provides the term limits for independent directors (ID) as follows: (a) ID can be elected to only five (5) companies of the conglomerate, parent bank and its subsidiaries and affiliates; (b) ID of the Bank may only serve as such for a total of five (5) consecutive years. ID shall be ineligible for reelection unless he has undergone a "cooling off" period of two (2) years; and (c) After the two-year cooling off period, an ID can be reelected and to serve for another five (5) consecutive years and shall be perpetually barred from being elected as such after serving for ten (10) years.

- 5) Changes in the Board of Directors (Executive, Non-Executive and Independent Directors)
 - (a) Resignation/Death/Removal (updated 2015)

Indicate any changes in the composition of the Board of Directors that happened during the period:

| Name | Position | Date of Cessation | Reason |
|----------------|----------|-------------------|--------------------|
| Joseph T. Chua | Director | May 26, 2015 | Expiration of term |

(b) Selection/Appointment, Re-election, Disqualification, Removal, Reinstatement and Suspension

Describe the procedures for the selection/appointment, re-election, disqualification, removal, reinstatement and suspension of the members of the Board of Directors. Provide details of the processes adopted (including the frequency of election) and the criteria employed in each procedure:

| Procedure | Process Adopted | Criteria |
|--|--|--|
| a. Selection/Appointment | | |
| (i) Executive Directors (ii) Non-Executive Directors (iii) Independent Directors | The Corporate Governance Committee (acting as the Bank's Nomination Committee) receives and considers the shortlist of the candidates nominated to sit as members of the Board of Directors. In compliance with Subsection X141.2 of the MORB of the BSP re: Qualifications of a Director and in accordance with the procedures for the nomination and election of independent directors set forth in Rule 38 of the Securities Regulation Code which was incorporated in the PNB By-Laws, the Corporate Governance Committee determines whether the nominees are fit and proper and qualified to be elected as member of the Board. The nominee will then be recommended for election by the Board and/or stockholders during the Annual Stockholders' Meeting. | In compliance with subsection X141.2 of the MORB of the BSP, a director of the Bank shall have the following qualifications: 1. He must be a holder of at least one (1) share of stock of the Bank; 2. He shall be at least a college graduate or have at least five (5) year-experience in business to substitute for such formal education; 3. He shall be at least twenty-five (25) years old at the time of his election or appointment; 4. He must have attended a special seminar on corporate governance for board of Directors conducted or accredited by the BSP and SEC: Provided, That incumbent Directors must attend said seminar within a period of six (6) months from date of election; 5. He must be fit and proper for the position of a director of the bank, proven to possess integrity/probity, physical / mental fitness, competence, relevant education/ financial literacy/ training, diligence and knowledge/experience; 6. He shall be assiduous in his work habits; 7. Practical understanding of the business of the Bank; and 8. Membership in good standing in relevant industry, business or professional organizations. |

| b. Re-appointment (i) Executive Directors | | 9. The members of the board of directors shall possess the foregoing qualifications for directors in addition to those required or prescribed under R.A. No. 8791 and other existing applicable laws and regulations. |
|--|-----------------|---|
| (ii) Non-Executive Directors | - Same as above | - Same as above |
| (iii) Independent Directors c. Permanent Disqualification | | |
| | | |
| (i) Executive Directors (ii) Non-Executive Directors (iii) Independent Directors | | As enumerated under Subsection X141.3 of the MORB of the BSP, the Revised Manual of Corporate Governance of the Bank and Section 27 of the Corporation Code. |
| d. Temporary Disqualification | | |
| (i) Executive Directors | | As enumerated under Subsection X141.3 of |
| (ii) Non-Executive Directors | | the MORB of the BSP and the Revised Manual |
| (iii) Independent Directors | | of Corporate Governance of the Bank. |
| e. Removal | | |
| (i) Executive Directors | | As provided under Section 28 of the |
| (ii) Non-Executive Directors | | Corporation Code and in case of violation of any of the provisions of the Revised Manual of |
| (iii) Independent Directors | | Corporate Governance of the Bank, the maximum penalty of removal from office shall be imposed to the directors. |
| f. Re-instatement | | |
| (i) Executive Directors | | As enumerated in the Revised Corporate |
| (ii) Non-Executive Directors | | Governance Manual of the Bank, a temporary disqualified director shall, within sixty (60) |
| (iii) Independent Directors | | business days from such disqualification, may take the appropriate action to remedy or correct his disqualification and to be reinstated to his position. |
| g. Suspension | | |
| (i) Executive Directors | | In case of violation of any of the provisions of |
| (ii) Non-Executive Directors | | the Revised Manual of Corporate Governance of the Bank, the suspension from office shall |
| (iii) Independent Directors | | be imposed in case of second violation. The duration of the suspension shall depend on the gravity of the violation. |

Voting Result of the last Annual General Meeting (May 26, 2015)

| Name of Director | Votes Received |
|-------------------------|----------------|
| Florencia G. Tarriela | 1,038,871,055 |
| Felix Enrico R. Alfiler | 1,042,240,153 |
| Florido P. Casuela | 1,019,780,740 |
| Leonilo G. Coronel | 1,019,889,110 |
| Reynaldo A. Maclang | 1,019,907,488 |
| Estelito P. Mendoza | 1,013,293,973 |
| Christopher J. Nelson | 1,005,464,963 |

| Federico C. Pascual | 1,038,871,055 |
|----------------------|---------------|
| Cecilio K. Pedro | 1,038,987,876 |
| Washington Z. Sycip | 1,019,858,579 |
| Harry C. Tan | 1,019,645,541 |
| Lucio C. Tan | 1,017,167,225 |
| Lucio K. Tan, Jr. | 1,002,754,018 |
| Michael G. Tan | 1,005,221,394 |
| Deogracias N. Vistan | 1,038,998,916 |

6) Orientation and Education Program

(a) Disclose details of the company's orientation program for new directors, if any.

The Bank furnishes all of its directors with a copy of the specific duties and responsibilities of the Board of Directors as prescribed under Items "b" and "c" of Subsection X141.3 of the Manual of Regulations for Banks (MORB) at the time of their election. The directors concerned are each required to acknowledge receipt of the copies of such specific duties and responsibilities and certify that they fully understand the same. Copies of the acknowledgment and certification are then submitted to the BSP within 10 business days after the date of election.

(b) State any in-house training and external courses attended by Directors and Senior Management³ for the past three (3) years: (updated – 2015)

| Participant(s) | Title of Seminar/ Date |
|---|--|
| 2015 | |
| Cecilio K. Pedro, Independent Director | Corporate Governance Seminar by Risks, Opportunities, Assessment |
| Harry C. Tan, Director | and Management (ROAM), Inc. on December 18, 2015 |
| Florencia G. Tarriela, Chairman/Independent Director | Annual Corporate Governance Training Program by Institute of |
| Felix Enrico R. Alfiler, Vice Chairman/Independent Director | Corporate Directors on December 10, 2015 |
| Florido P. Casuela, Director | |
| Leonilo G. Coronel, Director | |
| Reynaldo A. Maclang, President/Director | |
| Christopher J. Nelson, Director | |
| Federico C. Pascual, Independent Director | |
| Manuel T. Gonzales, Board Advisor | |
| Maila Katrina Y. Ilarde, Corporate Secretary | |
| Ruth Pamela E. Tanghal, Assistant Corporate Secretary | |
| Cenon C. Audencial, Jr., EVP | |
| Christopher C. Dobles, EVP | |
| Bernardo H. Tocmo, EVP | |
| Nelson C. Reyes, EVP | |
| Yolanda M. Albano, FSVP | |
| Alice Z. Cordero, FSVP | |
| Socorro D. Corpus, FSVP | |
| Miguel Angel G. Gonzalez, FSVP | |
| John Howard D. Medina, FSVP | |
| Benjamin S. Oliva, FSVP | |
| Aida M. Padilla, FSVP | |
| Carmela Leticia A. Pama, FSVP | |
| Emmanuel German V. Plan II, FSVP | |
| Emeline C. Centeno, SVP | |
| Maria Paz D. Lim, SVP | |
| Dioscoro Teodorico L. Lim, SVP | |
| Norman Martin C. Reyes, SVP | |
| Roberto S. Vergara, FVP | |
| Constantino T. Yap, VP | |
| Deogracias N. Vistan, Independent Director | Corporate Governance Seminar, December 9, 2015, SGV & Co. at New World Hotel |
| Estelito P. Mendoza, Director | Seminar on Corporate Governance, November 11, 2015, Risks, |
| | Opportunities, Assessment and Management (ROAM), Inc. |
| Lucio C. Tan, Director | Corporate Governance Board Effectiveness Best Practices Seminar, |

³ Senior Management refers to the CEO and other persons having authority and responsibility for planning, directing and controlling the activities of the company.

| Lucio K. Tan, Jr., Director | November 11, 2015, Center for Global Best Practices |
|---|--|
| Michael G. Tan, Director | SEC. DSE C |
| | SEC – PSE Corporate Governance Forum, October 15, 2015, Securities and Exchange Commission |
| • • | Cash & Payments Philippines 2015, September 2-3, 2015, Cards and Payments Philippines |
| | Assessment and Development Center Assessors Workshop, June 18, |
| Horacio E. Cebrero III, EVP | 2015, HR Avatar Philippines |
| Christopher C. Dobles, EVP | |
| Jovencio D. Hernandez, EVP | |
| Nelson C. Reyes, EVP | |
| Alice Z. Cordero, FSVP | |
| Socorro D. Corpuz, FSVP | |
| Miguel Angel G. Gonzalez, FSVP | |
| John Howard D. Medina, FSVP | |
| Benjamin S. Oliva, FSVP | |
| Aida M. Padilla, FSVP Carmela Leticia A. Pama, FSVP | |
| Manuel C. Bahena, Jr., SVP | |
| Emeline C. Centeno, SVP | |
| Dioscoro Teodorico L. Lim, SVP | |
| Maria Paz D. Lim, SVP | |
| Norman Martin C. Reyes, SVP | |
| Roberto S. Vergara, FVP | |
| | Non-Life Insurance Seminar, June 2, 2015 |
| Felix Enrico R. Alfiler, Vice Chairman/Independent Director | |
| Florido P. Casuela, Director | |
| Leonilo G. Coronel, Director | |
| Reynaldo A. Maclang, Director/ President | |
| Christopher J. Nelson, Director | |
| Federico C. Pascual, Independent Director Deogracias N. Vistan, Independent Director | |
| Joseph T. Chua, Board Advisor | |
| Manuel T. Gonzales, Board Advisor | |
| William T. Lim, Board Advisor | |
| Cenon C. Audencial, Jr., EVP | |
| Horacio E. Cebrero III, EVP | |
| Christopher C. Dobles, EVP | |
| Jovencio D. Hernandez, EVP | |
| Nelson C. Reyes, EVP | |
| Alice Z. Cordero, FSVP | |
| Benjamin S. Oliva, FSVP | |
| Aida M. Padilla, FSVP | |
| Carmela Leticia A. Pama, FSVP | |
| Manuel C. Bahena, Jr, SVP Emeline C. Centeno, SVP | |
| Dioscoro Teodorico L. Lim, SVP | |
| Maria Paz D. Lim, SVP | |
| Norman Martin C. Reyes, SVP | |
| Roberto S. Vergara, FVP | |
| | Mandatory Continuing Legal Education Lecture Series, March 3, 7, 14, |
| | 27 and 28, 2015, Ateneo Center for Continuing Legal Education and |
| | Research (ACCLER) |
| | What's in Store for the Real Estate Industry? Bubble or Bust?, March |
| | 11, 2015, Bankers Institute of the Philippines (BAIPHIL) |
| , | Financial Regulatory Reform and Impact to Business Models & |
| | Transforming Risk Management Function to Align with Financial |
| | Regulatory Reform, March 6, 2015, BAIPHIL Updated Guidelines on Sound Credit Risk Management Seminar, |
| · · | February 16, 2015, BAIPHIL |
| | 12 th Annual Asia-Pacific Investor Conference, February 10-12, 2015, |
| | Citigroup Manila |
| 2014 | |
| Cenon C. Audencial, Jr., EVP | Corporate Governance Seminar by Institute of Corporate Directors on |
| Horacio E. Cebrero III, EVP | November 26, 2014 at PNB Financial Center, Macapagal Blvd., Pasay |
| Christopher C. Dobles, EVP | City |
| Jovencio D. Hernandez, EVP | |
| Alice Z. Cordero, FSVP | |

| Socorro D. Corpus, FSVP | |
|---|--|
| Zacarias E. Gallardo, Jr., FSVP | |
| Miguel Angel G. Gonzalez, FSVP | |
| John Howard D. Medina, FSVP | |
| Benjamin J. Oliva, FSVP | |
| Aida M. Padilla, FSVP | |
| Carmela Leticia A. Pama, FSVP | |
| Dioscoro Teodorico L. Lim, SVP | |
| Maria Paz D. Lim, SVP | |
| Manuel C. Bahena, Jr., FVP Josephine E. Jolejole, FVP | |
| Lucio K. Tan, Jr. | Corporate Governance Seminar on October 21, 2014, by Risk |
| Lucio K. Tall, Jr. | Opportunities, Assessment and Management (ROAM), Inc. |
| Estelito P. Mendoza | Corporate Governance Seminar on August 19, 2014, by SGV |
| Horacio E. Cebrero III, EVP | BASEL III: What's Next Under the Capital, Leverage and Macro- |
| Zacarias E. Gallardo, Jr., FSVP | Prudential Guidelines on August 7, 2014 at SGV, Makati City |
| Zacarias E. Gallardo, Jr., FSVP | Mentor Skills Development Workshop on July 15 and August 14, 2014 |
| Manuel C. Bahena, Jr., FVP | at PNB Makati Penthouse |
| Horacio E. Cebrero III, EVP | Securitization in Housing Finance and Introduction to Concentration |
| Josephine E. Jolejole, FVP | Risk on July 4, 2014 at SGV, Makati City |
| Cecilio K. Pedro | Orientation Course on Corporate Governance on June 5, 2014, by the |
| | Institute of Corporate Directors |
| Christopher C. Dobles, EVP | 21st Asian Professional Security Association (APSA) International |
| | Conference & Secusafe by Secusafe Alliance Philippines on May 14-16, |
| | 2014 at Manila Hotel |
| Alice Z. Cordero, FSVP | Seminar on Concentration Risk and Related Party Transactions on April |
| | 25, 2014 by BAIPHIL at Mandarin Oriental Hotel, Makati City |
| Carmela Leticia A. Pama, FSVP | Concentration Risk and Related Party Transactions in April 25, 2014 by |
| Dioscoro Teodorico L. Lim, SVP | BAIPHIL at Mandarin Oriental Hotel, Makati City |
| Washington Z. Sycip | Corporate Governance Enhancement Session on Corporate |
| | Governance Requirements Under US Laws and Regulations (PLDT – |
| | Corporate Governance Seminar) on April 1, 2014 conducted by the |
| | Chief Corporate Governance Officer |
| Cenon C. Audencial, Jr., EVP | Leading Culture Change Workshop Series on March 24 & 31, 2014 by |
| Horacio E. Cebrero III, EVP | Ancilla Consulting at PNB Makati Penthouse, Makati City |
| Christopher C. Dobles, EVP | |
| Jovencio D. Hernandez, EVP | |
| Alice Z. Cordero, FSVP | |
| Socorro D. Corpus, FSVP | |
| Zacarias E. Gallardo, Jr., FSVP | |
| Miguel Angel G. Gonzalez, FSVP | |
| John Howard D. Medina, FSVP | |
| Benjamin J. Oliva, FSVP | |
| Aida M. Padilla, FSVP | |
| Carmela Leticia A. Pama, FSVP Emmanuel German V. Plan II, FSVP | |
| Dioscoro Teodorico L. Lim, SVP | |
| Maria Paz D. Lim, SVP | |
| Manuel C. Bahena, Jr., FVP | |
| Josephine E. Jolejole, FVP | |
| Constantino T. Yap, VP | |
| Socorro D. Corpus, FSVP | Comprehensive Competency-Based Learning and Assessment |
| Maria Paz D. Lim, SVP | Framework in March 24 and 31, 2014 at PNB Makati Penthouse |
| Christopher J. Nelson | Distinguished Corporate Governance Speaker Seminar on February 5, |
| , | 2014 by the Institute of Corporate Directors |
| Emmanuel German V. Plan II, FSVP | Architecture and Urban Planning: What Business Ladders Need to |
| , , | Know in 2014 in Makati City |
| 2013 | |
| Christopher J. Nelson, Director | Annual Working Session on November 15, 2013 by the Institute of |
| | Corporate Directors |
| | |
| | Breakfast Roundtable on June 17 and October 16, 2013 by the Institute |
| | of Corporate Directors |
| | |
| | Orientation Course on Corporate Governance on June 7, 2013 by the |
| | Institute of Corporate Directors |
| | |
| | |

| Florencia G. Tarriela Florido P. Casuela Harry C. Tan | Whole Brain Leadership Workshop on February 13, 2013 by the Institute of Corporate Directors |
|---|--|
| Florido P. Casuela | Breakfast Roundtable on February 8, 2013 by the Institute of Corporate Directors |

(c) Continuing education programs for directors: programs and seminars and roundtables attended during the year (2015). (updated – 2015)

| Name of Directors | Date of Training | Program | Name of Training Institution | | | | |
|---|--|---|--|--|--|--|--|
| 2015 | | | | | | | |
| Cecilio K. Pedro Harry C. Tan | December 18, 2015 | Corporate Governance Seminar | Risks, Opportunities, Assessment and Management (ROAM), Inc. | | | | |
| Florencia G. Tarriela Felix Enrico R. Alfiler Florido P. Casuela Leonilo G. Coronel Reynaldo A. Maclang Christopher J. Nelson Federico C. Pascual | December 10, 2015 | Annual Corporate Governance Training Program | The Institute of Corporate Directors | | | | |
| Deogracias N. Vistan | December 9, 2015 | Advance Corporate Governance Seminar | | | | | |
| Estelito P. Mendoza | November 11, 2015 | Seminar on Corporate Governance | Risks, Opportunities, Assessment and Management (ROAM), Inc. | | | | |
| Lucio C. Tan Lucio K. Tan, Jr. Michael G. Tan | November 11, 2015 | Corporate Governance Board Effectiveness Best Practices Seminar | Center for Global Best Practices | | | | |
| Washington Z. Sycip | Per SEC letter dated August 3, 2015, Director Sycip is exempted for attending a Corporate Governance Training for 2015 for his known probity and of a well-recognized stature, influence and reputation in the business community. | | | | | | |

B. CODE OF BUSINESS CONDUCT & ETHICS

1) Discuss briefly the company's policies on the following business conduct or ethics affecting directors, senior management and employees: (updated – 2015)

| В | usiness Conduct & Ethics | Directors | Senior Management | Employees | Reference/Circular |
|-----|--|-----------|----------------------|-----------|---|
| (a) | Conflict of Interest | Covered | Covered | Covered | Personal Investment Policy (Gen. Cir. 1-874/2013 dated May 16, 2013); Employee Handbook |
| (b) | Conduct of Business and Fair Dealings | | Covered | Covered | Personal Investment Policy (Gen. Cir. 1-874/2013 dated May 16, 2013) |
| (c) | Receipt of gifts from third parties | | Covered | Covered | Policy on Soliciting and/or Receiving Gifts (Gen. Cir. 1-866/2013 dated April 10, 2013) |
| (d) | Compliance with Laws & Regulations | | Covered | Covered | Manual of Policies on Human Resource Management and Development; Code of Conduct (Gen. Cir. 1- 873/2013 dated May 16, 2013); Employee Handbook |
| (e) | Respect for Trade Secrets/Use of Non- public Information | Covered | Covered | Covered | Personal Investment Policy (Gen. Cir. 1-874/2013 dated May 16, 2013); Confidentiality of Information (Gen. Cir. 1-878/2013 dated June 4, 2013), Employee Handbook |
| (f) | Use of Company Funds, Assets and Information | | Covered | Covered | Policy on Office Decorum (Gen. Cir. 1-878/2013 dated June 4, 2013); Employee Handbook |
| (g) | Employment & Labor Laws & Policies | | Covered | Covered | Manual of Policies on Human Resource Management and Development; Employee Handbook |
| (h) | Disciplinary action | | Covered | Covered | Code of Conduct (Gen. Cir. 1-873/2013 dated May 16, 2013); Employee Handbook |
| (i) | Whistle Blower | Covered | Covered | Covered | Whistleblower Policy (Gen. Cir. 1-868/2013 dated April 12, 2013) |
| (j) | Conflict Resolution | | Covered | Covered | Code of Conduct (Gen. Cir. 1-873/2013 dated May 16, 2013) |

Personal Investment Policy – The purpose of PNB's Personal Investment Policy is to set forth prudent standards of behavior for all employees when conducting their personal investment transactions. Accordingly, the policy provides minimum standards and specifies investment practices which are either prohibited or subject to special constraints. PNB employees (officers and staff) may make investments for their personal accounts as long as these transactions are consistent with laws and regulations, and the Personal Investment Policy of the Bank.

The investments should not involve or appear to involve a conflict of interest with the activities of PNB or its customers. Employee investment decisions must be based solely on publicly available information, and should be oriented toward long term investment rather than short term speculation.

- Policy on Soliciting and/or Receiving Gifts The Bank recognizes that maintaining good relationships with clients often require the exchange of gifts as token of appreciation. However, employees are expected to observe discretion and prudence in receiving gifts or donations whether in cash or in kind and other form of hospitality. Soliciting gifts/donations/sponsorship whether in cash or in kind from clients, suppliers, and other business-related parties is strictly prohibited. Employees may be allowed to receive gifts/donations/sponsorship/financial assistance whether in cash or in kind from clients, suppliers, and other business-related parties, subject to various conditions.
- Code of Conduct Manual The Code of Conduct ("Code") is constituted to prescribe a moral code for PNB employees which would not only instill discipline among them but would yield higher productivity at the workplace and enhance and safeguard the corporate image of the Bank. While the Code defines the offenses as well as the corresponding disciplinary measures that may be imposed, its overall intent is more of prevention of the infraction rather than the administration of disciplinary measures. The Code defines and provides the standards of conduct expected of all employees and enumerates the act or omissions prejudicial to the interest of the Bank.
- Policy on Office Decorum Bank employees should conduct themselves with proper decorum at all times within or outside the Bank premises in order to protect the good name of the Bank as well as to merit and maintain the trust and confidence not only of Bank clients or customers but the public in general. Proper office decorum includes, among others, the use of stationery and supplies and the principle of confidentiality of information.
- Whistleblower Policy The Whistleblower Policy aims to: (1) encourage employees to report internally any suspected or actual commission of theft/fraud, violation of ethical standard, law, rule or regulations and/or any misconduct by its directors, officers or staff; (2) conduct a prompt and thorough investigation of any alleged/reported commission of theft/fraud and/or violation and take appropriate corrective action; (3) protect the employee/whistleblower against retaliation, discrimination, harassment or adverse personnel action, for reporting in good faith a suspected or actual violation; (4) reduce, if not eliminate, the occurrence of corporate fraud in line with sound banking practice and risk management; and (5) strengthen the Bank's system on detection and prevention of corporate fraud.
- 2) Has the code of ethics or conduct been disseminated to all directors, senior management and employees?

Yes. The Bank's human resource policies, including but not limited to, the Code of Conduct are disseminated by the Human Resource Group through e-mail, and posted through the Bank's online intranet system, PNB Cybermag, which may be accessed by employees.

3) Discuss how the company implements and monitors compliance with the code of ethics or conduct. (updated – 2015)

As required, each bank director and employee accomplishes an Acknowledgement Receipt certifying therein that he/she has been furnished with copies of the above mentioned manuals and policies; that he/she has fully read and understood the provisions embodied therein; and that he/she promises to abide with the rules/regulations of the said manuals and policies. Any failure to abide with the above mentioned manuals and policies is reported by the immediate supervisor and/or Head of Office concerned to the Human Resource Group (HRG) and/or Corporate Governance/Nomination/Remuneration Committee. A designated committee may subsequently validate/evaluate the report to determine if any sanction or disciplinary action should be taken against the erring employee or director.

- 4) Related Party Transactions
 - (a) Policies and Procedures (updated 2015)

Describe the company's policies and procedures for the review, approval or ratification, monitoring and recording of related party transactions between and among the company and its parent, joint ventures, subsidiaries, associates, affiliates, substantial stockholders, officers and directors, including their spouses, children and dependent siblings and parents and of interlocking director relationships of members of the Board.

| Related Party Transactions | Policies and Procedures |
|--|---|
| (1) Parent Company | The Board of Directors, Management and employees of PNB Group committed |
| (2) Joint Ventures | themselves to adopt and adhere to the Related Party Transaction (RPT) Policy |
| (3) Subsidiaries | formulated in accordance with the requirements of SEC Revised Code of Corporate |
| (4) Entities Under Common Control | Governance; and BSP Guidelines in strengthening corporate governance on RPTs. The |
| (5) Substantial Stockholders | Bank recognizes that transactions between and among related parties create financial, |
| (6) Officers including | commercial and economic benefits to individual institutions and to the entire PNB |
| spouse/children/siblings/parents | Group. RPTs are made substantially on terms and conditions that are comparable to the |
| (7) Directors including | terms generally available to an unrelated party under similar circumstances; and ensure |
| spouse/children/siblings/parents | that these are conducted at arm's length basis and could not materially interfere with |
| (8) Interlocking director relationship | or influence the exercise of the board's judgment, in accordance with the existing RPT |
| of Board of Directors | Policy guidelines. As such, RPTs are entered in the normal course of business, and upon terms not less favorable to the Bank than those terms and services offered to others or |
| | any unrelated third party or non-affiliate. |
| | any unrelated third party of non-animate. |

The Board Oversight RPT Committee (BORC) governed by a Charter composed of at least five (5) regular members (3 IDs) and 2 Non-voting members (Chief Audit Executive and Chief Compliance Officer) was created to review, approve, note, ratify, endorse Bank's RPT dealings, as well as policy guidelines in handling the Bank transactions with the related parties.

The Board, through the BORC, shall have overall responsibility in ensuring that transactions with related parties are done at arm's length basis and handled in a sound and prudent manner with a high degree of integrity; exercise sound and objective judgment; and compliance with applicable laws and regulations to protect the interest of depositors, creditors and other stakeholders.

The RPT accounts are discussed, evaluated and endorsed by the BORC for approval of the Board. Any member of the Board who is a director of the transacting related party

does not participate in the discussion and abstains from the voting on the account.

(b) Conflict of Interest

(i) Directors/Officers and 5% or more Shareholders

Identify any actual or probable conflict of interest to which directors/officers/5% or more shareholders may be involved.

| | Details of Conflict of Interest (Actual or Probable) |
|----------------------------------|--|
| Name of Director/s | None |
| Name of Officer/s | None |
| Name of Significant Shareholders | None |

(ii) Mechanism

Describe the mechanism laid down to detect, determine and resolve any possible conflict of interest between the company and/or its group and their directors, officers and significant shareholders. (updated – 2015)

| | Directors/Officers/Significant Shareholders |
|---------|--|
| Company | Under Sec. 3.3 of the Bank's Revised Corporate Governance Manual, Directors must avoid conflicts or potential conflicts of interest. A conflict of interest occurs when an individual's private or related |
| Group | interests interfere in any way, or are perceived to interfere, with the interests of the Bank as a whole. A conflict situation can arise when a Director takes actions or has interests that may make it difficult for him to preserve his objectivity and carry out his tasks effectively. Conflicts of interests also arise when a Director, or a member of his family, receives improper personal benefits as a result of his position in the Bank. |
| | Any query about a Director's actual or potential conflict of interest with the Bank should be brought promptly to the attention of the Board Oversight RPT Committee and Corporate Governance/Nomination/Remuneration Committee, which will evaluate the situation and determine an appropriate course of action, including whether consideration or action by the Board is necessary. Directors involved in any conflict or potential conflict shall disassociate from participating in any decision related thereto. |
| | All Bank employees (officers and staff) have a duty to ensure than no personal transaction will be in conflict with their corporate and customer responsibilities. Accordingly, PNB employees shall not buy or sell a security on the basis of knowledge: (1) of a probable change in investment attitude and consequent action by the Bank with respect to that security; (2) that the Bank is effecting or proposes to effect transactions in the security or other transactions which may affect the price of the security to a material degree; or (3) that the Bank is contemplating a transaction of any kind that would have a material effect on a particular company or security. |
| | If actual or potential conflict of interest may arise on the part of the employee, he is obligated to disclose in writing to the Bank his participation, whether direct or indirect, in any endeavor which may constitute an actual or potential conflict of interest with that of the Bank and its subsidiaries or affiliates. |

- 5) Family, Commercial and Contractual Relations
 - (a) Indicate, if applicable, any relation of a family, 4 commercial, contractual or business nature that exists between the holders of significant equity (5% or more), to the extent that they are known to the company:

| Names of Related Significant Shareholders | Type of Relationship | Brief Description of the Relationship |
|--|----------------------|--|
| None | Not Applicable | Not Applicable |

(b) Indicate, if applicable, any relation of a commercial, contractual or business nature that exists between the holders of significant equity (5% or more) and the company:

| Names of Related Significant Shareholders | Type of Relationship | Brief Description |
|--|----------------------|-------------------|
| None | Not Applicable | Not Applicable |

(c) Indicate any shareholder agreements that may impact on the control, ownership and strategic direction of the company:

| Name of Shareholders | % of Capital Stock affected (Parties) | Brief Description of the Transaction |
|------------------------------------|--|---|
| None that the Bank is aware of. | Not Applicable | Not Applicable |

6) Alternative Dispute Resolution

Describe the alternative dispute resolution system adopted by the company for the last three (3) years in amicably settling conflicts or differences between the corporation and its stockholders, and the corporation and third parties, including regulatory authorities.

| | Alternative Dispute Resolution System | |
|--------------------------------------|---|--|
| Corporation & Stockholders | The Bank has adopted various communication systems to allow its stockholders and third parties, including regulatory authorities, to exercise their rights and | |
| Corporation & Third Parties | communicate their concerns/queries to the Bank. The contact details of the | |
| Corporation & Regulatory Authorities | Office of the Corporate Secretary and the stock transfer agent of the Bank are posted in the Bank's website for the easy reference of shareholders and other stakeholders. For regulatory issues, the Bank follows the procedure set forth by the concerned regulators. | |

C. BOARD MEETINGS & ATTENDANCE

Are Board of Directors' meetings scheduled before or at the beginning of the year? (updated – 2015)

Yes. The meetings of the Board of Directors are scheduled at the beginning of the year.

The Corporate Secretary, through a Memorandum dated December 7, 2015, notified the Board of Directors and Senior Management of the schedule of meetings for the year 2016.

2) Attendance of Directors (updated - 2015)

| Board | Name | Date of Election | No. of Meetings Held during the year | No. of Meetings Attended |
|---------------------------------|-------------------------|------------------|--|--------------------------------|
| Chairman/Independent Director | Florencia G. Tarriela | May 26, 2015 | 16 | 16 |
| Vice Chair/Independent Director | Felix Enrico R. Alfiler | May 26, 2015 | 16 | 15 |
| Member | Florido P. Casuela | May 26, 2015 | 16 | 16 |
| Member | Leonilo G. Coronel | May 26, 2015 | 16 | 16 |
| Member | Reynaldo A. Maclang | May 26, 2015 | 16 | 14 |
| Member | Estelito P. Mendoza | May 26, 2015 | 16 | 10 |
| Member | Christopher J. Nelson* | May 26, 2015 | 16 | 9 |

⁴ Family relationship up to the fourth civil degree either by consanguinity or affinity.

| Independent Director | Federico C. Pascual | May 26, 2015 | 16 | 16 |
|----------------------|----------------------|--------------|----|----|
| Independent Director | Cecilio K. Pedro | May 26, 2015 | 16 | 14 |
| Member | Washington Z. Sycip | May 26, 2015 | 16 | 10 |
| Member | Harry C. Tan | May 26, 2015 | 16 | 14 |
| Member | Lucio C. Tan | May 26, 2015 | 16 | 10 |
| Member | Lucio K. Tan, Jr. | May 26, 2015 | 16 | 15 |
| Member | Michael G. Tan | May 26, 2015 | 16 | 15 |
| Independent Director | Deogracias N. Vistan | May 26, 2015 | 16 | 16 |

^{*} Elected on May 26, 2015 during the Annual Stockholders' Meeting of the Bank

3) Do non-executive directors have a separate meeting during the year without the presence of any executive? If yes, how many times? (updated – 2015)

Non-executive directors may call a separate meeting, without the presence of any executive, every quarter, or as the need arises.

4) Is the minimum quorum requirement for Board decisions set at two-thirds of board members? Please explain. (updated – 2015)

Per Bank policy, Board decisions are made upon a quorum of two-thirds of the Board members present.

5) Access to Information

(a) How many days in advance are board papers⁵ for board of directors meetings provided to the board? (updated – 2015)

The board papers for Board of Directors' meetings are provided to the Board five (5) working days in advance, whenever possible and appropriate. Should there be additional items taken up/endorsed after the initial delivery, materials referring to such additional items are promptly provided the Board of Directors at least one (1) day before the meeting.

(b) Do board members have independent access to Management and the Corporate Secretary?

Yes. The Board members have independent access to Management and the Corporate Secretary to enable them to have complete information about the matters to be taken up during the meeting, or any action to be taken thereafter.

(c) State the policy of the role of the company secretary. Does such role include assisting the Chairman in preparing the board agenda, facilitating training of directors, keeping directors updated regarding any relevant statutory and regulatory changes, etc.?

The following are the duties of the Corporate Secretary as provided by the Bank's By-Laws and Revised Corporate Governance Manual:

- (1) Notify parties concerned of any stockholders and Board meetings;
- (2) Inform the members of the Board, in accordance with the Amended By-Laws, of the agenda of their meetings and ensure that the members have before them accurate information that will enable them to arrive at intelligent decisions on matters that require their approval:
- (3) Attend all Board meetings, except when justifiable causes, such as illness, death in the immediate family and serious accidents, prevent him from doing so;
- (4) Ensure that all Board procedures, rules and regulations are strictly followed by the members;
- (5) Provide proper assistance to the members of the Board during all Board and Stockholders' meetings while they are in the performance of their duties and responsibilities under the law and the By-Laws;
- (6) Be responsible for the safekeeping and preservation of the integrity of the Minutes of the meetings, as well as the other official records pertaining to the duties and responsibilities of the Office of the Corporate Secretary;
- (7) Furnish all directors with a copy of the general responsibilities and specific duties and responsibilities of the Board of Directors prescribed under Manual of Regulations for Banks (MORB) Subsec. X141.3(b and c), as well as the specific duties and responsibilities of a director under Subsec. X141.3(d), within thirty (30) banking days from the time of election. Copies of the acknowledgement and certification by the Directors shall be submitted to the appropriate supervisory and examining department of SES-BSP within fifteen (15) banking days from date thereof;
- (8) Monitor the directors' compliance with the attendance requirements, and issue and submit to the Securities and Exchange Commission (SEC), on or before January 30 of the following year, a sworn certification about the directors' record of attendance in Board meetings. The certification may be submitted through SEC Form 17-C or in a separate filing;
- (9) Keep a list of the Bank's stockholders, their proxies and their stockholdings, maintain the stock transfer book/s and keep track of all outstanding certificates in the manner required by law and regulations, and
 - a. Ascertain the identity and citizenship of the transferee, voting trustee, or proxy of voting shares of stock of the Bank, and require them to submit or disclose such documents and information relative to their stockholdings or any voting trust arrangements thereto:
 - b. Require the transferee, voting trustee, proxy of voting shares of stock to disclose all information with respect to persons related to them within the fourth degree of consanguinity or affinity where they have controlling interest, and the extent thereof;
 - c. Require the transferee or recipient of voting shares of stock to execute an affidavit stating, among other things, that the

Board papers consist of complete and adequate information about the matters to be taken in the board meeting. Information includes the background or explanation on matters brought before the Board, disclosures, budgets, forecasts and internal financial documents.

transferee or recipient of voting shares of stock is a bona fide owner of the said shares of stock, and that he/she acknowledges full awareness of (a) the prohibition against ownership of voting shares of stock in excess of the ceilings and/or (b) the requirement for prior Monetary Board approval for transactions resulting to significant ownership of voting shares of stock of a bank by any person, as provided in Subsec. X126.2 of the MORB and such other rules and regulations of the regulatory agencies, as may be amended from time to time:

- d. Promptly inform stockholders (a) who have reached any of the ceilings prescribed by laws/BSP regulations of their ineligibility to own or control more than applicable ceiling or (b) who would own voting shares of stock requiring prior Monetary Board approval;
- e. Disclose the ultimate beneficial owners of bank shares held in the name of Philippine Central Depository (PCD) Nominee Corporation in the annual (or quarterly whenever changes occur) report on Consolidated List of Stockholders and their Stockholdings (BSP 7-16-11), which report shall be made under oath by the corporate secretary;
- f. Submit financial statements, list of certain stockholders together with their stockholdings, as well as such other reports as prescribed/required by the regulatory agencies;
- g. Disclose any material transactions, events and information as required under the rules and regulations of the regulatory agencies;
- h. Perform such other duties as are necessary or incidental to his office and those that may from time to time be required by the Board, as well as by the rules and regulations of the regulatory agencies.
- (10) Exhibit loyalty to the mission, vision and objectives of the Bank; and
- (11) Work fairly and objectively with the Board, Management, stockholders and other stakeholders.

The Corporate Secretary prepares the Agenda for the Board and Board committee (Board Credit and Policy Committee, Executive Committee and Corporate Governance Committee) meetings, and assists the directors in attending seminars and trainings.

The Chief Compliance Officer is in charge in monitoring the Bank's compliance with the provisions and requirements of the Revised Corporate Governance Manual and relevant banking rules and regulations, as well as keeping the directors updated on any related statutory and regulatory changes.

(d) Is the company secretary trained in legal, accountancy or company secretarial practices? Please explain should the answer be in the negative.

Yes. The Corporate Secretary of the Bank is a lawyer. She possesses appropriate administrative and interpersonal skills, and has a working knowledge on the operations of the Bank.

(e) Committee Procedures

Disclose whether there is a procedure that directors can avail of to enable them to get information necessary to be able to prepare in advance for the meetings of different committees:

| Voc | J | No | |
|-----|---|----|--|
| 163 | ٧ | NO | |

| Committee | Details of the procedures |
|--|---|
| Board Credit and Policy Committee | The respective committee secretariats send the materials to |
| Executive Committee | the members at least two days before the meeting. |
| Board Audit and Compliance Committee | |
| Corporate Governance/ Nomination/ Remuneration Committee | Management members are likewise available should the |
| Risk Oversight Committee | directors require additional information. |
| Trust Committee | |
| Board ICAAP Steering Committee | |
| Board Oversight Committee – Domestic and Foreign | |
| Offices/Subsidiaries | |
| Board Oversight RPT Committee | |
| Board IT Governance Committee | |

6) External Advice

Indicate whether or not a procedure exists whereby directors can receive external advice and, if so, provide details:

| Procedures | Details |
|---|---------|
| Directors are given the discretion to request for external advice | |
| whenever desired or necessary. | |

7) Change/s in existing policies

Indicate, if applicable, any change/s introduced by the Board of Directors (during its most recent term) on existing policies that may have an effect on the business of the company and the reason/s for the change: (updated – 2015)

There are several policy changes in the regular course of business for improved process and efficiency, as well as the alignment of policies of the Bank in view of the merger.

| Existing Policies | Changes | Reason |
|--|---|--|
| Policy on Loans Against Pledge of | Inclusion of government securities (GS) as one | GS are considered as non-risk assets. Risk of |
| Government Securities | of the acceptable collaterals for loans and to set the approving authorities for the grant/approval of transactions against pledge of GS | default is zero or very very unlikely. |
| Revised Policy on Own a Philippine Home Loan (OPHL) Program | Changes in the overview and basic policies of the OPHL Program and inclusion of the provisions on age requirement and on loans against Deed of Undertaking of accredited developers | To update the program features and align some provisions with the Policy on Sure Home Loan Program of the Bank |
| Dividend Policy | Adoption of internal dividend policy | To establish the guidelines on dividend declaration/pay out |
| Revised Related Party Transactions (RPTs) Policy | To identify covered related parties and set threshold considered significant RPTs | To rationalize the existing policy guidelines |
| Revised Policy on Management of Large Exposures and Credit Risk Concentrations | Amendment to the basic policies, implementing guidelines and reporting requirements | To comply with BSP Circular No. 855 dated October 29, 2014 |
| Policy on Market Economic Value Equity (EVE) | Adoption of new policy | To measure the interest rate risk in the banking book in the long-term to supplement the earnings-at-risk calculation |
| Revisions to the PNB Singapore Branch Policy | Revisions in the various sections of the policy | To address the requirements of the Monetary Authority of Singapore, address the finding of Ernst and Young and align the manual with recent changes in the bank policy |
| Policy on Credit Risk Rating and Scoring Validation | Adoption of new policy | To ensure and increase the reliability of the credit risk rating and scoring model as well as to promote improvements and clearer understanding of strengths and weaknesses of the model |
| Amendments to the Policy for Availments in Excess of Approved Credit Facilities | Amendments to the guidelines (overview, basic policies, implementing guidelines and reporting requirements) and specific approving authorities | To harmonize credit policies and facilitate the loan approval process of loan accounts |
| Amendment to Selected Policies: a. Policy on Client Call Program | - Frequency of client calls/plant visits | For flexibility. Frequency shall depend on the size, complexity or nature of the account |
| b. Policy on Clean Up Period for Loans | Changes in the type of loans that are exempted from the clean-up requirements | To include loans fully secured by GS/IMA/UITF and loans of borrowers with asset size of P15.0 Million and below whose credit score range from Excellent to Fair |
| c. Policy on Collateral/Security – Real Estate | - Surety bond requirement | Designation of officers who will determine the surety bond requirement for real estate collateral with Section 7 RA 26 annotation |
| d. Policy on Fire Insurance | Alignment/consolidation of the policy and inclusion of specific of specific approving authority | - To have one (1) policy for both PNB Pasay and PNB Makati |
| Amendments to the Policy on Transactions which Require Speed of Approval | Amendments to the implementing guidelines | To address concern on the approval of the transactions that need to be implement immediately |
| Amendments to Various Trading/Dealing Policies: a. After-Trading Hours Time Period Dealing Policy b. Policy on Off-Premises Dealing c. Overnight Trading Order/s Policy d. Policy on Trading of Php and USD Denominated Fixed Income Securities e. Investment and Trading Policy | Update in the policies in terms of reports, responsibilities and risk measures | To give dealers better guidance when trading and investing |

| Amendment to New Product Approval Process | Amendment to the approving authority | To facilitate timely approval of new treasury products |
|--|---|---|
| Updated Information Technology Guidelines | Revision/update to the guidelines | products |
| on: a. System Development Life Cycle | | To align with the requirements of BSP Circular No. 808 and Enterprise Security Management Policy To strengthen control in accessing |
| b. Logical Access Control | | confidential information and/or customer data. |
| Amendments to the Policy Guidelines for Retail Banking Group Accounts: | | To facilitate approvals and to streamline internal processes of the Bank |
| Second-Endorsed Checks for Deposit Loans Fully Secured by Holdout on Private Deposits Policy on Domestic Bills Purchase Line | Amendments to the approving authority Amendments to Loan Pricing and Penalty Amendments on checks eligible for purchase | |
| e. Toney on Bomestie Bins Furchase Enre | Authoritation of checks engine for parenase | |
| Amendments to the Guidelines on Selected Credit Policies and Approving Authorities for Specific Credit Transactions | Amendments to the approving authority Revisions/updates to the following policy guidelines: Interim FS requirement Amendment to terms and conditions of loan approvals Penalty rates on past due obligations Setting of Bank's industry credit exposure limits | To harmonize the credit policies, facilitate the approval process and expedite the turn around time of loan accounts |
| Credit Loan Program for Electric Cooperatives (ECs) | Adoption of new credit policy | To expand EC portfolio by speeding up marketing of financial solution to electric cooperatives |
| Amendments to Selected Credit Policies: a. StartUp/Pre-Operating Companies b. Counterparty Lines c. Term Lending d. Loans Against Pledge of Government Securities e. Collateral – Shares of Stocks/ Club Shares f. Revalidation and Grant of previously approved Case-to-Case Loans g. Collection Fees | Revisions/update to the credit guidelines | To streamline the credit process and loan approvals of the Bank |

D. REMUNERATION MATTERS

1) Remuneration Process

Disclose the process used for determining the remuneration of the CEO and the four (4) most highly compensated management officers:

| Process | CEO | Top 4 Highest Paid Management Officers | | |
|---------------------------|---|---|--|--|
| (1) Fixed remuneration | The remuneration for CEO is determined taking into consideration (a) his/her qualifications; (b) salary range for the rank and position; (c) result of a commissioned Banking Industry Compensation Survey; (d) budget; and (e) other factors which affect compensation The remuneration to four (4) exect determined taking into consideration qualifications; (b) salary range for the position; (c) result of a commissioned Industry Compensation Survey; (d) budget other factors which affect compensation | | | |
| (2) Variable remuneration | Not Applicable | Not Applicable | | |
| (3) Per diem allowance | Not Applicable | Not Applicable | | |
| (4) Bonus | The Bonus is based on the Bank's policy under PNB Board Resolution No. 12/07-24-09 of July 24, 2009 (re: "Amendment to the Compensation and Benefit Policy for Officers") | PNB Board Resolution No. 12/07-24-09 of July 2009 (re: "Amendment to the Compensation a | | |

| (5) | Stock Options and other financial instruments | Not Applicable | Not Applicable |
|-----|---|----------------|----------------|
| (6) | Others (specify) | Not Applicable | Not Applicable |

2) Remuneration Policy and Structure for Executive and Non-Executive Directors

Disclose the company's policy on remuneration and the structure of its compensation package. Explain how the compensation of Executive and Non-Executive Directors is calculated.

| | Remuneration Policy | Structure of Compensation | How Compensation is | |
|-------------------------|---|-------------------------------|------------------------------|--|
| | | Packages | Calculated | |
| Executive Directors | The remuneration and | The remuneration and | The remuneration and | |
| Non-Executive Directors | structures are based on the | structures are based on the | structures are based on the | |
| | Bank's policy under PNB Board | Bank's policy under PNB Board | Bank's policy under PNB | |
| | Resolution No. 06/10-23-09 of | Resolution No. 06/10-23-09 of | Board Resolution No. 06/10- | |
| | October 23, 2009 (re: "Policy on October 23, 2009 (re: "Policy on | | 23-09 of October 23, 2009 | |
| | Remuneration of Directors and | Remuneration of Directors and | (re: "Policy on Remuneration | |
| | Officers") | Officers") | of Directors and Officers") | |
| | | | | |

Do stockholders have the opportunity to approve the decision on total remuneration (fees, allowances, benefits-in-kind and other emoluments) of board of directors? Provide details for the last three (3) years. (updated – 2015)

Yes. Section 5.8 of the PNB's Amended By-Laws re: Compensation states that: "Directors, as such, shall receive such compensation for their services as may from time to time be fixed by the stockholders subject to the limitations set forth in Section 30 of the Corporation Code. Each director shall be entitled to a reasonable per diem, as may be determined by the Board."

| Remuneration Scheme | Date of Stockholders' Approval | | | |
|--|-----------------------------------|--|--|--|
| There has been no proposal on remuneration for directors presented to the stockholder for approval in the Annual Stockholders' | | | | |
| Meetings held for the years 2013-2015. As of present, the directors do not receive any compensation apart from per diems. | | | | |

3) Aggregate Remuneration

Complete the following table on the aggregate remuneration accrued during the most recent year: (updated - 2015)

| | Remuneration Item | Executive Directors | Non-Executive Directors (other than independent directors) | Independent Directors |
|-----|--|------------------------|--|-----------------------|
| (a) | Fixed Remuneration | - | - | - |
| (b) | Variable Remuneration | - | - | - |
| (c) | Per diem Allowance | - | P28,050,000.00 | £13,900,000.00 |
| (d) | Bonuses | - | - | - |
| (e) | Stock Options and/or other financial instruments | - | - | - |
| (f) | Others (Specify) | - | - | - |
| | Total | | P28,050,000.00 | £13,900,000.00 |

| | Other Benefits | Executive Directors | Non-Executive Director (other than independent directors) | Independent Directors |
|----|----------------|------------------------|---|--------------------------|
| 1) | Advances | - | - | - |
| 2) | Credit granted | - | - | - |

| 3) | Pension Plan/s Contributions | - | - | - |
|-----|--|------------------------|-------------------------|------------------------|
| (d) | Pension Plans, Obligations incurred | - | - | - |
| (e) | Life Insurance Premium | ₽1,850.00 | P11,900.00 | P4,100.00 |
| (f) | Hospitalization Plan | P 12,638.83 | P 182,773.96 | P 70,971.15 |
| (g) | Car Plan | - | - | - |
| (h) | Others (Specify) | - | - | - |
| | Total | P14,488.83 | ₽194,673.96 | ₽75,071.15 |

4) Stock Rights, Options and Warrants

(a) Board of Directors

Complete the following table, on the members of the company's Board of Directors who own or are entitled to stock rights, options or warrants over the company's shares:

| Director's Name | Number of Direct Option/Rights/ Warrants | Number of Indirect Option/Rights/ Warrants | Number of Equivalent Shares | Total % from Capital Stock |
|-----------------|--|--|--------------------------------|-------------------------------|
| Not Applicable | Not Applicable | Not Applicable | Not Applicable | Not Applicable |

(b) Amendments of Incentive Programs

Indicate any amendments and discontinuation of any incentive programs introduced, including the criteria used in the creation of the program. Disclose whether these are subject to approval during the Annual Stockholders' Meeting:

| Incentive Program | Amendments | Date of Stockholders' Approval | |
|-------------------|----------------|-----------------------------------|--|
| None | Not Applicable | Not Applicable | |

5) Remuneration of Management

Identify the five (5) members of management who are <u>not</u> at the same time executive directors and indicate the total remuneration received during the financial year: (updated - 2015)

| Name of Officer/Position | Total Remuneration | | |
|--|--------------------|--|--|
| Audencial, Cenon, Jr. C.; Cebrero, Horacio III E.; Dobles, Christopher C.; Hernandez, Reyes, Nelson C. | ₽78,504,053.00* | | |

^{*} Inclusive of the renumeration of the President

E. BOARD COMMITTEES

1) Number of Members, Functions and Responsibilities

Provide details on the number of members of each committee, its functions, key responsibilities and the power/authority delegated to it by the Board: (updated – 2015)

| | No. of Members | | | Committee |
|--------------------------------------|-----------------------|---------------------------|-------------------------|-----------|
| Committee | Executive Director | Non-Executive Director | Independent Director | Charter |
| Board Credit and Policy Committee | 1 | 4 | 4 | Yes |
| Executive Committee | 1 | 6 | 0 | Yes |
| Board Audit and Compliance Committee | 0 | 3 | 2 | Yes |

| Corporate Governance/Nomination Com | 1 | 3 | 3 | Yes |
|---|-----|---|---|-----|
| Risk Oversight Committee | 0 | 4 | 1 | Yes |
| Trust Committee | 2* | 1 | 2 | Yes |
| Board ICAAP Steering Committee | 1 | 2 | 2 | Yes |
| Board Oversight Committee – Domestic & Foreign Offices/Subsidiaries | 0 | 2 | 5 | Yes |
| Board Oversight RPT Committee | 2** | 0 | 3 | Yes |
| Board I.T. Governance Committee | 0 | 5 | 0 | Yes |

^(*) Ex-officio members

BOARD COMMITTEES' FUNCTIONS/KEY RESPONSIBILITIES AND POWER/AUTHORITY (updated - 2015):

A. BOARD CREDIT AND POLICY COMMITTEE (Board CPC)

Function: The Board CPC shall perform the functions and duties as the Board may delegate.

Key Responsibilities and Power/Authority:

- 1. To review, evaluate, approve and/or endorse for Board approval policies and procedures; as well as products and services to be offered to the Bank's domestic and overseas market, the manual
- 2. To review, evaluate, approve and/or endorse for Board approval credit lines, loans and other facilities.
- 3. To evaluate, approve and endorse for Board approval investments in bonds, share of stock or other financial assets.
- 4. To evaluate, approve and endorse for Board approval any borrowing, issuance of capital market instruments and bonds, capital allocation and necessary equity raising exercise.
- 5. To determine the risk appetite and set limits on risk taking activities.
- 6. To evaluate and endorse for Board approval Annual Strategic Forecasts, Plans and Budget.
- 7. In coordination with the Board Audit and Compliance Committee, to conduct monthly/quarterly/periodic reviews of financial reports.
- 8. All credit transactions approved by the Board CPC shall be submitted to the Board for notation.

B. **EXECUTIVE COMMITTEE (EXCOM)**

Function: The Executive Committee shall perform the functions and duties as the Board may delegate.

Key Responsibilities and Power/Authority:

- To exercise its authority to endorse or approve loan recommendations from the Corporate Banking Group (CBG), Commercial Banking Group (ComBG), Retail Banking Group (RBG), and Consumer Finance Group (CFG), of not more than £1 billion.
- 2. To approve, the restructuring, payment plan, compromise settlement or write-off of past due, problematic and remedial accounts where the amount involved is not more than P500 million.
- 3. To act on proposal for the lease, sale, disposal and any matter pertaining to Real and Other Properties Acquired (ROPAs) with a value of not more than P500 million.
- 4. To endorse for Board approval the establishment, relocation, renovation or closure of domestic and overseas branches/offices including the approval of the needed budget.
- 5. To approve disbursements not exceeding P500 million.
- 6. To propose mergers and acquisitions and provide the budget thereof for Board approval.
- 7. To approve the purchase of real & personal property, divestiture or disposal of assets with a value of not more than P500 million.
- 8. All credit transactions approved by the Executive Committee shall be submitted to the Board for notation.

C. BOARD AUDIT AND COMPLIANCE COMMITTEE (BACC)

Function: The purpose of the Board Audit and Compliance Committee is: (i) to assist the Board in the performance of its oversight responsibility relating to financial reporting process, systems of internal control, audit process and monitoring of compliance with applicable laws, rules and regulations.; (ii) provide oversight functions over internal and external auditors and ensure that the internal and external auditors act independently from each other; (iii) provide oversight over compliance functions and/or oversee the compliance program; (iv) the annual independent audit of PNB's financial statements, engagement of the external auditors and the evaluation of the external auditor's qualifications, independence and performance; (v) compliance by PNB with legal and regulatory requirements, including PNB's disclosure controls and procedures; and (vi) fulfillment of the other responsibilities set out therein.

Key Responsibilities and Power/Authority:

- 1. On Financial Statements: (a) review the quarterly, semi-annual, annual and periodic financial statement signed by the CEO and CFO prior to submission to the Board; and (b) establish a system that addresses, in a timely and effective manner, findings or fraud or error on the financial statements.
- 2. As an oversight of the Bank's External Auditors.
- 3. As an oversight of the Bank's Internal Auditor.

^(**) Non-Voting members

- 4. As an oversight of the Bank's Chief Compliance Officer.
- 5. Monitor and evaluate the adequacy and effectiveness of the Bank's internal control system including financial reporting control and information technology security.
- 6. Receive and review reports of internal and external auditors, compliance and regulatory agencies, where applicable and ensure that Management is taking appropriate corrective actions in a timely manner.
- 7. Conduct self-assessment of the performance of the Bank, BACC as a whole, as well as the individual performance of each committee member annually.
- 8. Review and evaluate the self-assessment of the performance of the Compliance and Audit Committees of the Bank's subsidiaries and affiliates to ensure that the respective Compliance and Audit Committee policies and activities are aligned with the Bank.
- 9. Review and assess the adequacy of the BACC Charter annually and recommend any proposed changes for approval of the Board of Directors.
- 10. Establish effective audit programs that cover IT risk exposures throughout the Bank, risk-focused, promote sound IT controls, ensure the timely resolution of audit deficiencies and period reporting to the Board on the effectiveness of the Banks' IT risk management, internal controls, and IT governance.
- 11. Shall have explicit authority to investigate any matter within its terms and reference, full access to and cooperation by Management and full discretion to invite any director or executive officer to attend its meetings, and adequate resources to enable it to effectively discharge its functions
- 12. Shall have the sole authority to select, evaluate, appoint, dismiss, replace and re-appoint the external auditor (subject to stockholder ratification) based on fair and transparent criteria.
- 13. Shall have the authority, to the extent it deems necessary or appropriate, to retain special legal, accounting, or other consultants to advise the Committee.
- 14. May form and delegate authority to sub-committees, comprised of one or more members of the Committee, as necessary or appropriate.
- 15. Shall ensure that a review of the effectiveness of the institution's internal controls, including financial, operational and compliance controls, and risk management, is conducted at least annually.
- 16. Shall establish and maintain mechanisms by which officers and staff may, in confidence, raise concerns about possible improprieties or malpractices in matters of financial reporting, internal control, auditing or other issues to persons or entities that have the power to take corrective action

D. CORPORATE GOVERNANCE/NOMINATION/REMUNERATION COMMITTEE

Function: The Corporate Governance/Nomination/Remuneration Committee assists the Board of Directors in fulfilling its corporate governance responsibilities and ensures the Board's effectiveness and due observance of corporate governance principles and guidelines and the selection of members of the Board and senior executives of the Bank as well as in the appointment of the members of the respective Board committees.

Key Responsibilities and Power/Authority:

- 1. Review and evaluate the qualifications of all persons nominated to the Board as well as those nominated to other positions requiring appointment by the Board of Directors.
- 2. Assess the effectiveness of the Board's processes and procedures in the election or replacement of directors.
- 3. Ensure that the Bank shall have at least two (2) Independent Directors (IDs) or such IDs shall constitute at least twenty percent (20%) of the members of the Board, and that any fractional result from applying the required minimum proportion, shall be rounded-up to the nearest whole number.
- 4. Pre-screen and shortlist all candidates nominated to become a member of the Board of Directors in accordance with the qualifications and disqualification.
- 5. Develop a form on full business interest disclosure as part of the pre-employment requirements for all incoming officers, which among others compel all officers to declare under the penalty of perjury all their existing business interests or shareholdings that may directly or indirectly conflict in their performance of duties once hired.
- 6. Oversee the periodic performance evaluation of the Board and its committees and executive management.
- 7. Review and evaluate the annual self-assessment of the directors, board and committees prior to Board approval/notation.
- 8. Conduct an annual self-evaluation of the board committee's performance prior to Board approval/notation.
- 9. Decide the manner by which the Board's performance may be evaluated, as well as whether or not a director is able to and has been adequately carrying out his/her duties as director bearing in mind the director's contribution and performance (e.g. competence, candor, attendance, preparedness and participation).
- 10. Adopt internal guidelines that will determine the number of directorships of its members that can hold in other corporations and address the competing time commitments that are faced when directors of the Bank serve on multiple boards.
- 11. Make recommendation to the Board and formulate such policies regarding the continuing education of directors, assignment to Board Committees, succession plan for Board members and senior officers, and their remuneration commensurate with corporate and individual performance.
- 12. Review and formulate policies to strengthen provision on conflict of interest, salaries and benefits, promotion and career advancement of personnel concerned in line with the existing professional development program and succession plan for senior management.
- 13. Establish a formal and transparent procedure for developing a policy on executive remuneration and for fixing the remuneration of corporate officers and directors, and provide oversight over remuneration of senior management and other key personnel ensuring that compensation is consistent with the Bank's culture, financial capacity, business strategy and control environment.
- 14. Designate the amount of remuneration and fringe benefits, which shall be at a sufficient level to attract and retain directors and officers who are needed to run the Bank successfully.
- 15. Disallow any director to decide his or her own remuneration.
- 16. Provide in the Bank's annual reports, information and proxy statements a clear, concise and understandable disclosure of the aggregate compensation of its executive officers for the previous year and the ensuing year.

- 17. Establish strategic objectives and a set of corporate values that are communicated throughout the institution.
- 18. Set and enforce clear lines of responsibility and accountability throughout the Bank.
- 19. Ensure that the Board members are qualified for their positions, have a clear understanding of their role in corporate governance and are not subject to undue influence from Management or outside concerns.
- 20. Effectively utilize the work conducted by internal and external auditors in recognition of the important control function they provide.
- 21. Ensure that compensation approaches are consistent with the Bank's ethical values, objectives, strategy and control environment.
- 22. Conduct corporate governance in a transparent manner.
- 23. Receive and evaluate complaints regarding conflict of interest situations.

E. RISK OVERSIGHT COMMITTEE (ROC)

Functions: The BSP-mandated functions of the Risk Oversight Committee are as follows:

- Identify and evaluate exposures the ROC shall assess the probability of each risk becoming reality and shall estimate its possible effect and
 cost. Priority areas of concern are those risks that are most likely to occur (high probability) and are costly when they happen (high severity).
- 2. Develop risk management strategies the ROC shall develop a written plan defining the strategies for managing and controlling the major risks. It shall identify practical strategies to reduce the chance of harm and failure or minimize losses if the risk becomes real.
- 3. Oversee the implementation of the risk management plan the ROC shall conduct regular discussions on the Bank's current risk exposures based on regular management reports and assess how the concerned units or offices reduced these risks.
- 4. Review and revise the plan as needed the ROC shall evaluate the risk management plan to ensure its continued relevance, comprehensiveness and effectiveness. It shall revisit strategies, look for emerging or changing exposures, and stay abreast of developments that affect the likelihood or harm or loss.

Key Responsibilities: The duties and responsibilities of the ROC with respect to the different fields that it covers according to its charter are the following:

Operational and Legal Risks

- 1. Approve the basic structure of the framework for managing operational risk (i.e. arising from process, system, people and external event), which includes legal risk.
- 2. Mandated to be aware of the major aspects of the Bank's operational and legal risks, it shall: (a) review, on continuing basis, operational and legal risk exposures and loss events by major business lines; and (b) oversee the effective resolution, management and control of the Bank's operational and legal risk.
- 3. Assume an oversight role through the Chief Risk Officer and Chief Audit Executive with respect to the management's responsibility for maintaining and implementing effective policies and procedures for managing operational risk in all of the Bank's products, activities, processes and systems; and through the Chief Legal Counsel with respect to legal risk.

Strategic and Financial Risks

- 1. Assume an oversight role through the Head of Corporate Planning Division in monitoring the compatibility of the Bank's strategic goals, business strategies developed, resources deployed and quality of implementation.
- 2. Review and discuss with management the performance versus target of major business units. ROC may request management for an explanation on unfavourable variance and direct management to change certain policies and strategies.
- 3. Assess how the Bank generates income and analyze the sensitivity of the Bank's earnings given a set of business conditions.

<u>Reputation Risk:</u> Assume an oversight role through the Service Quality Officer in ensuring the abundance of caution in dealing with customers and the community, as well as the Bank's responsiveness in addressing negative public opinion.

<u>Technology Risk</u>: Assume an oversight role through the IT Governance Committee in ensuring that technology and information security risks are properly identified, monitored, reported and mitigated. This assumes that each member of the ROC:

- 1. Have the knowledge and skills necessary to understand and effectively manage technology-related risks.
- 2. Ensure that (a) an effective technology planning process exists; (b) technology is implemented properly with appropriate controls; and (c) measurement and monitoring efforts effectively identify ways to manage risk exposure.
- 3. Review, recommend for Board approval, and monitor technology projects that may have significant impact on the Bank's operations, earnings or capital.
- 4. Establish clearly-defined measurement objectives and conduct periodic reviews to ensure that goals and standards established by management are met.

<u>Compliance Risk</u>: Assume an oversight role through the Chief Compliance Officer with respect to compliance with laws, rules, regulations, prescribed practices, internal policies and procedures or ethical standards.

<u>Trust Risk:</u> Assumes the oversight role through the bank's Trust Risk Officer with the Corporate Risk Manager, for the identification, measurement, monitoring and control of operations of the Trust Banking Group. This is a specialized function that is distinct from Trust banking Operations.

Credit Risk

1. Oversee the Bank wide management of the credit risk internal in the entire portfolio and ensure the adequacy of provisions.

2. Ensure that the following sound and best practices in credit risk management are in plance and conduct periodic review of the same: (a) policy and infrastructure; (b) sound credit granting process; (c) system for administration and monitoring of exposure; (d) portfolio management; (e) credit review; (f) review the adequacy of valuation reserves; and (g) work out system for managing problem credits.

<u>Market Risk</u>: Recommend for Board approval market risk policies and risk limits for all trading and balance sheet-related market risks and for investment securities activities.

Interest Rate Risk: Approve the methodology, models and assumptions used to measure market and interest rate risks.

Liquidity Risk: Review compliance with established limits.

Others: Performs such other functions as may be mandated by the Board and regulatory bodies relevant to risk management.

Power/Authority: The ROC has the authority to implement the following:

- Direct management to submit regular reports on current risk exposures on operational, legal, compliance, strategic, reputation, technology
 and other risks as well to address said risks.
- 2. Approve or endorse for Board approval the proposed risk policies and procedures.
- 3. Access to all Bank's records and any officer or employee of the Bank, as it deems necessary.

F. TRUST COMMITTEE

Function: The Trust Committee provides direction for the trust business and management of trust assets, fiduciary accounts, investments and trust services.

Key Responsibilities and Power/Authority:

- 1. Acts within the sphere of authority as may be provided in the Amended By-Laws and/or as may be delegated by the Board of Directors, such as but not limited to the following:
 - (a) The formulation of specific policies with regard to: (i) correlation of the Trust Banking Group with other departments of the Bank; (ii) personnel; (iii) cost and charges; (iv) kinds of business to be accepted; (v) trust business development; (vi) work with other banks and/or financial institutions;
 - (b) The acceptance and closing of trust and other fiduciary accounts;
 - (c) The initial review of assets placed under the custody of the Trust Banking Group as trustee or fiduciary;
 - (d) The investment, reinvestment and disposition of funds or property;
 - (e) The review and approval of transactions between trust and/or fiduciary accounts; and
 - (f) The review of trust and other fiduciary accounts at least once every twelve (12) months to determine the advisability of retaining or disposing of the trust or fiduciary assets, and/or whether the account is being managed in accordance with the instrument creating the trust or other fiduciary relationship."
- 2. Reports directly to the Board of Directors and is primarily responsible for overseeing the fiduciary activities of the Bank/NBFI. In discharging its functions, it shall:
 - (a) Ensure that fiduciary activities are conducted in accordance with applicable laws, rules and regulations and prudent practices;
 - (b) Ensure that policies and procedures that translate the Board's objectives and risk tolerance into prudent operating standards are in place and continue to be relevant, comprehensive and effective;
 - (c) Oversee the implementation of the risk management framework and ensure that internal controls are in place relative to fiduciary activities:
 - (d) Adopt an appropriate organizational structure/staffing pattern and operating budgets that shall enable the Trust Banking Group to effectively carry out its functions;
 - (e) Oversee and evaluate performance of the Trust Officer; and
 - (f) Report regularly to the Board of Directors on matters arising from fiduciary activities.

G. BOARD ICAAP STEERING COMMITTEE

Function: The Board ICAAP Steering Committee was created to assist the Board in performing its functions for the periodic evaluation and approval of the Bank's capital planning, risk assessment policies and procedures and provide active oversight on the consistent adoption of the Bank's Board-approved ICAAP Program.

Key Responsibilities and Power/Authority:

- 1. Overall assess and provide active oversight on the consistent adoption of the Bank's board-approved ICAAP Program;
- Set out the Bank's risk appetite;
- 3. Establish a well-defined organizational structure for the integrated risk and capital management to ensure enterprise wide execution of the Bank's ICAAP Program;
- 4. Evaluate and approve the Bank's capital planning and ICAAP risk assessment policies and procedures;

- 5. Ensure that the Bank maintains an appropriate level of capital commensurate to the risk covered by the ICAAP;
- 6. Ensure that ICAAP document shall be considered a "live" and work-in progress document to be embedded across the Bank's enterprise-wide business operations;
- 7. Designate Internal Audit Group, through the Chief Audit Executive, to validate the compliance to the ICAAP Policies & Procedures; and
- 8. Review the ICAAP at least annually, or as often as deemed necessary, to ensure that risks are covered adequately by capital.

H. BOARD OVERSIGHT COMMITTEE - DOMESTIC & FOREIGN OFFICES/SUBSIDIARIES

Function: The Board Oversight Committee was created to provide the required oversight on the domestic and foreign offices/subsidiaries to ensure their profitable operations and long-term viability consistent with the Bank's strategic goals.

Key Responsibilities and Power/Authority:

- 1. To provide oversight on the business plans, initiatives, overall business operations and regulatory compliance of the domestic subsidiaries and overseas offices to include foreign branches, subsidiaries, marketing desk offices and representative offices.
- 2. To establish the strategic objectives and the business priorities for the domestic subsidiaries and overseas offices that needs to be regularly communicated throughout the domestic subsidiaries and overseas offices. This will include the evaluation and approval of the Bank's short term, medium term and long term strategic plans and the supporting schedules as components of the major plans and key activities. On periodic basis, the Committee will require the re-forecasting of financial budgets/plans, capital/equity investments, contingency plans and significant changes in market positioning, budgets and re-alignment of the ICAAP Programs for specific business entities.
- 3. To supervise the formulation of policy guidelines and procedures to ensure the quality of compliance and risk management of the different business legal vehicles by focusing on key risk areas that require closer supervision by the Board and implementation of timely effective corrective actions and/or plans by senior management.
- 4. To conduct periodic financial performance and management profitability reviews and be informed of market and economic developments and changes in laws and regulatory environment for each of the domestic and overseas business legal vehicle, in coordination with the respective entity Board of Directors, other board committees and senior management group heads that provide oversight support to the domestic subsidiaries and overseas offices.
- 5. To review and approve business models/licenses, product programs, operations policy and procedures manuals, IT systems and developments, major marketing tie-ups/programs.
- 6. To review and evaluate qualification of key personnel recommended to be hired or appointed for the domestic subsidiaries and overseas offices as well as those nominated to positions requiring the confirmation of the Board of Directors, and formulate policies for the continuing education of key officers in domestic subsidiaries and overseas offices, their assignment to management committees and the succession planning for the domestic subsidiaries and overseas offices senior management.

I. BOARD OVERSIGHT RPT COMMITTEE

Function: The Board Oversight RPT Committee (BORC) was created to assist the Board in performing its oversight functions in monitoring and managing potential conflicts of interest of management, board members and shareholders.

Key Responsibilities and Power/Authority:

- 1. Oversee the evaluation of relevant related party transactions (RPT) that present the risk of potential abuse and ensure that rules and regulations, accounting standards in each jurisdiction are considered to properly and effectively implement the Bank's RPT policy guidelines;
- 2. Exercise sound and objective judgment on the related party transactions for the best interest of the Bank and that the processes and approvals are conducted at arm's length basis;
- 3. Endorse the related party transaction to the Board for approval.
- 4. Review and approve policy guidelines and implementing procedures in the handling of relevant RPTs by ensuring an effective compliance with existing laws, rules and regulations, accounting standards and global best practices;
- 5. Review and inform the Board in advance of any related party transaction causing material conflicts of interest, conclude the transaction with the approval of the Board through an effective monitoring system;
- 6. Oversee the proposed deals on RPTs clearly articulate the identity of the parties involved and the terms of transactions are made substantially on the same terms as other individuals and businesses of comparable risk;
- 7. Ensure Bank compliance with the disclosure and reporting of materially significant RPTs.

J. BOARD I.T. GOVERNANCE COMMITTEE

Function: The Board I.T. Governance Committee was created to assist the Board in performing its oversight functions in reviewing, approving and monitoring the Information Technology (IT) Risk Management Framework and IT Strategic Plan of the PNB Group.

Key Responsibilities and Power/Authority:

- 1. Oversee the development of the long-term and short-term Enterprise IT Strategic Plans.
- 2. Ensure that IT laws, IT regulatory guidelines and IT corporate standards are considered in the proper and effective implementation of IT risk management policies and procedures.
- 3. Endorse IT related plans, IT projects, IT policy guidelines and procedures to the Board for approval.
- ${\it 4.} \qquad {\it Has\ oversight\ of\ the\ IT\ Risk\ Management\ System}.$
- 5. Review and endorse for approval of the Board the Enterprise IT Strategic Plans of the Parent Bank, its subsidiaries and affiliates.

- 6. Evaluate and endorse for approval of the Board the IT Organizational Structure of the PNB Parent Bank and related entities belonging to the PNB Group foreign branches, domestic and foreign subsidiaries and affiliates.
- 7. Review and endorse for approval of the Board the IT Risk Assessment of the PNB Group and its member entities.
- 8. Review and endorse for approval of the Board IT policy guidelines and implementing procedures in related to IT functions, processes and systems and ensuring adherence to existing laws, rules and regulations, and global best practices;
- 9. Review and inform the Board in a timely manner critical IT Projects and endorse approval of necessary IT budgets to support business plans and priorities.
- 10. Oversee that IT Project proposals are consistent with the overall IT Strategic Plans.
- 11. Monitor the IT Group performance, IT Projects and in-sourcing and out-sourcing activities of IT functions and services provided to related entities.
- 12. Review and monitor significant IT concerns and corrective actions arising from regulatory examinations, internal audits and external reviews.

Committee Members (updated – 2015)

(a) Board Credit and Policy Committee

| Office | Name | Date of Last Appointment | No. of Meetings Held | No. of Meetings Attended | % | Length of Service in the Committee |
|---------------|-------------------------|-----------------------------|----------------------------|--------------------------------|-----|--|
| Chairman (ID) | Felix Enrico R. Alfiler | May 26, 2015 | 38 | 36 | 95 | 7 mos. |
| Member (NED) | Florido P. Casuela | May 26, 2015 | 38 | 33 | 87 | 7 mos. |
| Member (ED) | Reynaldo A. Maclang | May 26, 2015 | 38 | 29 | 76 | 7 mos. |
| Member (NED) | Christopher J. Nelson | May 26, 2015 | 38 | 38 | 100 | 7 mos. |
| Member (ID) | Federico C. Pascual | May 26, 2015 | 38 | 37 | 97 | 7 mos. |
| Member (NED) | Harry C. Tan | May 26, 2015 | 38 | 26 | 68 | 7 mos. |
| Member (NED) | Michael G. Tan | May 26, 2015 | 38 | 27 | 71 | 7 mos. |
| Member (ID) | Florencia G. Tarriela | May 26, 2015 | 38 | 35 | 92 | 7 mos. |
| Member (ID) | Deogracias N. Vistan | May 26, 2015 | 38 | 35 | 92 | 7 mos. |

(b) Executive Committee (formerly Board Credit Committee)

| Office | Name | Date of Last Appointment | No. of Meetings Held | No. of Meetings Attended | % | Length of Service in the Committee |
|----------------|---------------------|-----------------------------|----------------------------|--------------------------------|----|--|
| Chairman (NED) | Florido P. Casuela | May 26, 2015 | 30 | 28 | 93 | 7 mos. |
| Member (NED) | Leonilo G. Coronel | May 26, 2015 | 30 | 29 | 97 | 7 mos. |
| Member (ED) | Reynaldo A. Maclang | May 26, 2015 | 30 | 27 | 90 | 7 mos. |
| Member (NED) | Harry C. Tan | May 26, 2015 | 30 | 22 | 73 | 7 mos. |
| Member (NED) | Lucio C. Tan | June 26, 2015 | 25 | 5 | 20 | 6 mos. |
| Member (NED) | Lucio K. Tan, Jr. | May 26, 2015 | 30 | 11 | 37 | 7 mos. |
| Member (NED) | Michael G. Tan | May 26, 2015 | 30 | 20 | 67 | 7 mos. |

(c) Board Audit and Compliance Committee (BACC)

| Office | Name | Date of Last Appointment | No. of Meetings Held | No. of Meetings Attended | % | Length of Service in the Committee |
|---------------|-------------------------|-----------------------------|----------------------------|--------------------------------|-----|--|
| Chairman (ID) | Deogracias N. Vistan | May 26, 2015 | 9 | 8 | 87 | 7 mos. |
| Member (ID) | Felix Enrico R. Alfiler | May 26, 2015 | 9 | 6 | 67 | 7 mos. |
| Member (NED) | Florido P. Casuela | May 26, 2015 | 9 | 9 | 100 | 7 mos. |
| Member (NED) | Christopher J. Nelson | May 26, 2015 | 9 | 9 | 100 | 7 mos. |
| Member (NED) | Harry C. Tan | May 26, 2015 | 9 | 1 | 11 | 7 mos. |

The BACC shall be composed of at least three (3) Board of Directors, two (2) of whom shall be independent directors, including the Chairman, preferably with accounting, auditing or related financial management expertise or experience. The members of the BACC and the Committee Chair shall be appointed by the Board.

Disclose the profile and qualification of the Audit Committee members.

DEOGRACIAS N. VISTAN, 71, Filipino, was elected as an Independent Director of the Bank on August 1, 2011. He obtained his Bachelor of Arts and Bachelor of Science degrees in Business Administration from the De La Salle University and earned his Masters in Business Administration from Wharton Graduate School. Mr. Vistan's extensive banking experience includes being Chairman of United Coconut Planters Bank (2003-2004), Vice Chairman of Metropolitan Bank and Trust Company (2000-2001), and President of Equitable-PCI Bank (2001-2002), Solidbank Corporation (1992-2000) and Land Bank of the Philippines (1986-1992). He also served as President of FNCB Finance (1979-1980). Mr. Vistan held various management positions in Citibank Manila, Cebu and New York (1968-1986). He is a former Presidential Consultant on Housing (2002-2003) and President of the Bankers Association of the Philippines (1997-1999). He is the Chairman and an Independent Director of PNB

International Investments Corporation and an Independent Director of PNB Capital and Investment Corporation. He is also the Chairman of V & A Foods Corporation and Pinoy Micro Enterprise Foundation and a Director of Lorenzo Shipping Corporation and U-Bix Corporation. He is currently a member of the Board of Trustees of the Ramon Magsaysay Award Foundation and Landbank Countryside Development Foundation, Inc. and an Advisor of Mitsubishi Motors Philippines Corp.

FELIX ENRICO R. ALFILER, 66, Filipino, was elected as Vice Chairman/Independent Director of the Bank effective on January 1, 2012. He completed his undergraduate and graduate studies in Statistics at the University of the Philippines in 1973 and 1976, respectively. He undertook various continuing education programs, including financial analysis and policy, at the IMF Institute of Washington, D.C. in 1981 and on the restructured electricity industry of the UK in London in 1996. He has published articles relating to, among others, the globalization of the Philippine financial market, policy responses to surges in capital inflows and the Philippine debt crisis of 1985. He is currently the Chairman/Independent Director of PNB RCI Holdings Co., Ltd. and an Independent Director of PNB-IBJL Leasing and Finance Corporation, PNB Savings Bank and PNB International Investments Corp. He previously held various distinguished positions, namely: Philippine Representative to the World Bank Group Executive Board in Washington, D.C., Special Assistant to the Philippine Secretary of Finance for International Operations and Privatization, Director of the Bangko Sentral ng Pilipinas, Assistant to the Governor of the Central Bank of the Philippines, Advisor to the Executive Director at the International Monetary Fund, Associate Director at the Central Bank and Head of the Technical Group of the CB Open Market Committee. Mr. Alfiler was also the Monetary Policy Expert in the Economics Sub-Committee of the 1985-1986 Philippine Debt Negotiating Team which negotiated with over 400 private international creditors for the rescheduling of the Philippines' medium- and long-term foreign debts. In the private sector, Mr. Alfiler was an Advisor at Lazaro Tiu and Associates, Inc., President of Pilgrims (Asia Pacific) Advisors, Ltd., President of the Cement Manufacturers Association of the Philippines (CeMAP), Board Member of the Federation of Philippine Industries (FPI), and Vice President of the Philippine Product Safety and Quality Foundation, Inc. and Convenor for Fair Trade Alliance.

FLORIDO P. CASUELA, 74, Filipino, has been serving as a Director of the Bank since May 30, 2006. A Certified Public Accountant, he obtained his degree in Bachelor of Science in Business Administration, Major in Accounting, and his Masters in Business Administration from the University of the Philippines. He took the Advanced Management Program for Overseas Bankers conducted by the Philadelphia National Bank in conjunction with the Wharton School of the University of Pennsylvania. Mr. Casuela was one of the ten (10) awardees of the 2001 Distinguished Alumni Award of the UP College of Business Administration. He is currently the Chairman of PNB Securities, Inc. He is also a Director of PNB Savings Bank, PNB International Investments Corporation, PNB RCI Holdings Co., Ltd., PNB Life Insurance, Inc., and Surigao Micro Credit Corporation. He is a Senior Consultant of the Bank of Makati, Inc. and a Director of Sagittarius Mines, Inc. as well as its subsidiaries, namely: Hillcrest, Inc., where he is also the President, and Pacificrim Land Realty Corporation, where he is the Chairman. He is a Trustee of the LBP Countryside Development Foundation, Inc. He was formerly the President of Maybank Philippines, Inc., Land Bank of the Philippines, and Surigao Micro Credit Corporation. He was also a Senior Executive Vice President of United Overseas Bank (Westmont Bank), Executive Vice President of PDCP (First Bank), Senior Vice President of Philippine National Bank, First Vice President of Bank of Commerce and Vice President of Metropolitan Bank & Trust Co. Mr. Casuela worked as a Special Assistant to the Chairman of the National Power Corporation and an Audit Staff of Joaquin Cunanan, CPAs. He also held various positions and was a Senior Adviser in the Bangko Sentral ng Pilipinas.

CHRISTOPHER J. NELSON, 56, British, was appointed as a Director of the Bank on May 26, 2015. He holds Bachelor of Arts and Masters of Arts degrees in History from Emmanuel College, Cambridge University, U.K., and a Diploma in Marketing from the Institute of Marketing, Cranfield, U.K. He is currently a Director of PNB Holdings Corporation. Prior to joining the Bank, he was President of Philip Morris Philippines Manufacturing, Inc., a position he held for 10 years. He has an extensive 31 years of experience in the tobacco business, 25 years of which were with Philip Morris International, holding various management positions including Area Director for Saudi Arabia, Kuwait, Gulf Cooperation Council, Yemen, and Horn of Africa. Mr. Nelson is actively involved in various business and non-profit organizations that work for the social and economic upliftment of communities. He is the Chairman of Lux Et Sal Corporation and a Director of the Philippine Band of Mercy, the Federation of Philippine Industries, and Bellagio 3 Condominium Association, Inc. He is a member of the Board of Trustees of the American Chamber Foundation Philippines, Inc., and British Chamber of Commerce of the Philippines, where he is also the Chairman. He was also a former Trustee of Tan Yan Kee Foundation and Director of the American Chamber of Commerce of the Philippines, Inc. Mr. Nelson is a member of the Society of Fellows of the Institute of Corporate Directors.

HARRY C. TAN, 69, Filipino, was appointed as a Director of the Bank on February 9, 2013 after serving as a Director of ABC since November 1999. He holds a Bachelor of Science degree in Chemical Engineering from Mapua Institute of Technology. Mr. Tan is currently the Chairman of Bulawan Mining Corporation and PNB Global Remittance and Financial Company (HK) Limited and a Director of PNB Management Development Corporation and PNB Savings Bank. He is the President of Landcom Realty Corporation and Century Park Hotel, and the Vice Chairman of Lucky Travel Corporation, Eton Properties Philippines, Inc., Belton Communities, Inc., and Eton City Inc. He is also the Managing Director/Vice Chairman of The Charter House Inc. and is a member of the Board of Directors of various private firms which include Asia Brewery, Inc., Dominium Realty and Construction Corporation, Progressive Farms, Inc., Shareholdings Inc., Himmel Industries, Inc., Basic Holdings Corporation, Asian Alcohol Corporation, Pan Asia Securities Inc., Tanduay Distillers, Inc., Manufacturing Services and Trade Corporation, Foremost Farms, Inc., Grandspan Development Corporation, Absolut Distillers, Inc., MacroAsia Corporation, Tanduay Brands International Inc., Alliedbankers Insurance Corp., Allied Banking Corporation (Hong Kong) Limited, Phillip Morris Fortune Tobacco Corporation, Inc., and LT Group, Inc. He is also the Chairman for the Tobacco Board of Fortune Tobacco International Corporation.

Describe the Audit Committee's responsibility relative to the external auditor.

The Committee shall have the sole authority to select, evaluate, appoint, and replace the External Auditors subject to stockholder ratification. It shall recommend to the Board of Directors to grant the President the authority to negotiate and finalize the terms and conditions of the audit engagement as well as the audit fees, and sign, execute and deliver the corresponding contract and all non-audit engagement with the External Auditors subject to the confirmation of the BACC members. Provide oversight of the Bank's External Auditor. Discuss with the External Auditor before the audit commences the nature, scope of the audit. Responsible for the selection process and endorsement of the External Auditor to the Board for approval. Receive and review the reports of external auditor and ensure that Management is taking

appropriate corrective actions in a timely manner in addressing control and compliance functions with regulatory agencies. Evaluate and determine the non-audit work of the External Auditor, and review periodically the non-audit fees paid to the External Auditor in relation to their total annual income and to the Bank's overall consultancy expenses.

(d) Corporate Governance Committee*

| Office | Name | Date of Last Appointment | No. of Meetings Held | No. of Meetings Attended | % | Length of Service in the Committee |
|---------------|-------------------------|-----------------------------|----------------------------|--------------------------------|-----|--|
| Chairman (ID) | Felix Enrico R. Alfiler | May 26, 2015 | 8 | 8 | 100 | 7 mos. |
| Member (ED) | Reynaldo A. Maclang | May 26, 2015 | 8 | 8 | 100 | 7 mos. |
| Member (NED) | Christopher J. Nelson | May 26, 2015 | 8 | 8 | 100 | 7 mos. |
| Member (NED) | Lucio K. Tan, Jr. | May 26, 2015 | 8 | 1 | 13 | 7 mos. |
| Member (NED) | Michael G. Tan | May 26, 2015 | 8 | 4 | 50 | 7 mos. |
| Member (ID) | Florencia G. Tarriela | May 26, 2015 | 8 | 8 | 100 | 7 mos. |
| Member (ID) | Deogracias N. Vistan | May 26, 2015 | 8 | 8 | 100 | 7 mos. |

^{*} The Corporate Governance Committee acted as the Bank's Nomination and Remuneration

(e) Risk Oversight Committee

| Office | Name | Date of Last Appointment | No. of Meetings Held | No. of Meetings Attended | % | Length of Service in the Committee |
|----------------|-----------------------|-----------------------------|----------------------------|--------------------------------|-----|--|
| Chairman (NED) | Florido P. Casuela | May 26, 2015 | 6 | 6 | 100 | 7 mos. |
| Member (NED) | Leonilo G. Coronel | May 26, 2015 | 6 | 6 | 100 | 7 mos. |
| Member (NED) | Christopher J. Nelson | May 26, 2015 | 6 | 6 | 100 | 7 mos. |
| Member (NED) | Harry C. Tan | May 26, 2015 | 6 | 2 | 33 | 7 mos. |
| Member (ID) | Florencia G. Tarriela | May 26, 2015 | 6 | 6 | 100 | 7 mos. |

(f) Trust Committee

| Office | Name | Date of Last Appointment | No. of Meetings Held | No. of Meetings Attended | % | Length of Service in the Committee |
|-------------------|---------------------|-----------------------------|----------------------------|--------------------------------|-----|--|
| Chairman (NED) | Leonilo G. Coronel | May 26, 2015 | 4 | 4 | 100 | 7 mos. |
| Member (ID) | Federico C. Pascual | May 26, 2015 | 4 | 4 | 100 | 7 mos. |
| Member (ID) | Cecilio K. Pedro | May 26, 2015 | 4 | 1 | 25 | 7 mos. |
| Ex-Officio Member | Reynaldo A. Maclang | May 26, 2015 | 4 | 4 | 100 | 7 mos. |
| Ex-Officio Member | Roberto S. Vergara | May 26, 2015 | 4 | 4 | 100 | 7 mos. |

(g) Board ICAAP Steering Committee

| Office | Name | Date of Last Appointment | No. of Meetings Held | No. of Meetings Attended | % | Length of Service in the Committee |
|----------------|-----------------------|-----------------------------|----------------------------|--------------------------------|-----|--|
| Chairman (NED) | Michael G. Tan | May 26, 2015 | 1 | 1 | 100 | 7 mos. |
| Member (NED) | Florido P. Casuela | May 26, 2015 | 1 | 1 | 100 | 7 mos. |
| Member (ED) | Reynaldo A. Maclang | May 26, 2015 | 1 | 1 | 100 | 7 mos. |
| Member (ID) | Florencia G. Tarriela | May 26, 2015 | 1 | 1 | 100 | 7 mos. |
| Member (ID) | Deogracias N. Vistan | May 26, 2015 | 1 | 1 | 100 | 7 mos. |

(h) Board Oversight Committee – Domestic and Foreign Offices/Subsidiaries

| Office | Name | Date of Last Appointment | No. of Meetings Held* | No. of Meetings Attended | % | Length of Service in the Committee |
|---------------|-------------------------|-----------------------------|-----------------------------|--------------------------------|-----|--|
| Chairman (ID) | Deogracias N. Vistan | May 26, 2015 | 7 | 7 | 100 | 7 mos. |
| Member (ID) | Felix Enrico R. Alfiler | May 26, 2015 | 7 | 5 | 71 | 7 mos. |
| Member (NED) | Leonilo G. Coronel | May 26, 2015 | 7 | 7 | 100 | 7 mos. |
| Member (NED) | Christopher J. Nelson | May 26, 2015 | 7 | 7 | 100 | 7 mos. |
| Member (ID) | Federico C. Pascual | May 26, 2015 | 7 | 7 | 100 | 7 mos. |
| Member (ID) | Cecilio K. Pedro | May 26, 2015 | 7 | 2 | 28 | 7 mos. |
| Member (ID) | Florencia G. Tarriela | June 26, 2015 | 6 | 6 | 100 | 6 mos. |

^(*) Domestic Subsidiaries

| Office | Name | Date of Last Appointment | No. of Meetings Held* | No. of Meetings Attended | % | Length of Service in the Committee |
|---------------|-------------------------|-----------------------------|-----------------------------|--------------------------------|-----|--|
| Chairman (ID) | Deogracias N. Vistan | May 26, 2015 | 8 | 7 | 86 | 7 mos. |
| Member (ID) | Felix Enrico R. Alfiler | May 26, 2015 | 8 | 6 | 75 | 7 mos. |
| Member (NED) | Leonilo G. Coronel | May 26, 2015 | 8 | 7 | 86 | 7 mos. |
| Member (NED) | Christopher J. Nelson | May 26, 2015 | 8 | 8 | 100 | 7 mos. |
| Member (ID) | Federico C. Pascual | May 26, 2015 | 8 | 8 | 100 | 7 mos. |
| Member (ID) | Cecilio K. Pedro | May 26, 2015 | 8 | 2 | 25 | 7 mos. |
| Member (ID) | Florencia G. Tarriela | June 26, 2015 | 6 | 6 | 100 | 6 mos. |

^(*) Overseas Subsidiaries

(i) Board Oversight RPT Committee

| Office | Name | Date of Last Appointment | No. of Meetings Held | No. of Meetings Attended | % | Length of Service in the Committee |
|-------------------|-------------------------|-----------------------------|----------------------------|--------------------------------|-----|--|
| Chairman (ID) | Federico C. Pascual | May 26, 2015 | 13 | 13 | 100 | 7 mos. |
| Member (ID) | Felix Enrico R. Alfiler | May 26, 2015 | 13 | 13 | 100 | 7 mos. |
| Member (ID) | Deogracias N. Vistan | May 26, 2015 | 13 | 12 | 92 | 7 mos. |
| Non-voting Member | Alice Z. Cordero | May 26, 2015 | 13 | 12 | 92 | 7 mos. |
| Non-voting Member | Dioscoro Teodorico L. | May 26, 2015 | 13 | 13 | 100 | 7 mos. |
| | Lim | | | | | |

(j) Board IT Governance Committee

| Office | Name | Date of Last Appointment | No. of Meetings Held | No. of Meetings Attended | % | Length of Service in the Committee |
|----------------|-----------------------|-----------------------------|----------------------------|--------------------------------|-----|--|
| Chairman (NED) | Leonilo G. Coronel | May 26, 2015 | 7 | 7 | 100 | 7 mos. |
| Member (NED) | Florido P. Casuela | May 26, 2015 | 7 | 7 | 100 | 7 mos. |
| Member (NED) | Christopher J. Nelson | May 26, 2015 | 7 | 7 | 100 | 7 mos. |
| Member (NED) | Lucio K. Tan, Jr. | May 26, 2015 | 7 | 2 | 29 | 7 mos. |
| Member (NED) | Michael G. Tan | May 26, 2015 | 7 | 3 | 43 | 7 mos. |

3) Changes in Committee Members (updated - 2015)

Indicate any changes in committee membership that occurred during the year and the reason for the changes:

| | Name of Committee | Name | Reason |
|----|--|-----------------------|--|
| 1. | Board Credit and Policy Committee | Florido P. Casuela | Appointed as regular member |
| | | Christopher J. Nelson | Appointed as new members |
| | | Federico C. Pascual | |
| | | Lucio K. Tan, Jr. | Appointed to another committee |
| 2. | Executive Committee (formerly Board | Lucio K. Tan, Jr. | Appointed as new member |
| | Credit Committee) | Lucio C. Tan | Appointed as new member |
| | | Federico C. Pascual | Appointed to another committee |
| | | Joseph T. Chua | Expiration of term |
| 3. | Board Audit and Compliance Committee | Christopher J. Nelson | Appointed as new member |
| | | Federico C. Pascual | Appointed to another committee |
| 4. | Corporate Governance/ Nomination/ | Christopher J. Nelson | Appointed as new member |
| | Remuneration Committee | Federico C. Pascual | Appointed to another committee |
| 5. | Risk Oversight Committee | Christopher J. Nelson | Appointed as new member |
| | | Joseph T. Chua | Expiration of term |
| 6. | Trust Committee | Roberto S. Vergara | Appointed as ex-officio member replacing Ms. Josephine E. Jolejole |
| 7. | Board Oversight Committee – Domestic & | Christopher J. Nelson | Appointed as new members |
| | Foreign Offices/ Subsidiaries | Cecilio K. Pedro | |
| | | Florencia G. Tarriela | Appointed as new member |
| | | Joseph T. Chua | Expiration of term |

| 8. Board IT Governance Committee | Christopher J. Nelson Lucio K. Tan, Jr. Michael G. Tan | Appointed as new members |
|----------------------------------|--|--------------------------------|
| | Florencia G. Tarriela | Appointed to another committee |
| | Cecilio K. Pedro | |
| | Joseph T. Chua | Expiration of term |

4) Work Done and Issues Addressed (updated – 2015)

Describe the work done by each committee and the significant issues addressed during the year.

| Name of Committee | Work Done | Issues Addressed |
|---|---|--|
| Board Credit and Policy | Reviewed, evaluated, approved and/or | To facilitate the approval process, expedite |
| Committee (Board CPC) | endorsed for Board approval policies and procedures, manuals for Bank products, and services to be offered to the Bank's | the turn-around time and be more competitive 2. Exposures to conglomerate accounts |
| | domestic and overseas markets. 2. Reviewed, evaluated, approved and/or endorsed for Board approval credit lines, | Long-term exposure of the Bank Key result areas of each group of the Bank specifically on its projects, plans and |
| | loans and other facilities. 3. Evaluated, approved and endorsed for Board approval such investments in bonds, | strategies 5. Identification of strength, weaknesses, opportunities and threats to the various |
| | share of stock or other financial assets. 4. Evaluated, approved and endorsed for Poord approved any borrowing issuance of | business of the banks 6. Identification of opportunities in target industries |
| | Board approval any borrowing, issuance of capital market instruments and bonds, capital allocation and necessary equity raising exercise. | 7. Remedial accounts and ROPA |
| | Evaluated and endorsed approval of the annual strategic forecasts, plans and budget of each business group. | |
| | Conducted periodic reviews of financial reports. | |
| | 7. Endorsed for Board notation all credit transactions approved by the Board CPC.8. Notation of the result of examination of the | |
| | Bangko Sentral ng Pilipinas | |
| Executive Committee (formerly Board Credit Committee) | Endorsed and/or approved loan recommendations of not more than P1.0 Billion from Corporate Banking Group, Commercial Banking Group, Retail Banking Group and Consumer Banking Group. | Credit worthiness of the borrower Growth of portfolio Monitoring of the consumer banking portfolio and account officer/ relationship |
| | Approved the restructuring, payment plan, extension, compromise/full- settlement or write-off of past due problematic and remedial accounts wherein the amount | manager workload |
| | involved is not more than P500M. 3. Approved proposals for the lease, sale, disposal and any matter pertaining to ROPA with a value of not more than P500M. | |
| | Endorsed approval the establishment, relocation/ transfer, renaming, renovation or closure of domestic and overseas branches/offices including the approval of the needed budget. | |
| | 5. Approved disbursements/ budget appropriation for various projects, promotional campaign and events of the Bank not exceeding P500M. | |
| | Approved the purchase of real and personal property or disposal of assets with a value of not more than P500M. | |
| | 7. Endorsed for Board notation all credit transactions approved by the Excom. | |

| Board Audit and Compliance Committee | conso and t finan mana estim 2. Asses effect prepa endo 3. Revie exter conso indep | ewed and discussed the unaudited oblidated quarterly financial statements he audited consolidated annual cial statements of the Bank, including agement's significant judgments and nates seed the independence and tiveness of the external auditors, tax arers and consulting companies, and resed them to the Board of Directors are them to the Board of Directors and auditors, tax preparers and fees of the nal auditors, tax preparers and alting companies, assessed their bendence and effectiveness, and resed them to the Board of Directors are dead approved the annual plans | 1. 2. 3. 4. 5. 6. | Compliance with accounting and reporting standards Effectiveness of external auditors plans and that there is adequate coverage of their examination Effectiveness of external auditors plans in relation to their respective mandates. Resolution of audit observations and monitored the actions taken by Management to rectify outstanding issues Adequate coverage of examination of business and operating units of the Bank and subsidiaries. Compliance with regulatory requirements. Discussed all audit and compliance reports during the regular and special meetings. |
|---|---|--|--|---|
| | and C 5. Revie recor and t of the proce 6. Revie Audit 7. Revie Grou ensui appro those comp 8. Appri Chart 9. Appri Audit 10. Revie the C Bank, | ewed the performance of the Internal aroup and Global Compliance Group awed the reports of the Internal Audit p and Global Compliance Group, ring that management takes timely and opriate corrective actions, including a involving internal control and obliance issues oved enhancements in the Committee | 7. 8. 9. | All open issues were tracked and documented in the minutes of meeting of the BACC until closure. Adopted leading good governance practices. Alignment of the IAG Manual with regulations and best practices. Compliance with regulatory requirements. |
| Corporate Governance/ Nomination/Remuneration Committee | approbecol 2. Revie and/o perso 3. Approment mana desig Bank 4. Endo (D & 5. Appro the m Respi 6. Revie vario differ 7. Endo Cybei 8. Appro grant | creened, shortlisted and endorsed oval of the nomination of candidates to me a member of the Board of Directors ewed and endorsed approval of new or amended policies relating to onnel of the Bank oved, noted, and/or endorsed oval of the hiring, resignation, notion, extension of service, renewal of agement contract, transfer, nation, appointment, secondment of personnel resed approval of Directors and Officers O) Liability Insurance Policy oved the creation and nomination of nembers of the Corporate Social consibility (CSR) Committee ewed and endorsed for approval the us table of organizations (TO) of the rent groups of the Bank rsed for approval the creation of Anti-r Fraud Department oval of the salary structure of the corposes | 1. 2. 3. 4. 5. 6. | Review and evaluation of the qualifications of the nominees Harmonization of policies and compliance with labor law Review and evaluation of the qualifications of personnel Consolidation of policy with higher insurance coverage but with a lower annual premium cost To handle all matters related to CSR projects To enable the group make decisions more efficiently, adapt to changes within the Bank and the industry and be more competive To have a dedicated team that will implement anti-cyber crime policies and enforcement, mitigate the various risk exposures to the customers, Bank employees and the PNB Group, as an institution To be competitive and to retain good people |
| Risk Oversight Committee | limits | rsed/approved the following policies, s, guidelines and manuals to address naterial risks of the Bank: | | ROC had provided directives and dutions on a number of issues that raise s on the Bank's credit profile, market |

- Revised Credit Risk Management Manual
- Annual Credit Review of the Loan Portfolio
- Revised Off-Market Rates Tolerance Threshold (Result of Annual Review)
- Proposed Revision in the Credit Risk Factors for FX Forwards
- 2015 Annual Review of Treasury Value-at-Risk and Stop Loss Limits
- 2015 Revised Liquidity Risk Management Manual
- 2015 Annual Review of Maximum Cumulative Outflow (MCO) Limits
- 2015 Revised Liquidity Contingency Plan (LCP) Manual
- Proposed Revision in the Credit Risk Factors for Fixed Income Debt Securities
- 2015 Revised Market Risk Management Manual
- 2015 Maximum Cumulative Outflow (MCO) Limit
- 2015 Earnings at Risk Limit
- 2015 Revised Interest Rate Risk in the Banking Book Management Manual
- Discussion on Interest Rate Risk Tool-Economic Value of Equity (EVE)
- Liquidity Contingency Plan (LCP) as of September 30, 2015 and impact to the Maximum Cumulative Outflow
- Merged Business continuity Plan (BCP) Manual of PNB Makati and Pasay, and updated BCP Manuals of Overseas Branches/Offices, such as Singapore, Hong Kong and Guam
- Unified RCSA methodologies and templates, being a major tool for ICAAP and Operational purposes, resulting in a single RCSA for the Bank and its subsidiaries. Major changes also include migration from fiverating scale into just four, and the improvement of the assessment criteria.
- Conducted Stress Testing on Large Individual, Conglomerate and Industry Exposures.
- Conducted Rapid Loan Portfolio Review on the Effect of the Yuan Devaluation and Typhoon Lando, Effect of Decreasing Oil Price to PAL and Petron
- Reviewed the Property Valuation and Appraisal Report Enhancement.
- Monitored Intra-group accounts, connected counterparties and economic interdependent accounts
- Model Validation of the Internal Credit Risk Rating
- 7. Gap Analysis on the BSP Circular 855 requirements Guidelines on the Sound Credit Risk Management

positions, liquidity risk and interest rate risks, information security, business continuity, and overall operations as enumerated below:

- Closer monitoring of the Fixed income transactions of the Treasury marketing Group by presenting the fixed income deals of the Treasury marketing Group on a monthly basis. This is to send signals the ROC's tightening of the oversight function.
- Reverse stress testing of the liquidity contingency plan to point out the maximum percentage of withdrawals which the Bank is vulnerable and the action to be taken to address the withdrawals.
- Briefing on the new risk tool "Economic Value" of Equity which is a complementary tool in the oversight of the interest rate risk in the Banking Book.
- Discussion and monitoring of the Bank's other material risks such as Litigation Risks and Customer Complaints Statistics
- BCP updates and root causes of issues for unsuccessful units
- Prevalence of cyber risks such as ATM Skimming, Credit Card frauds, hacking, phishing were noted both by the Bank and industry. Business units are made aware of these risks and are educated on how to battle them. Risks are maintained on a reasonable level and impacts of actual incidents are mitigated.
- For operational loss incidents, recommendations were provided and actions taken by the business units were monitored
- Discussion and monitoring of the Bank's other material risks such as Litigation risks and Customer Complaints statistics

| | Notation of minutes of the meeting and highlights of operations of the Bank's subsidiaries. Resource speakers from them were also invited to discuss important issues. | |
|--|--|---|
| Trust Committee | Review and approval of various investments for both directional and discretionary accounts. Acceptance and closing of various trust and other fiduciary accounts. Approval of the rationalized UITF product plate; termination of PNB Plus and AUP Dollar Fund. Approval on the amendments to the Declaration of Trust of various UITF to make the features of the products competitive and superior against its competitors. Approval on the acquisition on new Trust System to replace existing system for operational efficiency and competitive advantage. Approval on counterparty limits and equity accreditations. Review and approval of transactions by and between trust accounts to fund the withdrawal of clients and realign the portfolio in accordance with the funds' strategy/guidelines. | |
| Board ICAAP Steering Committee | Oversight on the review and approval of the Bank's capital planning and risk assessment policies Overall assessment and active oversight on the implementation of the Bank's Boardapproved ICAAP | Provides suggestions and resolutions relative to the BSP Observations and Recommendations on the ICAAP Document |
| Board Oversight Committee – Domestic & Foreign Offices/ Subsidiaries | As an oversight committee, monitor the performance of domestic subsidiaries on a regular basis more particularly on the following: 1. Financial performance for the month vs. budget 2. Status on attainment of strategic objectives 3. Major issues on compliance, audit and risk management. | |
| Board Oversight RPT Committee (BORC) | Related party transactions were reviewed, deliberated, approved/ noted by BORC; endorsed to the Board for final approval; and documented in the Minutes per Board approved policies and procedures. | Complied with the SEC and BSP rules and regulations on RPT. |
| Board IT Governance Committee | relative to IT functions, processes and systems and regulations, and global best practices. 2. Reviewed and informed the Board in a time approval of necessary IT budgets to support but a monitored the IT Group performance, IT project IT functions and services provided to related en | ects and in-sourcing and out-sourcing activities of ntities; ns and corrective actions arising from regulatory |

5) Committee Program (updated – 2015)

Provide a list of programs that each committee plans to undertake to address relevant issues in the improvement or enforcement of effective governance for the coming year.

| Name of Committee | Planned Programs | Issues Addressed | |
|--|--|--|--|
| Board Credit and Policy Committee | Quarterly management profitability reporting | Regular assessment of the Bank's performance. | |
| | Reports on various industries | Continued search for opportunities in the target industries of the Bank for deeper penetration and identification of risk | |
| | Review of imposed penalty for non- payment | To avoid filing of legal actions by the borrower against the Bank or vice versa | |
| Executive Committee (formerly Board Credit Committee) | Semi-annual review of portfolio | Monitoring of the consumer banking portfolio and identification of strengths, weaknesses, threats and opportunities | |
| Board Audit and Compliance Committee (BACC) | The BACC holds regular monthly meetings to review and approve Internal Audit and Compliance reports. Special meetings are held to discuss quarterly financial statements submitted to regulators. | Significant issues the BACC is confronted with. | |
| Corporate Governance/ Nomination/Remuneration Committee | Corporate Governance Seminar | All board members and key senior officers , especially those who are new and have not yet attended the Corporate Governance Seminar, are enjoined to attend the seminars/ trainings at least once a year, in compliance with BSP requirement and SEC Memorandum Circular No. 20, Series of 2013. | |
| | Institute of Corporate Directors (ICD) Programs | There are three (3) PNB board members and one (1) board advisor who are ICD Fellows. The other board members are encouraged to attend the ICD Programs and other corporate governance trainings and programs to strengthen the Bank's corporate governance. | |
| Risk Oversight Committee | Coordinates preparation of the annual ICAAP program submitted to Bangko Sentral ng Pilipinas. Completion of Enterprise Information Security Policy. Endorses annual renewal of Risk Management Manuals, Policies on Procedures to further strengthen risk management practices of the Bank enterprise wide. Harmonized risk management policy guidelines for critical risk management reports under the Merged Bank. | | |
| Trust Committee | Push of the Wealth Management Program of | | |
| | Trust Banking Group through Estate Planning | | |
| | targeting the retirees of the LT Group of | | |
| | Companies | | |
| Board ICAAP Steering | | Implemented a well defined Capital allocation for the | |
| Committee | Ensured that the PNB Group ICAAP Program | Implemented a well-defined Capital allocation for the | |
| | involved active oversight on domestic and foreign subsidiaries. | subsidiaries aligned with Board approved Business Plans. | |
| | Focused on the seamless implementation of | | |
| | the Capital Contingency Plan to address new | | |
| | BSP regulations and align with recent Basel | | |
| | III developments. | | |
| Board Oversight Committee – Domestic & Foreign Subsidiaries and Affiliates | Expanded review & monitoring of monthly performance of oversea and domestic offices. Approved new strategic programs to further strengthen its operations to achieve long-term profitable operations via: | effectively reduced overhead expenses to achieve desired rate of return. | |
| | New marketing programs, tools & strategies to sell PNB products & services supported by aggressive advertising. | | |

| | Retention programs were approved to win back lost clients and deepen relationship with existing valued customers. New distribution channels for remittances through new technology i.e. web-based. | |
|----------------------------------|---|---|
| Board Oversight RPT Committee | Established a robust RPT framework to ensure proper monitoring of RPT dealings are approved by the Board through BORC per Board approved policy guidelines. | Bank has fully adhered with the SEC/BSP/PSE regulations and enhanced practices to align with global best practices. |
| | Increased awareness of RPT policies and procedures and modified practices to align with new regulations. | Existing policies were modified and codified to provide clearer RPT guidelines. |
| | Conduct regular monthly meetings to review, approve and endorse RPT proposals to the Board for final approval. | |

F. RISK MANAGEMENT SYSTEM

- 1) Disclose the following:
 - (a) Overall risk management philosophy of the Bank: (updated 2015)

The Bank places a high priority on risk management and has taken concrete steps to refine its framework for risk management, including the identification and control of the risks associated with its operational activities.

A sound, robust and effective enterprise risk management system coupled with global best practices were recognized as a necessity and are the prime responsibility of the Board and senior management. The approach to risk is founded on strong corporate governance practices that are intended to strengthen the enterprise risk management of PNB, while positioning PNB Group to manage the changing regulatory environment in an effective and efficient manner.

Strong independent oversight has been established at all levels within the group. The Bank subscribes to the philosophy of integrity, accountability and transparency in its manner of doing business, dealing fairly with its clients, investors, stockholders, the communities affected by its activities and various public; professionalism among its Board of Directors, executives and employees in managing the Bank, its subsidiaries and affiliates; and respect for the laws and regulations of the countries affecting its businesses.

The Bank's Board of Directors has delegated specific responsibilities to various board committees which are integral to the PNB's risk governance framework and allow executive management, through management committees, to evaluate the risks inherent in the business and to manage them effectively. There are ten (10) Board Committees as presented previously.

| Board of Directors | Board Credit & Policy Committee |
|--------------------|---|
| | Executive Committee |
| | Corporate Governance Committee |
| | Board Audit and Compliance Committee |
| | Risk Oversight Committee |
| | Board ICAAP Steering Committee |
| | Trust Committee |
| | Board Oversight Committee - Domestic and Overseas Subsidiaries and Branches |
| | Board Oversight Related Party Transaction Committee |
| | Board IT Governance Committee |
| | |

Figure 1: Board Level Committees

The risk management framework of the Bank is under the direct oversight of the Chief Risk Officer (CRO) who reports directly to the Risk Oversight Committee. The CRO is supported by Division Heads with specialized risk management functions to ensure that a robust organization is maintained. The Risk Management Group is independent from the business lines and organized into the following divisions: Credit Risk Division, BASEL and ICAAP Implementation Division, Market & ALM Division, Operational Risk Division, Information Security / Technology Risk Management, Trust and Fiduciary Risk Division and Business Intelligence & Warehouse Division.

The risk management system and the directors' criteria for assessing its effectiveness are revisited on an annual basis and limit settings are discussed with the Business Units and presented to the Risk Oversight Committee for endorsement for final Board Approval.

(b) A statement that the directors have reviewed the effectiveness of the risk management system and commenting on the adequacy thereof:

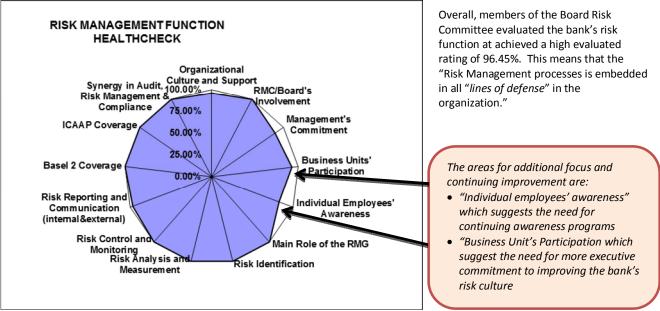


Figure 1: 2015 Overall Assessment of the Risk Management Function

Regular review and assessment of the Enterprise Risk Management Function is completed by both the senior management team (including 1-downs) and the Risk Oversight Committee members. The above evaluation refers to the review by the members of the Risk Oversight Committee.

(c) Period covered by the review;

One year.

(d) How often the risk management system is reviewed and the directors' criteria for assessing its effectiveness?

Annually.

| Summary of RM Function Evaluation - 2015 | | | |
|--|---------|------------------------------------|---|
| | Score | Assessment | |
| Organizational Culture and Support | 96.00% | Effective RM process in place | |
| RMC/Board's Involvement | 100.0% | Very Effective RM process in place | |
| Management's Commitment | 88.13% | Effective RM process in place | |
| Business Units' Participation | 92.50% | Effective RM process in place | Structure and Administration of the RM Function |
| Individual Employees' Awareness | 82.50% | Effective RM process in place | |
| Main Role of the RMG | 100.00% | Effective RM process in place | |
| Risk Identification | 100.00% | Very Effective RM process in place | |
| Risk Analysis and Measurement | 100.00% | Very Effective RM process in place | |
| Risk Control and Monitoring | 100.00% | Very Effective RM process in place | Role of the Risk Management Group |

| Risk Reporting & Communication (internal&external) | 96.67% | Very Effective RM process in place | |
|--|---------|------------------------------------|---------------------------------------|
| Basel 2 Coverage | 100.00% | Very Effective RM process in place | |
| ICAAP Coverage | 100.00% | Very Effective RM process in place | Compliance to Regulatory Requirements |
| Synergy in Audit, Risk Management & Compliance | 100.00% | Very Effective RM process in place | |
| Average Rating | 96.45% | Very Effective RM process in place | |

Figure 2: Summary of RM Function Evaluation

(e) Where no review was conducted during the year, an explanation why not.

Not Applicable.

2) Risk Policy

(a) Company

Give a general description of the company's risk management policy, setting out and assessing the risk/s covered by the system (ranked according to priority), along with the objective behind the policy for each kind of risk:

The following are the basic principles that the Bank must adhere to in conducting its business, with the objective of minimizing risks and optimizing return on capital:

- First, the Board of directors and its delegated committees have the responsibility of managing the Bank's overall strategies and objectives.
- Second, the Bank works on the basis that risk taking decisions should always be made by a committee consisting of at least three persons, and not by one person alone regardless of position.
- Third, the Bank has policies and procedures in place to guide line management in actually originating, approving and managing these risks.
- Fourth, the Board Risk Oversight Committee is designated by the PNB Board of Directors to assist the Board to oversee the risk profile and the development/maintenance of the risk management framework of PNB and its related allied subsidiaries and affiliates. It is mandated to set risk appetite, approve frameworks, policies and processes for managing risk, and accept risks beyond the approval discretion provided to management.
- Final Approval of the Bank's overall risk framework is accomplished by the Board of Directors en banc.

(b) Group

Give a general description of the Group's risk management policy, setting out and assessing the risk/s covered by the system (ranked according to priority), along with the objective behind the policy for each kind of risk:

| Risk Exposure | Risk Management Policy | Objective |
|--|----------------------------------|--|
| Enterprise Risk Management (ERM) Framework | ERM Policy Document | To formalize the Bank's ERM Framework and to articulate the roles and responsibilities of the Board of Directors, management and employees, and relevant committees accordingly. It is intended that this framework will provide the overall guidance in the Risk Management functions of <u>identification</u> , <u>measurement</u> , <u>analysis</u> , <u>monitoring</u> <u>and</u> <u>control</u> of <u>risks</u> . |
| Market Risk | Market Risk Management Manual | The Market Risk Manual covers subsidiaries and affiliate with market risk exposure. This include Value At Risk (VaR) Monitoring and setting of VaR Limits |
| Liquidity Risk | Liquidity Risk Management Manual | The Liquidity Risk Management Manual covers subsidiaries and affiliate with funding liquidity risk exposure. This would include monitoring of liquidity gaps and the setting of cumulative liquidity gap limit up to one year. |

| Interest Rate Risk | Interest Rate Risk in the Banking Book | The Interest Rate Risk Management Manual covers subsidiaries and affiliate with exposure in net interest income arising from mismatch of repriceable assets and repriceable liabilities. This would include the monitoring of repricing gap and the setting of the Earnings at Risk Limit for the repricing gap per tenor bucket. |
|---|---|---|
| Market Risk Price Risk in the Trading Portfolio | The Bank's trading positions are sensitive to changes in the market prices and rates. PNB is subject to trading market risk in its position taking activities for the fixed income, foreign exchange and equities markets. The Bank also employs the stop loss | To calculate the risks in the trading portfolio, the Bank employs the Value at Risk (VAR) methodology with 99% confidence level and one holding period (equities and FX VAR) to ten day holding period for fixed income VAR. VAR limits have been established annually and |
| | monitoring tool to monitor the exposure in the price risks. Stop loss limits are set up to prevent actual losses resulting from mark to market. To complement the VAR measure, the Bank performs stress testing and scenario analysis wherein the trading portfolios are valued under several market scenarios. | exposures against the VAR limits are monitored on a daily basis. The VAR figures are back tested against actual (interest rates) and hypothetical profit and loss (FX and Equities) to validate the robustness of the VAR mode. |
| Structural Market Risk | Structural interest rate risk arises from mismatches in the interest profile of the Bank's assets and liabilities. Limits have been set on the tolerable level of earnings at risk. Compliance to the limit is monitored regularly. | To monitor the structural interest rate risk, the Bank uses a re-pricing gap report wherein the repricing characteristics of its balance sheet positions are analyzed to come up with a repricing gap per tenor bucket. The total repricing gap covering the one-year period is multiplied by assumed change in interest rates based on observed volatility at 99% confidence level to obtain an approximation of the change in net interest earnings. |
| Liquidity and Funding Risk | The Bank seeks to manage its liquidity through active management of liabilities, regular analysis of the availability of liquid asset portfolio as well as regular testing of availability of money market lines and repurchase facilities aimed to address any unexpected liquidity situations. | The tools used for monitoring liquidity include gap analysis of maturities of relevant assets and liabilities reflected in the maximum cumulative outflow (MCO) report, as well as an analysis of sufficiency of liquid assets over deposit liabilities and regular monitoring of concentration risks in deposits by tracking accounts with large balances. The MCO focuses on a 12-month period wherein the 12-month cumulative outflow is compared to the acceptable MCO limit set by the Bank. |
| Credit Risk | All credit risk policies issued by the regulatory bodies (BSP, SEC, PDIC, BIR, etc.) automatically form part of the Bank's boardapproved risk policies. These risk policies reflect the Bank's lending profile and focus on: a) the risk tolerance and/or risk appetite; b) the required return on asset that the Bank expects to achieve; c) the adequacy of capital for credit risk. | The Bank's credit risk weighted assets are continuously monitored to ensure that the exposures are kept within limits (both internal and external). Adherence to regulatory policies and requirements are also prioritized with a view to protecting Bank assets as well as servicing client's requirements |
| Operational Risk People Risk | HR Policies are defined to encompass all related personnel factors such as: hiring, training, compensation and benefits, performance management – to ensure the readiness of all bank personnel to perform the functions as designated. | a) Hiring: Continuous partnership between the HR Group and the lines of business and support units exist to ensure that the final accountability for hiring of personnel lies in the unit where each candidate is to be assigned. A thorough background check on each candidate is also accomplished to ensure this conforms with the bank's level of standards b) Training: each personnel is required to attend a specified number of hours on training (both internal and external. Training Workshops may also be conducted within the specific lines of business as the executive in charge sees fit. Specialized training is also given due focus |

| | | where needed. |
|--------------------------------|--|---|
| | | c) Compensation & Benefits (C&B): A regular review of the Bank's overall C&B policies is accomplished with the assistance of 3rd party subject matter experts to ensure that the Bank's benefits program is in line with the Board approved policies. d) Performance Management: A uniform standard of performance appraisal is applied to all personnel of the Bank based on an annual review of each employee's objectives. These objectives are reviewed by the seniors in charge to ensure that these are in line with the Bank's overall strategic and revenue and expense objectives. Annual evaluation and the implementation of balanced scorecards are used to ensure that ill-fitted personnel are either re-trained, re-tooled and re-skilled to equip them better. |
| Process Risk | Operational Policies and Procedures follow a | The overall foundation of the formalized operational |
| | formal process of approval via the Operations Committee. The OPCOM is a management level committee to ensure that most processes are designed with audited fail-safes and checking procedures. | policies and procedures stems from a strict separation of functions by the revenue generating side and the implementation and systems side of the Bank. The Internal Audit Group, as well as the various officers tasked with the review function, regularly monitors the implementation of these documented policies and procedures. |
| Business Strategy Risk | Annual Strategic Planning Exercise is accomplished to document the bank's objectives for a minimum of 3 years. A quarterly review of the bank's profitability is accomplished accordingly | Strategic Risk can arise when the direction/strategy of the bank can lead to non-achievement of business targets. This results in a new focus of a business sector without consolidating this with the bank's overall business plan and strategy. |
| | | At PNB, strategic risk is managed through each business sector performing "actuals vs targets" sessions with and report to the Board of Directors through regular Management Profitability Reporting Sessions. In addition, the coordination between business sectors are done through regular meetings by the Senior Management Team to ensure that overall business targets are continually revisited. |
| Business Environment Risk | Product Management Framework New Product Roll outs go through a rigorous process where elements such as: competition, regulations, legal, client acceptability, profitability – are taken into account. | Product Management Business Framework where old and new products alike are monitored by assigned product managers who are fully involved and engaged in coordinating with the various business sector heads in achieving the bank's business plan. Further, a Product Committee composed of senior managers has been convened and meets regularly to ensure that business environment is closely monitored as to competition; delivery channels and over all service levels are kept at acceptable levels. |
| Information Technology Risk | Information Technology Strategic Plan is formulated in line with the overall bank's business plan. This is formalized via the approval channel — Board IT Governance Committee and Board of Directors. | The Bank has institutionalized and implemented the board-level IT Governance Committee which is composed of members of the senior management team, who discuss the monthly ITG. |
| | Enterprise Project Management (EPMF) Framework for technology driven Projects where both the business, technology and support groups are involved | Further, the Bank has formalized the Project Implementation Process (through the EPMF for defined systems implementation to include among others the creation of a PROJECT STEERING COMMITTEE to oversee the project's progress and to ensure that the project's objectives are achieved. |
| Information Security Risk | Enterprise Information Security Policies, the cornerstone of the Bank's information | Adoption of globally accepted ISMS (Information Security Management System – in compliance with |

| | | security management system, is a component of an effective Corporate Governance. This communicates Management's directives and support for PNB's information security programs and strategies. The high level security policies stated herein are based on International Organization for Standardization (ISO) 27000 series of internationally-accepted information security and risk management standards, related laws and regulations. | BSP Circulars and ISO mandated functions) — is continuously reviewed and revised as necessary to ensure that the bank's information assets are duly protected and that the risk of theft, leakage and fraud are minimized, and/or eliminated. |
|--------------------|------------|---|---|
| Business C Risk | Continuity | Business Continuity Program – administered throughout the organization where each business unit formulates individual BCP. | a) Call Tree Program (a component of the BCP) is administered throughout organization to ensure that each personnel stays connected when an emergency situation arises from natural and man-made disasters b) Business Impact Analysis – is accomplished on a regular basis to provide a central forum of prioritizing services whenever an emergency situation arises c) BCP Technical Tests are done on an annual basis to determine readiness of the bank's applications and system for continued delivery of prioritized services |

Note: The Bank applies the same risk management policy for both the Bank and its subsidiaries and affiliates as a Group.

(c) Minority Shareholders

Indicate the principal risk of the exercise of controlling shareholders' voting power.

Risk to Minority Shareholders

Stockholders holding or representing at least two thirds (2/3) of the outstanding capital stock of the corporation may control the vote for matters such as the amendment of articles of incorporation, removal of directors, shorten or extend corporate term, increase or decrease capital, sale or other disposition of assets, invest corporate funds in another corporation or business or for any other purpose, declaration of dividends, merger or consolidation, voluntary dissolution, etc.

3) Control System Set Up

(a) Company

Briefly describe the control systems set up to assess, manage and control the main issue/s faced by the company:

The Enterprise Risk Management Function (ERM) in the Bank is managed through the continuous review, evaluation and agreement between the Board of Directors and management. The Board of Directors, through its various designated committees, provides policy directions, reviews performance and ensures that safe and sound management practices are always adhered to in all of the Bank's engagement and transactions.

For ERM, three (3) committees are tasked to oversee the Bank's risk management processes. These are embedded in the charters of (1) Risk Oversight Committee; (2) Board Audit and Compliance Committee; and (3) Corporate Governance Committee.

The ERM Framework is applied to both the Bank and its subsidiaries and affiliates both domestic and overseas. RMG provides the backbone to the Risk Overseers assigned in each of the business units to ensure that the risk management tools are uniformly adopted and executed.

| Risk Exposure | Risk Assessment (Monitoring and Measurement Process) | Risk Management and Control (Structures, Procedures, Actions Taken) | |
|--|--|---|--|
| Market Risk | | | |
| Price Risk in the Trading Portfolio | The Bank's trading positions are sensitive to changes in the market prices and rates. PNB is subject to trading market risk in its position taking activities for the fixed income, foreign exchange and equities markets. | To calculate the risks in the trading portfolio, the Bank employs the Value at Risk (VAR) methodology with 99% confidence level and one-day holding period (equities and FX VAR) to tenday holding period for fixed income VAR. | |

| Structural Market Risk | The Bank also employs the stop loss monitoring tool to monitor the exposure in the price risks. Stop loss limits are set up to prevent actual losses resulting from mark to market. To complement the VAR measure, the Bank performs stress testing and scenario analysis wherein the trading portfolios are valued under several market scenarios. Structural interest rate risk arises from mismatches in the interest profile of the Bank's assets and liabilities. Limits have been set on the tolerable level of earnings at risk. Compliance to the limit is monitored regularly. | VAR limits have been established annually and exposures against the VAR limits are monitored on a daily basis. The VAR figures are back tested against actual (interest rates) and hypothetical profit and loss (FX and Equities) to validate the robustness of the VAR model. To monitor the structural interest rate risk, the Bank uses a re-pricing gap report wherein the repricing characteristics of its balance sheet positions are analyzed to come up with a repricing gap per tenor bucket. The total repricing gap covering the one-year period is multiplied by assumed change in interest rates based on |
|-------------------------------|--|---|
| Limiditum | The Dealers have been seen as the liquidity the seen | observed volatility at 99% confidence level to obtain an approximation of the change in net interest earnings. |
| Liquidity and Funding Risk | The Bank seeks to manage its liquidity through active management of liabilities, regular analysis of the availability of liquid asset portfolio as well as regular testing of availability of money market lines and repurchase facilities aimed to address any unexpected liquidity situations. | The tools used for monitoring liquidity include gap analysis of maturities of relevant assets and liabilities reflected in the maximum cumulative outflow (MCO) report, as well as an analysis of sufficiency of liquid assets over deposit liabilities and regular monitoring of concentration risks in deposits by tracking accounts with large balances. The MCO focuses on a 12-month period wherein the 12-month cumulative outflow is compared to the acceptable MCO limit set by the Bank. |
| Credit Risk | All credit risk policies issued by the regulatory bodies (BSP, SEC, PDIC, BIR, etc.) automatically form part of the Bank's board-approved risk policies. These risk policies reflect the Bank's lending profile and focus on: a) the risk tolerance and/or risk appetite; b) the required return on asset that the Bank expects to achieve; c) the adequacy of capital for credit risk; | The following credit risk management tools are in place: a) Credit Limit Structure: The Bank adopts a credit limit structure (regulatory and internal limits) as quantitative measure of the risk tolerance duly approved by the Board. Breaches in limits are monitored via the monthly credit dashboard reported at the Risk Oversight Committee. b) Stringent Credit Evaluation |
| | | Repayment capacity of prospective borrowers are evaluated using an effective internal risk rating model for corporate and MSME accounts and appropriate credit scoring program for consumers loans. These models are validated to determine its predictive ability. |
| | | c) Reporting System Effective Management Information System (MIS) are in place and, at a minimum, has the capacity to capture accurate credit risk exposure/position of the Bank real time. A monthly credit dashboard is used as the reporting tool for appropriate and timely risk management process. |
| | | d) Remedial Management System Work-out system for managing problem credits are in place. Among others, these are renewals, extension of payment, restructuring, take-out of loans by other banks; and regular review of the sufficiency of valuation reserves. |
| | | e) Event-Driven Stress Testing Techniques are conducted to determine the payment capacity of affected borrowers' accounts. A Rapid Portfolio Review program is in |

| | | place to quickly identify possible problem credits on account of evolving events both domestic and global. Results of the stress testing shows minimum impact and have no material effect to Bank's NPL ratio and CAR. |
|--------------------------------|---|---|
| Operational Risk People Risk | a) In PNB operational losses may be attributed to human error which can be brought about by inadequate training and management. b) Further, there is the risk of "non-fit" personnel being "forced" to occupy positions that they are not qualified for. | a) This issue is being addressed through formal (continuously conducting trainings) or informal (monthly meetings and discussing issues at hand) means. These trainings also address the issue of relying on key performers instead of cross training each team member. b) Annual evaluation and the implementation of balanced scorecards are used to ensure that ill-fitted personnel are either re-trained, retooled and re-skilled to equip them better. |
| Process Risk | Most processes are designed with audited fail- safes and checking procedures. Since processes interact with other risky variables - the external environment, business strategy and people – it is difficult to sound the all clear. However, processes can make an institution vulnerable in other ways. | The Bank has documented policies and procedures duly approved by the board. The Internal Audit Group as well as the various officers tasked with the review function regularly monitors the implementation of these documented policies and procedures. |
| Business Strategy Risk | Strategic Risk can arise when the direction/strategy of the bank can lead to non-achievement of business targets. This results in a new focus of a business sector without consolidating this with the bank's overall business plan and strategy. | At PNB, strategic risk is managed through each business sector performing "actuals vs targets" sessions with and report to the Board of Directors through regular Management Profitability Reporting Sessions. In addition, the coordination between business sectors are done through regular meetings by the senior management team to ensure that overall business targets are continually revisited. |
| Business Environment Risk | Banks tend to have the least control over this source of operational risk yet it still needs to be managed. Business environment risk can arise from unanticipated legislative changes such as consumer affairs, physical threats such as bank robberies, terrorist attacks, natural disasters and regulatory required financial report changes, new or otherwise. New competitive threats such as faster delivery channels, new products, new entrants and the ever-increasing rationalization of the banking industry are driving banks to become much more nimble-footed. The flexibility required to remain in the game leads some banks to take shortcuts that eventually expose them to some new source of operational risk. | At PNB, we have become fully involved and engaged in the Product Management Business Framework where old and new products alike are monitored by assigned product managers who coordinate with the various business sector heads in achieving the bank's business plan. Further, a Product Committee composed of senior managers has been convened and meets regularly to ensure that business environment is closely monitored as to competition; delivery channels and over all service levels are kept at acceptable levels. |
| Information Technology Risk | The growing dependence of financial institutions on IT systems is a key source of operational risk. Data corruption problems, whether accidental or deliberate, have been sources of embarrassing and costly operational mistakes. Losses may also result from a simple change in program, which end up being incorrectly tested prior to cut-over to production. | The Bank has institutionalized and implemented the IT Governance Committee which is composed of members of the senior management team, who discuss the monthly ITG Dashboard prior to it being presented to the Risk Oversight Committee with following focused topics: a) Bank's IT Strategic Plan b) Incident Reporting c) Business Continuity Management d) Major IT Projects e) Enterprise Project Management |

| | | Further, the Bank has formalized the Project Implementation Process for defined systems implementation to include among others the creation of a Project Steering Committee to oversee the project's progress and to ensure that the project's objectives are achieved. |
|------------------------------|---|--|
| Information Security Risk | IS Risk is assessed as the unwanted or unintended negative impact or consequence to the bank as a result of exposure to vulnerability or threat to the bank's information assets. | Adoption of risk mitigation and management tools as follows: a) Regular Vulnerability and Penetration Testing b) Increased Risk Awareness Campaign c) Tight Data Protection and Incident Management Reporting & corresponding Resolution Program d) Consistent Patch Management Program to prevent External and Internal Attacks e) Regular review of the Business Impact on security threats |

(b) Group

Briefly describe the control systems set up to assess, manage and control the main issue/s faced by the company:

Note: The Bank applies the same risk control systems set up for both the Bank and its subsidiaries and affiliates as a Group.

(c) Committee

Identify the committee or any other body of corporate governance in charge of laying down and supervising these control mechanisms, and give details of its functions:

| Committee/Unit | Control Mechanism | Details of its Functions |
|--|---|---|
| Committee/Unit Risk Oversight Committee (ROC) | a) Approval of risk limits such as limits, Stop loss limits, credit liquidity gap limits, earnings at rist b) Approval of risk manuals c) Review and notation of current via the risk dashboards. | Functions: The BSP-mandated functions of the ROC are as follows: a) Identify and evaluate exposures — The ROC shall assess the probability of each risk becoming reality and shall estimate its possible effect and cost. Priority areas of concern are those risks that are most likely to occur (high probability) and are costly when they happen (high severity). b) Develop risk management strategies — The ROC shall develop a written plan defining the strategies for managing and controlling the major risks. It shall identify practical strategies to reduce the chance of harm and failure or minimize losses if the risk becomes real. |
| | | c) Oversee the implementation of the risk management plan — the ROC shall conduct regular discussions on the Bank's current risk exposures based on regular management reports and assess how the concerned units or offices |
| | | reduced these risks. d) Review and revise the plan as needed — The ROC shall evaluate the risk management plan to ensure its continued relevance, comprehensiveness and effectiveness. It shall revisit strategies, look for emerging or changing exposures, and stay abreast of developments that affect the likelihood or harm or loss. |

G. INTERNAL AUDIT AND CONTROL

1) Internal Control System

Disclose the following information pertaining to the internal control system of the company:

(a) Explain how the internal control system is defined for the company:

Internal control system is a process designed and effected by the Board of Directors, Senior Management, and all levels of personnel to provide reasonable assurance on the achievement of objectives through efficient and effective operations; reliable, complete and timely financial and management information; and compliance with applicable laws, regulations, supervisory requirements, and the organization's policies and procedures. The internal control system shall embody management oversight and control culture; risk recognition and assessment; control activities; information and communication; and monitoring activities and correcting deficiencies.

(b) A statement that the directors have reviewed the effectiveness of the internal control system and whether they consider them effective and adequate:

The Bank's overall risk management system, internal control systems and compliance with policies, procedures and regulations has remained satisfactory. PNB has an integrated bank-wide risk management process of comprehensive identification, assessment, mitigation and monitoring of all relevant material risks exposures of the Bank through individual unit's Risk and Control Self-Assessment (RCSA) process. The RCSA is an integral component of Enterprise Risk Management (ERM) and the Internal Capital Adequacy Assessment Process (ICAAP). The Board of Directors and senior management are consistent and diligent in the discharge of their oversight and governance functions over Bank's internal control system through regular monitoring of major issues of the Bank operations. Periodically, appropriate policies and procedures are issued to strengthen controls versus changes in the economic and regulatory environment.

Under the good governance of both the Board and the President/Chief Executive Officer and with the strong support of senior management to oversee the establishment, administration, and assessment of the Bank's system of risk management and control processes, PNB's internal control environment has been effective and dynamic to ensure the attainment of its business objectives.

(c) Period covered by the review:

One (1) year.

(d) How often internal controls are reviewed and the directors' criteria for assessing the effectiveness of the internal control system:

Annually. The criteria for assessing the effectiveness of internal control system include, among others, the results of internal, external and BSP regulatory examinations, occurrence of fraud/irregularity and RCSA.

(e) Where no review was conducted during the year, an explanation why not. (updated – 2015)

Not applicable. Review was conducted in 2015.

2) Internal Audit

(a) Role, Scope and Internal Audit Function

Give a general description of the role, scope of internal audit work and other details of the internal audit function.

| Role | Scope | Indicate whether In-house or Outsource Internal Audit Function | Name of Chief Internal Auditor/Auditing Firm | Reporting process |
|--|---|---|---|---------------------|
| • ' | IAG) is headed by the Chief Audit | In-house | Dioscoro | Functionally |
| , , , | directly to the Board Audit and | | Teodorico L. Lim | reporting to the |
| ' | ACC). The Internal Audit functions | | | Board through the |
| include assessment of | | | | BACC and |
| • | ement constructive measures to | | | administratively to |
| • | is also tasked to support the Bank's | | | the President |
| _ | ies and corporate governance | | | |
| | and responsibilities of the Internal Audit Executive is covered by the | | | |
| ! | Audit Manual which is revised and | | | |
| approved by the Board annua | | | | |
| approved by the board affilia | any. | | | |
| The major functions that IAG performs are: | | | | |
| 1. Develop an audit ch | arter, approved by both senior | | | |
| management and the | BACC, for the internal auditing | | | |

activity.

- Develop, along with management, an organization model that can be used to map major processes/operations for the purpose of identifying the organization's auditable units
- Develop a risk assessment methodology for the auditable entities identified in the model of major processes/ operations.
- Develop an audit plan based on the risk assessment and requests from management and get it approved by the Board
- Work with senior management and the BACC to establish a reporting relationship that will ensure that audit recommendations receive appropriate attention.
- 6. Establish a Quality Assurance and Improvement Program (QAIP) for the internal auditing activity that provides assurance that the internal auditing activity: (a) performs in accordance with its charter; (b) adheres to the standards and the Code of Ethics; (c) operates in an effective and efficient manner; and (d) is perceived by the Board and management as adding value and improving an organization's operations.
- 7. The internal audit function shall be established centrally by the parent bank (PNB) and shall have authority over the group (PNB and its Subsidiaries). PNB IAG shall define the internal audit strategies, methodology and scope for PNB and its BSP-supervised domestic and overseas subsidiaries and branches.
- For BSP-supervised subsidiaries with established internal audit functions, the internal audit of said entities shall closely coordinate with PNB IAG to ensure consistent adoption of audit methodologies and alignment of strategies and scope.

(b) Do the appointment and/or removal of the Internal Auditor or the accounting /auditing firm or corporation to which the internal audit function is outsourced require the approval of the audit committee?

Yes. The BACC Charter states, among others, that as part of the oversight function of the Bank's Internal Auditor, the BACC is:

"Responsible for the establishment of the Internal Audit Group and the appointment and replacement of the Chief Audit Executive (who will report directly to the BACC functionally) including annual performance review of the CAE, accepting the resignation and/or dismissal subject to due process."

(c) Discuss the internal auditor's reporting relationship with the audit committee. Does the internal auditor have direct and unfettered access to the board of directors and the audit committee and to all records, properties and personnel?

Yes. The IAG Charter states that:

"The Chief Audit Executive (CAE) shall report directly/functionally to the Board Audit and Compliance Committee (BACC) and may report administratively to the President and Chief Executive Officer.

IAG shall have free and unrestricted access to the BACC and any other member of the Board of Directors as needed to fulfil its responsibilities.

Authority is granted for full, free and unrestricted access to any and all of the Bank's, its affiliates and subsidiaries' records, physical properties, and personnel relevant to any function under review. All employees are requested to assist IAG in fulfilling their staff function.

Documents and information given to internal auditors during a periodic review will be handled in the same prudent and confidential manner as by those employees normally accountable for them."

(d) Resignation, Re-assignment and Reasons

Disclose any resignation/s or re-assignment of the internal audit staff (including those employed by the third-party auditing firm) and the reason/s for them. (updated – 2015)

| Name of Audit Staff | Reason | | |
|---|--|--|--|
| | | | |
| In summary, there were 24 additional auditors (18 newly hired | Turnover of auditors is considered a "normal attrition" scenario | | |
| and 6 transferees from other departments) while 10 auditors | in a banking environment. | | |
| retired/resigned in 2015. | | | |

The BACC Charter state that as part of the oversight function of the Bank's Internal Auditor, the BACC is:

"Responsible for the establishment of the Internal Audit Group and the appointment and replacement of the Chief Audit Executive (who will report directly to the BACC functionally) including annual performance review of the CAE, accepting the resignation and/or dismissal subject to due process."

(e) Progress against Plans, Issues, Findings and Examination Trends

State the internal audit's progress against plans, significant issues, significant findings and examination trends. (updated -2015)

| | The following are the accomplishment rates for 2015: | | | | |
|------------------------|--|--------|--------|----------|------------------------|
| | | Budget | Actual | Variance | Accomplishment Rate |
| Progress Against Plans | Regular Audits | 431 | 432 | 1 | 100.02% |
| | Spot Audits | 307 | 330 | 23 | 107.00% |
| | Confirmation of Balances | 525 | 554 | 29 | 106.00% |
| Issues ⁶ | None | | | | |
| Findings ⁷ | 94.8% resolution rate | | | | |
| Examination Trends | Regular Audits- Spot Audits Confirmation of Balances Special Audits/Fraud Investigations/Request for Audit | | | | |
| | The results of our internal control review and evaluation on operations of the bank units disclosed that the internal control environment of the Bank is considered effective as the units' ratings remained concentrated at Low Risk. | | | | |

(f) Audit Control Policies and Procedures

Disclose all internal audit controls, policies and procedures that have been established by the company and the result of an assessment as to whether the established controls, policies and procedures have been implemented under the column "Implementation." (updated – 2015)

| Policies and Procedures | Implementation | | | |
|--|--|--|--|--|
| Internal Audit Charter | Implemented. Based on the assessment of an independent | | | |
| Board Audit and Compliance Committee Charter | validator, IAG "Generally Conforms" to the International | | | |
| Audit Risk Assessment | Standards for the Professional Practice of Internal | | | |
| Audit Planning and Monitoring of Accomplishment | Auditing, the Code of Ethics, and the Definition of Internal | | | |
| Pre-Engagement Activities | Auditing. | | | |
| Audit Fieldwork and Reporting of Results | T | | | |
| Audit Client Satisfaction Surveys | In 2015, the IAG likewise performed Self-Assessment and | | | |
| Audit Sampling Methodology | had assessed itself as "Generally Conforms" to the Standards, the Code of Ethics, and the Definition of Internal Auditing. Furthermore, the Self-Assessment will | | | |
| Audit Working Paper Preparation | | | | |
| Audit Risk Rating System | | | | |
| Internal and External Quality Assessment Reviews | be subject to an independent validation by and an external party outside the Bank. Target date of completion is March | | | |
| Monitoring of Outstanding Audit Issues | 2016. | | | |
| Fraud Investigations | 2010. | | | |
| Professional Development | | | | |
| Consulting Activities | | | | |
| Insourced Activities | | | | |
| Performance Measures | | | | |

[&]quot;Issues" are compliance matters that arise from adopting different interpretations.

6

[&]quot;Findings" are those with concrete basis under the company's policies and rules.

(g) Mechanisms and Safeguards

State the mechanism established by the company to safeguard the independence of the auditors, financial analysts, investment banks and rating agencies (example, restrictions on trading in the company's shares and imposition of internal approval procedures for these transactions, limitation on the non-audit services that an external auditor may provide to the company):

| Auditors (Internal and External) | Financial Analysts | Investment Banks | Rating Agencies | |
|--|--|------------------|-----------------|--|
| Internal Auditors' performance is governed by the provisions of the International Standards for the Professional Practice of Internal Auditing and BSP prescribed standards and regulations, particularly on rotation of auditors. | The credit rating agencies, investment banks, institutional and other potential investors request for data and information prior to their scheduled meetings with the Bank's senior officers. | | | |
| Auditors are bound to carry out their functions in accordance with the Employee Discipline Policies and Procedures/Code of Conduct. | Information provided to them is cut-and-dried data that have already been previously disclosed to the Philippine Stock Exchange and to the public. No write-ups, analyses, opinions and judgments are included in the | | | |
| Auditors shall not install nor develop policies and procedures, prepare reports, or execute activities that fall within the scope of its review. | information provided to the | ese agencies. | | |
| The Board Audit and Compliance Committee (BACC) shall have the sole authority to select, evaluate, appoint, dismiss, replace and re-appoint the External Auditors (subject to stockholder ratification) based on fair and transparent criteria such as (I) core values, culture and high regard for excellence in audit quality; (ii) technical competence and expertise of auditing staff; (iii) independence; (iv) effectiveness of the audit process; and (v) reliability and relevance of the external auditor's reports. The BACC shall set compensation of the external auditor in relation to the scope of its duties and approve in advance all audit engagement fees and terms and all audit related tax compliance and all non-audit engagements with the External Auditors. | | | | |

(h) State the officers (preferably the Chairman and the CEO) who will have to attest to the company's full compliance with the SEC Code of Corporate Governance. Such confirmation must state that all directors, officers and employees of the company have been given proper instruction on their respective duties as mandated by the Code and that internal mechanisms are in place to ensure that compliance.

The Revised Corporate Governance Manual has been disseminated and/or circularized to all directors, officers and employees of the Bank. Said Manual has been posted in the Bank's I-comply Site of Cybermag/Intranet and PNB Website which is accessible 24/7.

The Chairman, President & CEO and the Chief Compliance Officer of the Bank attest to the Bank's full compliance with the SEC Code of Corporate Governance.

H. ROLE OF STAKEHOLDERS

1) Disclose the company's policy and activities relative to the following:

| Policy | Activities |
|---|--|
| Guidelines under Circular No. 1-774/2006 which will govern the conduct and manner by which all personnel render customer service to bank clients following the office decorum, standard greetings and spiels, as well as common courtesy. | The Bank continues to update the Customer Service Policy Guidelines issued in 2006. Gen Cir. 2-1653/2008 sets the standard for Service Quality. It sets forth the guiding principles of customer service, the protocols to be followed and the procedures for handling complaints. Further enhancements to this standard were issued, namely, Gen Cir. 2-1740/2009 announcing the Customer Service Hotlines and merging all helpdesks and Gen Cir. 2-1803/2010 which refined the procedures when replying to customer inquiries and/or complaints. |

| C , | T | |
|---|--|--|
| Supplier/contractor selection practice | The bank has an established guideline on the "Accreditation of Suppliers/ Contractors" per Sel. Cir. No. 8-169/2005 dated August 26, 2005 to ensure that the Bank, as much as possible/practicable, deals only with the best suppliers/contractors, pre-screened as to their capacity to deliver the best goods/services to the Bank at the lowest possible cost. The Bank has an established "Manual of Signing Authority (MSA)" as guide to the proper recommending and approving authority/ies in the procurement processes depending on the degree and amount involved on the items to be procured. | From among the list of accredited suppliers/contractors, Corporate Services Division (CSD) invites bidders to submit bids for a particular item/s to be procured. For purchases amounting to P5,000.00 and below, a telephone canvas is used; for over P5,000.00 but less than P5,000.00, a formal quotation is used; and for over P50,000.00, a sealed quotation is used. At least 3 bidders are gathered for each item purchased before an evaluation is made based on the terms of pricing and quality of goods/services offered, recommends to proper approving authority/ies (Heads of CSD/Heads of FAG/Bids and Awards Committee [BAC]/BCPC) the best complying bid/s and upon approval, award the transaction/s to the winning bidder/s. |
| Environmentally friendly value-chain | PNB participates in environmental protection projects of both the government and private sectors. | PNB's Branches Grow Greener Tree Planting Project Earth Hour PNB/PAL Recycables Event Pasay City Walang Plastikan Project (Anti-Plastic Bags Drive) The Bank sponsors various tree/mangrove planting activities all over the country. These activities are conducted by branch personnel in various regions. |
| Community interaction | PNB gets involved in community/school/health/relief/calamity assistance project. | PNB Pagtutulungan ng Bayan outreach projects through distribution of relief goods PNB Brigada Eskwela – volunteer work of employees to help prepare for school opening. PNB Tan Yan Kee Philhealth Card Distribution Project – free health card for indigents Young & Empowered Students for the Philippines (YESPH) Various Pagtutulungan ng Bayan program. The program provides immediate assistance to victims of natural calamities, and various kinds of assistance to indigents and special communities in hospitals, hospices, orphanages, and other centers. The Bank continues to grant scholarship to deserving students through the Tan Yan Kee Foundation, the CSR arm of the Lucio Tan Group of Companies. In 2015, PNB is pursuing a Financial Literacy Program targeted at the youth, in partnership with the BSP. At the same time, the Bank continues to support initiative to build libraries in various schools in the countryside. |
| Anti-corruption programmes and procedures | Under the Bank's Whistleblower Policy (as amended), employees can report or complain about internally any suspected or actual commission of theft/fraud, corruption, etc. The employee or the whistleblower is protected against retaliation, discrimination, harassment or adverse personnel action, for reporting in good faith a suspected or actual violation. Hence, anyone who retaliates against the whistleblower is subject to disciplinary action, including the possibility of termination/dismissal from the Bank service. | A whistleblower can submit a confidential report on suspected or alleged actual event/violation to any head of Corporate Security Group, Legal Group, Internal Audit Group or Human Resource Group using the Disclosure of Violation/Complain Form. The Head of such group shall gather details and information and validate and determine the scope and nature of the complaint and forward the complaint to the Head of Corporate Security Group for further evaluation and thereafter prepare an Incident/Preliminary Report and submit the same to the Admin Investigation Committee for appropriate disposition. The identity of the whistleblower or complainant must be kept in strict confidence. |

| | Policy on Soliciting and/or Receiving Gifts under Gen. Cir. 1-866/2013. Soliciting gifts/ donations/ sponsorship whether in cash or in kind from clients, suppliers and other business-related parties is strictly prohibited. | Employees may be allowed to receive gifts/donations/ sponsorship/ financial assistance whether in cash or in kind from clients, suppliers, and other business-related parties, subject to reporting to HRG using the Gift List Form for worth P2,000.00 and above; and more than P5,000.00 must be turned over to HRG for donation to any legitimate charitable institution. To instill professionalism, superiors/bosses are encouraged to return or decline gifts from subordinates with value of more than P2,000.00. |
|--------------------------------|--|--|
| Safeguarding creditors' rights | The Bank adheres to the highest principles of good corporate governance as embodied in its By-Laws and Articles of Incorporation, Code of Conduct and Corporate Governance Manual. It subscribes to the philosophy of integrity, accountability and transparency in its manner of doing business. | |

Does the company have a separate corporate responsibility (CR) report/section or sustainability report/section? (updated – 2015)

Yes. The Bank's corporate social responsibility (CSR) programs are under the purview of the Office of the President of the Bank. The Bank has implemented the following CSR programs in 2014 and 2015:

For the Year 2015:

- $m \acute{E}$ Young & Empowered Students for the Philippines (YESPH)
- Pagtutulungan ng Bayan Outreach Projects
 - medical/funeral assistance to PNB employees and their families
 - cash assistance to employee-victims of Typhoon Lando
- $\acute{\mathrm{E}}$ PNB-Tan Yan Kee Foundation, Inc. Partnership TESDA Tacloban Motorcycle Repair Training

For the Year 2014:

- É PNB Greener Path Project of NLEX
- É Dr. Lucio Tan Legacy Forest Project
- É Greener Project in Negros Oriental
- É UPLB Coco-peration
- É Tacloban Mangrove Project
- É Assistance to Tacloban Elementary School
- É Books Across the Seas Project
- É Assistance to Sister of Mary Girstown Students
- É PNB Gives Relief Goods to Caloocan Fire Victims
- É PNB-PMAP Med Mission (Pagtutulungan ng Bayan)
- É Typhoon Glenda/Mario (Pagtutulungan ng Bayan)
- \acute{E} Little Angels Home (Pagtutulungan ng Bayan)
- É Donation to Tan Yan Kee Foundation
- 3) Performance-enhancing mechanisms for employee participation.
 - (a) What are the company's policy for its employees' safety, health, and welfare?

PNB recognizes and values its employees as its greatest asset. PNB also believes that the promotion of employee welfare can create happy, loyal and productive employees.

Therefore, PNB has institutionalized programs and policies that protect, enhance and nurture employees' health, safety and general welfare and the giving of awards/recognition through the following:

- Wellness/Insurance
 - É Coverage under a health care maintenance program (including employees' qualified dependents)
 - \acute{E} Coverage under a group term life and accident insurance
 - E Conduct of annual physical exam; provision of gyms, badminton and basketball courts; grant of discounted rates for immunization/vaccination and other health/wellness products; conduct of lectures/fora on first aid, fitness/nutrition/diet, stress management and the like; conduct of annual fun runs and different sports tournaments
 - É Clinic with doctors, nurses and dentist to provide free medical and dental services and free medicines (pain reliever, anti-allergies, antibiotics, antispasmodic, anti-diarrhea etc.) at the Head Office; and provision of medicine cabinets/first-aid kits in branches

General Welfare

- E Annual Team Building activity for each Group/Unit/Branch and socialization events that promote camaraderie among employees such as Bank Anniversary and Christmas party
- É Support and recognition to various clubs/associations/cooperative organized by employees that promote, encourage and conduct civic, social, cultural and sports activities, as well as savings and loan facilities among its members and provision of mini-grocery at the Head Office
- É Chapel for spiritual meditation, worship and Eucharistic celebration (daily masses)
- É Financial assistance and special moratorium on payment of employee fringe benefit loans for employees affected by calamity/natural disaster
- É Scholarship for employees' qualified children
- É Free shuttle bus service for Head Office employees (Macapagal Boulevard Buendia LRT and EDSA-Taft MRT stations routes and back)
- \acute{E} Canteen with subsidized food rates and coffee shop at the Head Office
- É Free parking space at the Head Office
- É Employee Communications Program which includes: provision of bulletin boards; suggestion boxes; public announcement system; Intranet (e-mail) and on-line newsletters that disseminate Bank policies, corporate updates, job vacancies including tips on health and wellness as well as pointers on being prepared and safe before/during/after natural calamities (earthquake, typhoon, fire and floods)
- É Special interest and foreign exchange rates and waiver of annual fee of the Bank's credit card for employees
- É Office uniforms

Safety/Security

- È Regular fire and earthquake drill exercises
- É 24/7 or round-the-clock security
- $m \acute{E}$ Top-of-the-line centralized alarm system and CCTV coverage
- É Fumigation of building; regular maintenance of air-conditioning, lighting/electrical, alarm and elevator systems; cleaning of building premises; provision of walkways intended for Persons With Disability (PWD); provision of fire extinguishers and regular maintenance of building water-sprinklers; regular inspection of fire exits

Awards/Recognition

Service Excellence Award for teams and individuals to recognize and further promote employees' excellence, productivity and professional growth; and Service Award to those who have been servicing the Bank for a number of years.

Policy on Learning and Development

Learning and development activities are conducted for all levels of employees, taking into account their learning/training needs vis-a-vis the Bank's corporate mission, objectives, strategies and values. Learning and development shall be a shared responsibility among top management, middle management, supervisors, employees and training staff.

The learning programs in PNB are the following:

- É Learning within the Bank (In-House)
- \acute{E} Learning outside the Bank
- É Learning program abroad
- \acute{E} Orientation and Job Induction of new hires
- É Student Trainee Program
- \acute{E} Junior Executive Development Institute
- \acute{E} Management Training Program/Fast Track Training Program
- $m \acute{E}$ Branch Operations Development Program
- É Leadership Courses
- É Human Resources Talent Management Program

Employee-related approved Bank policies

- É Policy on Resignation and Retirement
- É Policy on Work Schedule
- É Harmonization of Bank Policies on Grant of Bonuses
- \acute{E} Revisions on the PNB Policy on Transfer of Employee
- \acute{E} Harmonization Policy on PNB Employees Loans
- É Policy on Special Leave Anti-Violence Against Women
- É Workplace Policy on HIV/AIDS
- É Harmonization of PNB Policies on Leave Benefits
- É Harmonization Policy on the Group Term Insurance
- É Harmonized Policy on Christmas/Summer Allowance
- É Workplace Policy on Breastfeeding
- É Harmonized Policy on Overtime Pay and Allowance
- É Policy on Bank Expense Official Travel

- É Policy on Employee Relocation/Dislocation
- É Harmonized Policy on Maternity Leave Benefits
- (b) Show data relating to health, safety and welfare of its employees. (updated 2015)
 - As of December 2015, there are 8,180 directors, officers and staff enrolled under the PNB Group Life Insurance and PNB Group Accident Insurance. A total of 8,682 principals are enrolled under the Bank's comprehensive health care maintenance program covering directors, officers, staff and retired employees with extended coverage. A total of 14,057 subsidized dependents are likewise enrolled under the Bank's healthcare program.
 - > A total of 185 PNB Maternity Benefits were processed and paid from January to December 2015.
 - > The Bank has adopted various health-care activities in the workplace (e.g. discounted vaccinations, lectures on health care or wellness program, etc.). The Bank also have accredited Health Maintenance Organization (HMO) accredited physician and nurses who are assigned at the PNB Medical Clinics in Makati and Pasay to attend to various medical needs/consultations of employees. Medicines for minor illnesses (e.g. pain relievers, anti-allergies, antibiotics, anti-spasmodic, anti-diarrhea, etc.) are available at the clinics.
- (c) State the company's training and development programmes for its employees. Show the data. (updated 2015)

| Course Title / Duration | Description | Objectives | Target Employees | No. of Runs | No. of Participants |
|--|--|---|---|-------------|------------------------|
| Orientation Program for New Hires (5 days) | An induction program designed to establish an adequately-informed perspective of the Bank's corporate vision, mission, values, policies and procedures, benefits and provide the requisite knowledge on customer service through a workshop. | At the end of this program, the participants will 1. Be familiar with the bank's goals, history, organizational set-up, functions/ services of the divisions/ departments. 2. Be able to understand the Bank's personnel policies and procedures, employee benefits and other employment-related matters. 3. Be able to know what the Bank expects of you in terms of job performance and conduct. 4. Be able to demonstrate a positive work attitude through a deeper appreciation of the value of your work. 5. Be able to learn and practice the skills on quality customer service with the aim of: a. sustaining the Bank's competitiveness in the industry; and b. further strengthening the Bank's corporate image. | Newly Hired Employees | 9 | 271 |
| Selling 101 (1 day) | This one-day workshop is designed to enhance the selling skills competencies of the New Accounts Service Representatives for them to be able to develop a sales mindset. | Review and connect the duties and responsibilities of NAC to Selling Develop appreciation for professional selling as a form of service Demonstrate essential skills in selling | New Accounts Service Represen- tatives | 3 | 93 |

| Self-Transformation and Rediscovery (STAR) Workshop (2 days) | This two -day program was designed to provide the participants with the necessary tools to enhance their personal and corporate effectiveness through self-mastery, values clarification and the projection of a professional image. Program Outline: É Self-Mastery (Self-Knowledge) É Personal Values É Self-Motivation É Habit É Effectiveness É Good grooming and proper hygiene É Corporate wardrobe and visual poise É Workplace etiquette and social graces | 1. Provide the participants with the necessary tools to enhance their personal and corporate effectiveness 2. Apply skills on how to achieve self-mastery 3. Rediscover personal and corporate values and integrate them with their actions 4. Set personal goals 5. Demonstrate ways on how to motivate oneself | Officer Candidates | 8 | 319 |
|---|---|--|-----------------------|---|-----|
| Leadership & Visioning Workshop (2 days) | This workshop aims to provide participants with an introduction to the basic concepts and principles of effective leadership and visioning | 1. Differentiate leadership and management 2. Describe the five sources of power and how each causes different follower behavior 3. Identify qualities associated with effective leaders 4. Enumerate and describe the different leadership styles and their application 5. Develop an appreciation for having leadership vision 6. Prepare action plans to achieve goals and objectives | Officer Candidates | 8 | 319 |
| POC (Planning, Organizing, Controlling) for Productivity (2 days) | This program provides participants with the necessary competencies for day-to-day supervision through the application of the management functions. | At the end of the program, participants would be able to: 1. Explain the systems approach to management; | Officer Candidates | 7 | 285 |

| Performance Management (2 days) | This course aims to provide the participants with the different management techniques necessary to achieve superior performance | At the end of the workshop, the participants would be able to: 1. To explain the importance of performance management. 2. To identify the roles of the officer in performance management 3. To simulate a formal performance review. | Officer Candidates | 9 | 356 |
|--|---|--|-----------------------|----|-----|
| Managing Effective Teams (MET) (2 days) | This module provides participants with the necessary competencies for the day-to-day supervision through the application of the management function and also gives emphasis on the conceptual framework in building the work team. | At the end of the program, the participants will be able to: 1. Recognize the importance of building a team to accomplish goals. 2. Identify the different stages of team development. 3. Identify and practice the necessary skills in managing effective teams. | Officer Candidates | 8 | 319 |
| Managing People for Peak Performance (MP3) (3 days) | A 3-day comprehensive people-handling course designed to provide officers with the requisite knowledge and skills to effectively manage the performance of their direct reports. This workshop focuses on the principles of performance management, with emphasis on coaching and counseling. | At the end of this program, participants will be able to: 1. appreciate the importance of managing employee performance, 2. enumerate and define the different performance management interventions, 3. distinguish work situations that will require coaching and/or counseling 4. identify and practice skills vital to successful coaching and counseling | Officers | 4 | 115 |
| Personal Effectiveness Program (PEP) (2days) | This program aims to enlighten participants on the various ways they can be more effective in virtually any aspect of their lives, simply by looking into the qualities that are already within them. Too often the barriers to being effective are put in place by none other than ourselves. The course will show that it is sometimes necessary to change ourselves if we want to make changes in our lives and everything in it. | At the end of the training, participants will be able to: 1. Take better control of their personal and professional lives by possessing helpful effective paradigms and attitudes 2. Apply the Seven Habits of Highly Effective People as espoused by Stephen Covey 3. Make use of several useful tips for professionalism | Staff Level | 4 | 119 |
| PNB CARES (1 day) | This workshop aims to provide participants with the requisite knowledge and skills to effectively deliver quality customer service for both external and internal customers. | At conclusion of the course participants will be able to: 1. Review the concepts and principles of quality customer service. 2. Describe the framework for delivering quality customer service | Officers and Staff | 16 | 507 |

| | | Demonstrate the steps in handling customer complaints | | | |
|--|---|--|--|----|-------|
| Negotiation Skills Training (2 days) | This practical two-day workshop will give participants the tools that are necessary in negotiations to help them identify what is really negotiable. In this highly interactive program, they will learn effective negotiating strategies and tactics. In addition, participants will learn how to read a situation and apply empathy to help minimize the downside risks and avoid bad results. | After the training program, participants should be able to: 1. Identify the two main types of negotiations. 2. Describe types of power available to negotiators. 3. Explain guidelines to making concessions more effectively. 4. Demonstrate various response techniques to use during negotiations | Officers | 2 | 71 |
| Effective Business Writing (2 days) | In today's competitive working environment, it is essential to produce clear, concise and reader-friendly business writing to tight deadlines. Many employees may possess excellent spoken communication skills but often lack confidence when writing business documents. This course will help the participants to understand that writing effectively means delivering their message that is unambiguous, concise and direct to the point. | After the training program, participants should be able to: 1. Develop a professional, reader-friendly written style when writing. 2. Organize ideas coherently when writing. 3. Improve written work as a result of practical writing exercises. | Officer Candidates | 8 | 319 |
| Living Your Values Everyday (LiVE) (1 day) | A one-day program which aims to effect clarification and alignment in the value systems of the individual employee with the core values of the Bank. | At the end of the program, you will be able to: 1. Clarify your personal values 2. Appreciate the importance of values in life and work 3. Identify PNB's corporate values 4. Align your personal values with PNB's corporate values | Officers, Staff & Officer Candidates | 39 | 1,455 |

| Presentation Skills Training (2 days) | In this program, participants will learn how to conquer the podium and deliver presentations that get results. From dynamic introductions to powerful closings, participants will have an opportunity during this training to practice and refine their platform skills. | Upon completing this course participants will know how to: 1. Develop and organize a presentation for any audience and any event 2. Design visuals to enhance both the presenter's message & performance 3. Deliver visual information in a way that keeps the audience in sync 4. Handle tough questions 5. Master memorization techniques 6. Use humor effectively | Officer Candidates | 7 | 283 |
|--|---|--|-----------------------|---|-----|
| Developing People (2 days) | This program aims to introduce participants to the different concepts of learning and people development. | Define training and appreciate its benefits Explain the steps involved in the Training Cycle Enumerate and describe the adult learning principles Enumerate and apply the steps to On-The-Job-Coaching | Officer Candidates | 7 | 285 |
| Developing Roadmaps to Effectively Achieve Mastery (1 day) | To identify specific areas to self-regulate and provide participants with the necessary foundational skills to achieve self-mastery | At the end of the workshop, participants are expected to: 1. Identify and cherish persona dreams 2. Build on areas of strength and identify areas for improvement 3. Create your own goals/plans for professional and personal development 4. Identify roadblocks that impede performance and success and be empowered to make changes | Officer Candidates | 3 | 144 |
| Preparing for Life's Second Wind (2 days) | This is a one and a half day program which aims to provide you with information to assist you in making sound decisions upon retirement. Topics of the program will cover the following: • Lifestyle and Wellness • SSS Benefits • Determining One's Entrepreneurial Calling • Personal Finance Wellness • Estate Planning Spiritual Balance in Retirement | É To enable participants to make the transition from active work to retirement enjoyable and rewarding. É Specifically, for participants to acquire useful insights into the challenges and opportunities upon retirement. | Potential Retirees | 1 | 30 |

| Management Training Program (MTP) (80 days) | The Management Training Program (MTP) is a medium-term intensive leadership and management that aims to develop qualified rank-and-file employees to be highly competent officers of the Bank | 1. Develop/enhance management capabilities of employees to render them more responsive to the demands of their job. 2. Develop employees for eventual advancement and/or increased responsibility. 3. Enhance the employees' capability to implement the organization's strategic plans. 4. Help the employee realize his career plans within the organization. 5. Increase the pool of promotable employees by developing sufficient resources at different levels of the Bank to meet management requirements at higher levels this ensuring orderly replacement of management talents. | Officer Candidates | 3 | 101 |
|---|---|---|-----------------------|----|-----|
| Fast-Track Training | The Fast-Track Training | At the end of the program, the | Officer | 4 | 329 |
| Program (FTTP) 65 days | Program (FTTP) is a management development program for Branch Officers. It is designed to reinforce the competencies and expertise of high-potential rank-and-file employees in managing and servicing the Bank's business. | participants are expected to: 1. Acquire knowledge of the Bank Products and Services and their specific features and peculiarities 2. Be familiarized with different aspects of banking such as: Branch Operations, Risk Management, Compliance and other technical aspects of banking. 3. Demonstrate the necessary competencies needed by a Branch Officer, such as Interpersonal and Communication skills, Selling skills, Product knowledge | Candidates | - | 323 |
| AML Compliance | This course aims to | In this anti-money laundering | Officers & Staff | 16 | 539 |
| Seminar | provide basic money laundering training to | course you will: | | | |
| 1 Day | both public and private sector officials in a better, quicker and more efficient way by making them familiar with many of the laws and regulations now enhanced to deter money laundering. It will give a holistic overview of money laundering standards and issues, including definitions, various processes of money laundering, and impact of money laundering on international | 1. Describe money laundering and the challenges and risks involved in combating it 2. Recognize the key stages in money laundering and the principal techniques used by money launderers 3. Gain insight into how to establish and use customer profiles 4. Identify and report on suspicious activities 5. Articulate the objectives and principal elements of a "Know Your Customer" policy | | | |

| | development. | Describe the key processes and technologies to fight money laundering Comprehend local AML regulations and key reporting requirements | | | |
|--|--|--|------------------------------------|---|-----|
| Teller Training Program (13 Days) | The Teller Training Program is a 13-day seminar for PNB Branch Tellers. The seminar includes topics on technical branch operation areas and customer service, emphasizing on tellering duties. Re-orientation of Bank Tellers on Company profile and HR related policies are also included in the seminar. | At the end of the 13-day seminar, the participants are expected to: 1. Know their duties and responsibilities as Bank Tellers 2. Identify the different Retail Cash Products and other Bank products 3. Be familiarized with the Clearing Operations and Tellering System 4. Improve skills in tellering operations, such as in handling cash, verifying signatures, and detecting counterfeit money, KYC, and providing customer service. 5. Be re-oriented with the Company profile and HR policies | Tellers | 4 | 138 |
| New Accounts Seminar (7 days) | This course aims to provide participants with the knowledge and skills to efficiently handle the opening and servicing of accounts. | At the end of the course the participants should be able to: 1. Comply with Bank's guidelines, procedures and KYC Policy in opening and servicing of accounts. 2. Identify and discuss the Bank's products and services. | New Accounts Service Reps | 3 | 112 |
| Branch Operations Assistant (BOA) Seminar 3 days | A 3-day seminar designed to equip the participants with the knowledge and skills on branch accounting and clearing operations. | At the end of the course the participants should be able to: 1. Know their duties and responsibilities as Branch Operations Assistants. 2. Comply with standard procedures in accounting/ clearing operations, and reportorial requirements. 3. Acquire proficiency in the computation of withholding taxes for submission to Head Office Accounting. 4. Identify risk areas in branch operations and understand the standard control procedures and their impact on overall branch operations. | Branch Operations Assistants | 2 | 49 |
| Advance Signature Verification Seminar (Outsourced) 1 day | A one-day seminar aimed at upgrading the knowledge and competence of our personnel in the area of signature verification. It also provides participants with current updates on | At the end of the training, the participants should be able to: 1. Be familiar with different techniques used in forgery 2. Acquire requisite skills in determining forgeries and alterations | Branch Officers | 8 | 384 |

| | the techniques used to determine forgeries and alterations. | | | | |
|---|---|--|---------------------|---|-----|
| Counterfeit Detection Seminar (Outsourced) 1 day | In the banking industry, expertise in counterfeit detection is very important especially to those personnel whose everyday task includes handling cash. The one-day seminar will be helpful in improving skills of those personnel on detecting genuine and counterfeit Peso, US Dollar, and other bills. | At the end of the training, the participants should be able to: 1. Be familiar with the security features of Peso, Dollar and other currencies. 2. Comply with the BSP Clean Note Policy. 3. Acquire knowledge on updated BSP Circulars governing Peso and Dollar currency. | Branch employees | 8 | 411 |
| First Aider Certification Program (2 days) | This program aims to certify and equip participants with office and industrial workers basic and practical lifesaving skills that can be applied during workplace emergencies. | At the end of this course, participants will be able to apply the different basic lifesaving skills for workplace emergencies. | Officers & Staff | 2 | 74 |

(d) State the company's reward/compensation policy that accounts for the performance of the company beyond short-term financial measures. (updated – 2015)

Awards/Recognition

Service Excellence Award for teams and individuals to recognize and further promote employees' excellence, productivity and professional growth; and Service Award to those who have been servicing the Bank for a number of years. Meritorious/exceptional performance is recognized through the Bank's semi-annual promotion.

Salary and Benefit Package

Salary and Benefit Package for rank and file employees is reviewed during Collective Bargaining Agreement (CBA) and/or as may be deemed necessary. For officers, compensation package is reviewed periodically based on performance.

4) What are the company's procedures for handling complaints by employees concerning illegal (including corruption) and unethical behavior? Explain how employees are protected from retaliation.

Under the Bank's Whistleblower Policy (as approved under PNB Board Resolution No. 05/03-21-13 of March 21, 2013, as amended), employees can report or complain about internally any suspected or actual commission of theft/fraud, corruption, etc. The employee or the whistleblower is protected against retaliation, discrimination, harassment or adverse personnel action, for reporting in good faith a suspected or actual violation. Hence, anyone who retaliates against the whistleblower is subject to disciplinary action, including the possibility of termination/dismissal from the Bank service.

I. DISCLOSURE AND TRANSPARENCY

- 1) Ownership Structure (updated 2015)
 - (a) Holding 5% shareholding or more (as of December 31, 2015)

| Shareholder | Number of Shares | Percent | Beneficial Owner |
|--|------------------|--------------|------------------|
| PCD Nominee Corporation (Non-Filipino) | 116,921,488 | 9.3601612421 | Various |
| Key Landmark Investments, Ltd. | 109,115,864 | 8.7352812437 | Its stockholders |
| PCD Nominee Corporation (Filipino) | 100,080,817 | 8.0119796659 | Various |
| Solar Holdings Corporation | 67,148,224 | 5.3755576884 | Its stockholders |
| Caravan Holdings Corporation | 67,148,224 | 5.3755576884 | Its stockholders |

| Name of Senior Management | Number of Direct shares | Number of Indirect shares / Through (name of record owner) | % of Capital Stock |
|---|----------------------------|--|--------------------|
| No one from among the senior management of the banks owns 5% or more of the total outstanding and issued PNB shares | Not Applicable | Not Applicable | Not Applicable |
| TOTAL | | | |

2) Does the Annual Report disclose the following:

| Key risks | Yes |
|---|------|
| Corporate objectives | Yes |
| Financial performance indicators | Yes |
| Non-financial performance indicators | Yes |
| Dividend policy | None |
| Details of whistle-blowing policy | None |
| Biographical details (at least age, qualifications, date of first appointment, relevant experience, and any other directorships of listed companies) of directors/commissioners | |
| Training and/or continuing education programme attended by each director/commissioner | |
| Number of board of directors/commissioners meetings held during the year | |
| Attendance details of each director/commissioner in respect of meetings held | |
| Details of remuneration of the CEO and each member of the board of directors/commissioners* | |

Should the Annual Report not disclose any of the above, please indicate the reason for the non-disclosure.

• The dividend policy of the Bank is included in the Information Statement under Management Report.

3) External Auditor's fee

| | Name of auditor | Audit Fee | Non-audit Fee |
|--|--|-----------------|---------------|
| December 31, 201 excluding Value Ac • Engagement fee for 30, 2014 and enga | or the audit of the Bank's Financial Statements as of 4 (inclusive of out-of-pocket expenses [OPE] but dided Tax [VAT] or the review of the Financial Statements as of June gement fee for the issuance of Comfort Letter ring of PNB Long Term Negotiable Certificates of | P12.802 million | - |
| Time Deposit (LTN | | P6.350 million | - |

4) Medium of Communication

List down the mode/s of communication that the company is using for disseminating information.

- 1. Advisories (internal/external; branches) in formats depending on the message and purpose
- 2. Website
- 3. Social Media Facebook and Twitter
- 4. Print Media
- 5. Radio
- 6. Letter Advices to Publics
- 7. Short Message Service
- . Electronic Channels ATM, Phone, Mobile
- 5) Date of release of audited financial report: (updated 2015)

March 27, 2015

6) Company Website

Does the company have a website disclosing up-to-date information about the following?

| Business operations | Yes |
|--|-----|
| Financial statements/reports (current and prior years) | Yes |
| Materials provided in briefings to analysts and media | Yes |
| Shareholding structure | Yes |
| Group corporate structure | Yes |
| Downloadable annual report | Yes |
| Notice of AGM and/or EGM | Yes |
| Company's constitution (company's by-laws, memorandum and articles of association) | Yes |

Should any of the foregoing information be not disclosed, please indicate the reason thereto.

7) Disclosure of RPT (updated – 2015)

| RPT | Relationship | Nature | Value |
|-----|--------------|--------|-------|
| | | | |

When RPTs are involved, what processes are in place to address them in the manner that will safeguard the interest of the company and in particular of its minority shareholders and other stakeholders?

All Related Party Transactions (RPTs) are endorsed to the Board for approval through the Board Oversight RPT Committee (BORC) based on strict guidelines provided for in the RPT Policy Manual. These are captured in the RPT reports of BORC. This is also contained to RPT dealings disclosed in the Annual Report prepared by SGV and based on the Board approved PNB RPT Policy. Periodic reports of RPTs are likewise submitted to the BSP in compliance with its regulatory requirement.

The information relating to the DOSRI loans of the Group follows:

| | September 30, | December 31, |
|--|---------------|--------------|
| | 2015 | 2014 |
| | (Unaudited) | (Audited) |
| Total Outstanding DOSRI Accounts* | ₽7,760,191 | ₽12,749,637 |
| Percent of DOSRI accounts to total loans | 2.35% | 4.20% |
| Percent of unsecured DOSRI accounts to total DOSRI accounts | 0.03% | 0.01% |
| Percent of past due DOSRI accounts to total DOSRI accounts | 0.00% | 0.00% |
| Percent of non-accruing DOSRI accounts to total DOSRI accounts | 0.00% | 0.00% |

^{*}Includes outstanding unused credit accommodations of £185.4 million as of September30, 2015 and £198.7 million as of December 31, 2014.

Details on the significant related party transactions of the Group (the Bank and its subsidiaries) and the Bank are as follows (transactions with subsidiaries have been eliminated in the consolidated financial statements). Transactions reported under subsidiaries represent companies where the Bank has control. Transactions reported under other related parties represent companies which are under common control of LTGI. (updated – 2015)

| | September 30, 2015 | | |
|----------------------------|--------------------|--------------|---|
| | Amount/ | Outstanding | |
| Accounts | Volume | Balance | Nature, Terms and Conditions |
| Receivables from customers | | ₽ 20,419,671 | Revolving credit lines, secured by hold-out on deposits, government securities, real estate and mortgage trust indenture; Housing loans to senior officers; Secured and unsecured; Lease option on car plan Unimpaired; With interest rates ranging from 0.50% to 10.00% with maturities ranging from 1 year to 25 years and payment terms ranging from monthly payment to quarterly payments |
| Loan commitments | | 1,897,449 | Loan commitments |
| Interbank loans receivable | | 175,479 | Money Market Line |

| | September 30, 2015 | | |
|-----------------------------|--------------------|------------------------|---|
| Accounts | Amount/ Volume | Outstanding Balance | Nature, Terms and Conditions |
| Due from other banks | | 9,829,111 | With annual rates ranging from 0.01% to 4.55% including time deposits |
| | | | with maturity terms of up to 90 days |
| Accounts receivable | | 193,155 | Advances to finance deficit in pension liability, remittance cover and additional working capital; Non-interest bearing, unsecured, payable on demand |
| Accrued interest receivable | | 20,891 | Interest accrual on receivables from customers |
| Deposit liabilities | | 12,584,270 | With annual rates ranging from 0.02% to 3.00% and maturity terms ranging from 30 days to 1 year |
| Bills payable | | 4,223,906 | Foreign currency-denominated bills payable with interest rates ranging from 0.25% to 2.50% and maturity terms ranging from 30 to 729 days |
| Due to other banks | | 168,500 | Clearing accounts funding and settlement of remittances |
| Sales contract receivable | | 325,942 | Purchased property as collateral; unimpaired; Monthly payment for 5 years with 6% interest. |
| Accrued interest payable | | 126,512 | Accrued interest on deposit liabilities and bills payable |
| Other liabilities | | 657 | Mortgage Redemption Insurance |
| Operating lease | | 202 | Advance rental deposit received for 2 years and 3 mos. |
| Interest income | ₽253,622 | | Interest income on receivables from customers |
| Interest expense | 177,967 | | Interest expense on deposit liabilities and bills payable |
| Rental income | 38,489 | | Rental income from 3-year lease agreement, with escalation rate of 10.00% per annum; Monthly rental income |
| Rent Expense | 26,104 | | "Monthly rent payments to related parties with term ranging from 24 to 240 months" |
| Fees and commission expense | 203,779 | | Expense on professional fees on service agreement |
| Other income | 129,837 | | Premiums collected |
| Other expense | 15,559 | | Claims expense, service and referral fees |
| Securities transactions: | | | |
| Purchases | 2,766,018 | | Outright purchases of securities |
| Sales | 1,463,319 | | Outright sale of securities |
| Trading gains | 938 | | Gain from sale of investment securities |
| Loan releases | 18,029,254 | | Loan drawdowns |
| Loan collections | 11,779,567 | | Settlement of loans and interest |
| Net withdrawals | 2,400,841 | | Net withdrawals for the period |

| | December 31, 2014 | | |
|-----------------------------|-------------------|-------------|---|
| | Amount/ | Outstanding | 500001, 202 |
| Accounts | Volume | Balance | Nature, Terms and Conditions |
| Receivables from customers | | ₽14,169,98 | Revolving credit lines, secured by hold-out on deposits, government |
| | | | securities, real estate and mortgage trust indenture; Housing loans to |
| | | | senior officers; Secured and unsecured; Lease option on car plan |
| | | | Unimpaired; With interest rates ranging from 0.50% to 10.00% with |
| | | | maturities ranging from 1 year to 25 years and payment terms ranging |
| | | | from monthly payment to quarterly payments; Collateral includes bank |
| | | | deposit hold-out, real estate and chattel mortgages. |
| | | 4 742 54 | 1 |
| Loan commitments | | | Loan commitments |
| Due from other banks | | 1,094,26 | 0 0 |
| | | | with maturity terms of up to 90 days |
| Accounts receivable | | 107,63 | , , , |
| | | | additional working capital; Non-interest bearing, unsecured, payable on |
| | | | demand |
| Accrued interest receivable | | 60,72 | |
| Deposit liabilities | | 14,985,11 | , |
| | | | ranging from 30 days to 1 year |
| Bills payable | | 1,725,69 | 0 , , , , , , , , , , , , , , , , , , , |
| | | | ranging from 0.25% to 2.50% and maturity terms ranging from 30 to 729 |
| | | | days |
| Due to other banks | | 183,43 | Clearing accounts funding settlement of remittances |
| Accrued interest payable | | 28,51 | Accrued interest on deposit liabilities and bills payable |
| Other liabilities | | 36,97 | Charitable donations and liabilities for lease payments |
| Operating lease | | 20 | Advance rental deposit received for 2 years and 3 months |
| Interest income | ₽478,40 | | Interest income on receivables from customers and due from other |

| | December 31, 2014 | | |
|-----------------------------------|-------------------|------------------------|--|
| Accounts | Amount/ Volume | Outstanding Balance | Nature, Terms and Conditions |
| | | | banks, including income earned from partial redemption of VMC convertible notes |
| Interest expense | 222,98 | | Interest expense on deposit liabilities and bills payable |
| Rental income | 60,98 | | Rental income from 3-year lease agreement, with escalation rate of 10.00% per annum; Monthly rental income |
| Rent Expense | 9,65 | | "Monthly rent payments to related parties with term ranging from 24 to 240 months |
| Fees and commission expense | | | Expense on professional fees on service agreement |
| Other income | 17 | | Premiums collected |
| Other expense | 4,02 | | Claims expense, service and referral fees |
| Trading gains | 735,38 | | Sale of 161,978,996 common shares in VMC at current market price of P4.50 per share. |
| Gain on sale of convertible notes | 608,43 | | Gain on sale of VMC convertible notes at the minimum bid price of P3.5 per share. |
| Securities transactions: | | | |
| Purchases | 2,113,65 | | Outright purchases of securities |
| Sales | 537,09 | | Outright sale of securities |
| Trading gains | 14,75 | | Gain from sale of investment securities |
| Loan releases | 17,223,81 | | Loan drawdowns |
| Loan collections | 8,672,77 | | Settlement of loans and interest |
| Net deposits for the period | 408,85 | | Net deposits for the period |

The related party transactions shall be settled in cash. There are no provisions for credit losses for the nine-months ended September 30, 2015 and December 31, 2014 in relation to amounts due from related parties.

J. RIGHTS OF STOCKHOLDERS

- 1) Right to participate effectively in and vote in Annual/Special Stockholders' Meetings
 - (a) Quorum

Give details on the quorum required to convene the Annual/Special Stockholders' Meeting as set forth in its By-laws.

| | Section 4.6 of PNB Amended By-Laws states that "unless otherwise provided by law, a |
|-----------------|--|
| Quorum Required | quorum at any stockholders' meeting shall consist of the stockholders representing a |
| | majority of the voting stock of the Bank present either in person or by proxy". |

(b) System Used to Approve Corporate Acts

 $\label{prop:eq:explain} \textbf{Explain the system used to approve corporate acts.}$

| System Used | Ratification in the Annual Stockholders' Meeting |
|-------------|--|
| Description | Ratification of the corporate acts is always part of the agenda of the Annual Stockholders' Meeting. |

(c) Stockholders' Rights

List any Stockholders' Rights concerning Annual/Special Stockholders' Meeting that differ from those laid down in the Corporation Code.

| Stockholders' Rights under | Stockholders' Rights <u>not</u> in |
|--|------------------------------------|
| The Corporation Code | The Corporation Code |
| Stockholders' rights concerning stockholders' meetings which are provided under the Corporation Code are afforded every stockholder of the Bank. | None |

Dividends (updated - 2015)

| Declaration Date | Record Date | Payment Date |
|-----------------------|-------------|--------------|
| Please see note below | | |

Note:

The Bank's ability to pay dividends is contingent on its ability to set aside unrestricted retained earnings for dividend distribution. In addition, the Bank's declaration of dividends, including computation of unrestricted retained earnings, is subject to compliance with certain rules and regulations prescribed by the Bangko Sentral ng Pilipinas (BSP) as provided under the Manual of Regulations for Banks (MORB) and subject to compliance with such financial regulatory requirements as may be applicable to the Bank at the time of such declaration.

PNB, however, has adopted the following general policy on the declaration of dividends:

"Dividends shall be declared and paid out of the surplus profits of the Bank at such times and in such amounts as the Board of Directors may determine in accordance with the provisions of law and the regulations of the Bangko Sentral ng Pilipinas (BSP) and the Securities and Exchange Commission (SEC), subject to compliance with such financial regulatory requirements as may be applicable to the Bank."

The Bank has not declared any cash or stock dividends on its common equity for the fiscal year 2015.

(d) Stockholders' Participation

1. State, if any, the measures adopted to promote stockholder participation in the Annual/Special Stockholders' Meeting, including the procedure on how stockholders and other parties interested may communicate directly with the Chairman of the Board, individual directors or board committees. Include in the discussion the steps the Board has taken to solicit and understand the views of the stockholders as well as procedures for putting forward proposals at stockholders' meetings. (updated – 2015)

| Measures Adopted | Communication Procedure |
|---|---|
| Adoption of SRC Rule 20 – Disclosures to Stockholders Prior to Meeting | Mailing of the Information Statement and Management Report together with the latest Audited Financial Statement to the stockholders at least 15 business days from the date of the stockholders' meeting. |
| Section 4.4, Article IV of the Bank's Amended By-Laws. | Publication of Notice of Meeting for one (1) week daily in at least one newspaper of newspaper of general circulation |
| Adoption of the Question and Answer Portion | Stockholders are allowed to take the floor and asked questions to the Chairman of the Board, the other directors or the officers of the Bank to air their concerns. If the queries cannot be addressed immediately on the floor, the stockholders are encouraged to dialogue with Management after the meeting. |

- 2. State the company policy of asking shareholders to actively participate in corporate decisions regarding:
 - a. Amendments to the company's constitution
 - b. Authorization of additional shares
 - c. Transfer of all or substantially all assets, which in effect results in the sale of the company

The Bank complies with the requirements under the Corporation Code in obtaining stockholders' approval for such decisions. Any amendment of the Bank's Articles of Incorporation, increase in capital stock or transfer of all or substantial sale of its assets required the vote of at least two-thirds of the outstanding capital stock.

- Does the company observe a minimum of 21 business days for giving out of notices to the AGM where items to be resolved by shareholders are taken up? (updated - 2015)
 - a. Date of sending out notices:

For the Annual Stockholders' Meeting held on May 26, 2015

- April 30 to May 5, 2015

In compliance with SRC Rule 20 (3)(c)(iv), the Information Statement, Management Report and written notice of the meeting was sent to the shareholders of record at least fifteen (15) business days prior to the date of the meeting. In addition, the notice of meeting was likewise published alternately for one (1) week from May 10 to 16, 2015 in seven (7) newspapers of general circulation in the Philippines, namely: Philippine Daily Inquirer, Philippine Star, Pilipino Star NGAYON, BusinessWorld, The Manila Times, Business Mirror and The Standard, in accordance with Section 4.4, Article IV of the Bank's Amended By-Laws.

Date of the Annual/Special Stockholders' Meeting:

For the Annual Stockholders' Meeting

- May 26, 2015

Section 4.2, Article IV of PNB Amended By-Laws states that "the annual meeting of the stockholders shall be held at the principal office of the Bank or any other place within Metro Manila as may be determined by the majority of the Board of Directors, on the last Tuesday of May of each year unless such day is a legal holiday in which case the business day next following shall be the meeting day for the particular year."

4. State, if any, questions and answers during the Annual/Special Stockholders' Meeting. (updated -2015)

There were no questions during the Annual Stockholders' Meeting held on May 26, 2015. However, two stockholders made the following comments:

- Mr. Mariano M. Soria, a stockholder and a retired Philnabanker, took the floor and congratulated the Board of Directors,
 Management and the ranks for the major accomplishments of the Bank in 2014. He said that it was not only the new
 Philnabankers who are proud of the achievements of the Bank but the retirees like him as well. He was thankful that the Bank is
 taking care of its people ever after they retire through the extension of the health maintenance organization (HMO) insurance
 plan for retirees.
- Mr. Albert Christian Silva, another stockholder, said that Management, particularly the President, should be commended for the 5% increase in net income and the improved ratings by Moody's and Standard & Poors.
- 5. Result of Annual/Special Stockholders' Meeting's Resolutions

| Annual Stockholders' Meeting (May 26, 2015) | | | |
|--|---------------|------------|------------|
| Resolution | Approving | Dissenting | Abstaining |
| Confirmation of the Minutes of the 2014 Annual Stockholders' Meeting held on May 27, 2014 | 1,039,114,624 | - | 16,613,610 |
| Notation of President's Report | 1,038,830,704 | = | 16,897,530 |
| Approval of the Bank's 2014 Annual Report | 1,038,830,704 | - | 16,897,530 |
| Approval of the ratification of all the acts, resolutions and proceedings of the Board of Directors and Corporate Officers since the 2013 Annual Stockholders' Meeting | 1,038,830,704 | _ | 16,897,530 |
| Approval of the Election of the following Directors: | | | |
| a) Florencia G. Tarriela | 1,038,871,055 | 243,569 | 16,613,610 |
| b) Felix Enrico R. Alfiler | 1,042,240,153 | 836,741 | 12,651,340 |
| c) Florido P. Casuela | 1,019,780,740 | 19,333,884 | 16,613,610 |
| d) Leonilo G. Coronel | 1,019,889,110 | 19,225,514 | 16,613,610 |
| e) Reynaldo A. Maclang | 1,019,907,488 | 19,207,136 | 16,613,610 |
| f) Estelito P. Mendoza | 1,013,293,973 | 25,820,651 | 16,613,610 |
| g) Christopher J. Nelson | 1,005,464,963 | 33,649,661 | 16,613,610 |
| h) Federico C. Pascual | 1,038,871,055 | 243,569 | 16,613,610 |
| i) Cecilio K. Pedro | 1,038,987,876 | 126,748 | 16,613,610 |
| j) Washington Z. Sycip | 1,019,858,579 | 19,256,045 | 16,613,610 |
| k) Harry C. Tan | 1,019,645,541 | 19,469,083 | 16,613,610 |
| I) Dr. Lucio C. Tan | 1,017,167,225 | 21,947,399 | 16,613,610 |
| m) Lucio K. Tan, Jr. | 1,002,754,018 | 36,360,606 | 16,613,610 |
| n) Michael G. Tan | 1,005,221,394 | 33,893,230 | 16,613,610 |
| o) Deogracias N. Vistan | 1,038,998,916 | 115,708 | 16,613,610 |
| Appointment of External Auditor | 1,038,852,677 | 261,947 | 16,613,610 |

6. Date of publishing of the result of the votes taken during the most recent AGM for all resolutions: (updated – 2015)

The results of the Annual Stockholders' Meeting (ASM) were disclosed to the Bank's regulators, i.e., the Philippine Stock Exchange (PSE), the Bangko Sentral ng Pilipinas (BSP), the Securities and Exchange Commission (SEC) and the Philippine Dealing & Exchange Corporation (PDEx) as required. A press conference was also held after the ASM.

a) Modifications

State, if any, the modifications made in the Annual/Special Stockholders' Meeting regulations during the most recent year and the reason for such modification:

| Modifications | Reason for Modification |
|---------------|-------------------------|
| None | Not Applicable |

b) Stockholders' Attendance

i. Details of Attendance in the Annual/Special Stockholders' Meeting Held: (updated –2015)

| Type of Meeting | Names of Board members / Officers present | Date of Meeting | Voting Procedure (by poll, show of hands, etc.) | % of SH Attending in Person | % of SH in Proxy | Total % of SH attendance |
|--------------------|--|--------------------|--|-----------------------------------|---------------------|--------------------------------|
| Annual | Florencia G. Tarriela, Independent Director Felix Enrico R. Alfiler, Independent Director Florido P. Casuela, Director Joseph T. Chua, Director Leonilo G. Coronel, Director Reynaldo A. Maclang, Director Estelito P. Mendoza, Director Federico C. Pascual, Independent Director Cecilio K. Pedro, Independent Director Michael G. Tan, Director Lucio K. Tan, Jr., Director Deogracias N. Vistan, Independent Director Christopher J. Nelson, Board Advisor William T. Lim, Board Advisor William T. Lim, Board Advisor Opris S. Te, Corporate Secretary Cenon C. Audencial, Jr., EVP Horacio E. Cebrero III, EVP Christopher J. Dobles, EVP Jovencio B. Hernandez, EVP Nelson C. Reyes, EVP Yolanda M. Albano, FSVP Alice Z. Cordero, FSVP Zacarias E. Gallardo, Jr., FSVP Miguel Angel G. Gonzalez, FSVP John Howard D. Medina, FSVP Edgardo T. Nallas, FSVP Edgardo T. Nallas, FSVP Emmanuel German V. Plan II, FSVP Allan L. Ang, SVP Emeline C. Centeno, SVP Elisa M. Cua, SVP Christian Jerome Dobles, SVP Erwin C. Go, SVP Dioscoro Teodorico L. Lim, SVP Ma. Paz D. Lim, SVP Manuel C. Bahena, Jr., FVP Josephine E. Jolejole, FVP Arsenia L. Matriano, FVP Nixon S. Ngo, FVP Roberto S. Vergara, FVP Janette Y. Abad Santos, VP Constantino T. Yap, VP | May 26, 2015 | In person and by representative to act by written proxy | 0.004% | 84.516% | 84.520% |

ii. Does the company appoint an independent party (inspectors) to count and/or validate the votes at the ASM/SSMs?

No, the Bank does not appoint an independent party to count and/or validate the votes for its Annual Stockholders' Meeting. This is handled by the Bank's stock transfer agent with the supervision of the Corporate Secretary.

In compliance with Section 4.7 of PNB By-Laws, all the proxies received will be validated by the Bank's Corporate Secretary at the office of the stock transfer agent. During the validation, the stock transfer agent will verify if the stockholder is included in the list of the stockholders as per record date, and if the signature appearing on the proxy letter tallies against his signature card on file.

iii. Do the company's common shares carry one vote for one share? If not, disclose and give reasons for any divergence to this standard. Where the company has more than one class of shares, describe the voting rights attached to each class of shares.

Yes. Section 4.9 (re: Voting of Shares in General) of the PNB's Amended By-Laws states that at each meeting of the stockholder, every stockholder entitled to vote on the particular question involved shall be entitled to one (1) vote for each share of stock standing in his name on the books of the Bank at the time of the closing of the transfer books for such meeting or on the record date fixed by the Board of Directors pursuant to Section 3.4 of the said Amended By-Laws.

The manner of voting and counting of votes are as follows:

- a) Every stockholder entitled to vote shall have the right to vote, either in person or by proxy, the number of shares registered in his name on record as of the close of business hours on record date. Only written proxies, signed by the stockholders and duly presented to the Corporate Secretary on or before deadline of submission of proxies shall be honored for purposes of voting.
- b) For purposes of electing directors, the system of cumulative voting shall be followed. Each stockholder has a number of votes equal to the number of shares he owns, times the number of directors to be elected. Under this voting system, the stockholder has the option to (i) cast all his votes in favor of one (1) nominee, or (ii) distribute those votes under the same principle among as many nominees as he shall see fit. Only candidates duly nominated shall be voted upon by the stockholders entitled to vote or by their proxies.
- Unless required by law, or upon motion by any stockholder, voting need not be by ballot and may be done by show of hands.
- d) The manner of election and the counting of the votes to be cast shall be under the supervision of the Corporate Secretary.

c) Proxy Voting Policies

State the policies followed by the company regarding proxy voting in the Annual/Special Stockholders' Meeting.

Section 4.7, Article VII of the PNB Amended By-Laws:

Right to Vote; Proxies. Stockholders entitled to vote at a stockholders' meeting may vote either in person or by proxy the number of shares registered in their respective names in the Stock and Transfer Book of the Bank. Proxies shall be in writing, signed by the stockholder and duly presented to the Secretary for inspection and recorded not later than 5:00 o'clock in the afternoon five (5) calendar days prior to the date of the meeting. Unless otherwise provided in the proxy, it shall be valid for the meeting for which it is intended. No proxy shall be valid and effective for a period longer than five (5) years at any one time.

| | Company's Policies |
|-------------------------------------|--|
| Execution and acceptance of proxies | Stockholders entitled to vote at a stockholders' meeting may vote either in person or by proxy the number of shares registered in their respective names in the Stock and Transfer Book of the Bank. |
| Notary | Not required. |
| Submission of Proxy | Proxies shall be in writing, signed by the stockholder and duly presented to the Secretary for inspection and recorded not later than 5:00 o'clock in the afternoon five (5) calendar days prior to date of the meeting. |
| Several Proxies | Joint and alternative proxies are acceptable. |
| Validity of Proxy | Per SRC Rule 20(5)(F)(ii), no proxy shall confer authority to vote with respect to more than one meeting (and any adjournment thereof) unless a specific statement is made in the information statement and form of proxy that the proxy is valid for more than one meeting. Provided, |

| | however, that no proxy shall be valid and effective for a period longer than five (5) years from the date of the proxy; |
|-------------------------|--|
| | Per Sec. 58 of the Corporation Code, unless otherwise provided in the proxy, it shall be valid only for the meeting for which it is intended. No proxy shall be valid and effective for a period longer than five (5) years at any one time. |
| Proxies executed abroad | Acceptable. |
| Invalidated Proxy | In accordance with the rules under the Securities Regulation Code and the SEC Memorandum No. 5, Series of 1996. |
| Validation of Proxy | Done by the Corporate Secretary in coordination with the Stock Transfer Agent, usually the day after the deadline for the submission of proxies. |
| Violation of Proxy | In accordance with the rules under the Securities Regulation Code and the SEC Memorandum Circular No. 5, Series of 1996. |

d) Sending of Notices

State the company's policies and procedure on the sending of notices of Annual/Special Stockholders' Meeting.

| Policies | Procedure |
|--|---|
| In compliance with SRC Rule 20 (3)(c)(iv), the Information Statement, Management Report and written notice of the meeting was sent to all shareholders of record at least fifteen (15) business days prior to the date of the meeting. In addition, the notice of meeting was likewise published for one (1) week daily in at least one newspaper of general circulation in the Philippines, in accordance with Section 4.4, Article IV of the Bank's Amended By-Laws. | The written notice of the meeting together with the Definitive Information Statement and Audited Financial Statement contained in a CD are physically mailed to the last known addresses on record of all the qualified stockholders through the Stock Transfer Agent. This is also disclosed to the regulators and uploaded to the Bank's website. The notice is also published alternately in newspapers of general circulation for one week. |

e) Definitive Information Statements and Management Report (updated – 2015)

| | Annual Stockholders' Meeting (May 26, 2015) |
|---|---|
| Number of Stockholders entitled to receive Definitive Information Statements and Management Report and Other Materials | 30,110 stockholders |
| Date of Actual Distribution of Definitive Information Statement and Management Report and Other Materials held by market participants/certain beneficial owners | April 30 to May 5, 2015 |
| Date of Actual Distribution of Definitive Information Statement and Management Report and Other Materials held by stockholders | April 30 to May 5, 2015 |
| State whether CD format or hard copies were distributed | Distributed in CD format |
| If yes, indicate whether requesting stockholders were provided hard copies | Printed (hard) copies of the contents of the CD, i.e., Definitive Information Statement and Management Report, Secretary's Certificate certifying that none of the directors of the Bank are appointed officials of the Government, Statement of Management's Responsibility for Financial Statements, 2014 Audited Financial Statements, Supplemental Schedules and Notice to the Stockholders that the Bank will send out SEC Form 17-Q on or before May 19, 2015 were made available during the meeting. |

f) Does the Notice of Annual/Special Stockholders' Meeting include the following: (updated – 2015)

| | Special Stockholders' Meeting | Annual Stockholders' Meeting (May 26, 2015) |
|---|----------------------------------|---|
| Each resolution to be taken up deals with only one item. | Not Applicable | Yes |
| Profiles of directors (at least age, qualification, date of first appointment, experience, and directorships in other listed companies) nominated for election/re-election. | Not Applicable | Yes (indicated in the Definitive Information Statement attached to the Notice) |

| The auditors to be appointed or re-appointed. | Not Applicable | Yes (indicated in the Definitive Information Statement attached to the Notice) |
|---|----------------|---|
| An explanation of the dividend policy, if any dividend is to be declared. | Not Applicable | No dividend will be declared. |
| The amount payable for final dividends. | Not Applicable | Not Applicable |
| Documents required for proxy vote. | Not Applicable | Proxies are not solicited. |

Should any of the foregoing information be not disclosed, please indicate the reason thereto.

Documents required for proxy vote - Stockholders were informed that they may issue and vote by proxies, but proxies were not solicited.

2) Treatment of Minority Stockholders

(a) State the company's policies with respect to the treatment of minority stockholders.

| Baltata | lla |
|---|---|
| Policies | Implementation |
| Right to vote on all matters that require their consent or approval | Shareholders have the right to elect, remove and replace directors and vote on certain corporate acts in accordance with the Corporation Code. |
| Right to inspect corporate books and records | All shareholders are allowed to inspect corporate books and records, including minutes of Board meetings and stock registries, in accordance with the Corporation Code and may access the annual reports, including financial statements, without cost or restrictions. |
| Right to Information | The shareholders are provided, upon request, with periodic reports which disclose personal and professional information about the directors and officers and certain other matters such as their holdings of the Bank's shares, dealings with the Bank, relationships among directors and key officers, and the aggregate compensation of directors and officers. |
| | All other material information are disclosed to the regulators and uploaded to the Bank's website for easy access by all stockholders of the Bank. |
| | The minority shareholders are granted the right to propose the holding of a meeting, and the right to propose items in the agenda of the meeting, provided the items are for legitimate business purposes. |
| | The minority shareholders have access to any information relating to matters for which Management is accountable. |
| Appraisal Right | The shareholders have appraisal right or the right to dissent and demand payment of the fair value of their shares in the manner provided for under Section 82 of the Corporation Code of the Philippines, under any of the following circumstances: |
| | In case any amendment to the Articles of Incorporation has the effect of changing or restricting the rights of any stockholders or class of shares, or of authorizing preferences in any respect superior to those of outstanding shares of any class, or of extending or shortening the term of corporate existence. In case of sale, lease, exchange, transfer, mortgage, pledge or other disposition of all or substantially all of the corporate property and assets as provided in the Corporation Code; and In case of merger or consolidation. |

| Absence of Pre-emptive Right to Stock Issuances of the | The stockholders have no pre-emptive right to subscribe to |
|--|--|
| Corporation | any new or additional issuance of shares by the Bank, regardless of the class of shares, and whether the same is issued from the Bank's unissued capital stock or in support of an increase in capital. |
| Rights to Dividends | Dividends shall be declared and paid out of the surplus profits of the Bank as often and at such times as the Board may determine and in accordance with the provisions of the law and regulations of the Bangko Sentral ng Pilipinas. |

(b) Do minority stockholders have a right to nominate candidates for board of directors?

Yes. Any stockholder may nominate candidates for the Board.

K. INVESTORS RELATIONS PROGRAM

1) Discuss the company's external and internal communications policies and how frequently they are reviewed. Disclose who reviews and approves major company announcements. Identify the committee with this responsibility, if it has been assigned to a committee.

External communications in the form of press releases or pronouncements to the market are coursed through the Marketing Group of the Bank. This covers, among others, write-ups on financials, products, tie-ups, etc. Press releases on financials and any other are approved by the President as endorsed by the Marketing Head and the sponsor of the information. The financial figures have to be signed off by the President, Chief Financial Officer and the Corporate Planning Head. All other required regulatory external pronouncements are released through the Corporate Secretary's Office and forwarded to the appropriate regulatory bodies or institutions.

All others which are at product level have to be signed off by the relevant unit/division involved in the particular communications and the Marketing Head.

Internal communications are handled through the Corporate Communications Unit under the Marketing Group. This involves the sending of e-mail blasts and the updating of the intranet website "Cybermag" as a marketing tool in disseminating information within the organization.

Information security guidelines are strictly prescribed and followed in disseminating information both for internal and external communications.

2) Describe the company's investor relations program including its communications strategy to promote effective communication with its stockholders, other stakeholders and the public in general. Disclose the contact details (e.g. telephone, fax and email) of the officer responsible for investor relations.

FOR STOCKHOLDERS (updated - 2015)

| | Details |
|---------------------------------|--|
| (1) Objectives | To be able to give quality service and address all the concerns of the PNB stockholders. |
| (2) Principles | PNB is a customer-centered organization with a passion for service excellence. |
| (3) Modes of Communications | Verbal and written communications, including e-mail and fax. |
| (4) Investors Relations Officer | Ms. Maila Katrina Y. Ilarde |
| | Corporate Secretary |
| | Tel.# (632) 834-0780 |
| | Email: ilardemk@pnb.com.ph |
| | PNB Stock Transfer Agent: |
| | Ms. Emylyn P. Audemard |
| | Corporate Services – PNB Trust Banking Group |
| | Tel.# (632) 891-6040 loc. 2307 |
| | Email: audemardep@pnb.com.ph; avilesjml@pnb.com.ph |

FOR OTHER STAKEHOLDERS

| | Details |
|----------------|---|
| (1) Objectives | Promote investors' awareness and name recognition through participation in domestic and international conferences sponsored by fund managers. |
| | Improve investors' perception of PNB by keeping them abreast of the developments in the Bank through constant communications and maintaining cordial relations with them. |

| | Effectively address concerns/issues that could materially affect the Bank's good image, operations and viability. |
|---------------------------------|--|
| (2) Principles | Accuracy and Timeliness To provide analysts/credit rating agencies/ investors with correct and up-to-date information on PNB. Transparency To disclose to investors relevant information on the Bank in line with the prescribed standard of disclosure by regulatory agencies. Consistency and Impartiality To make the same information accessible to all interested analysts/credit rating agencies/investors through various modes of communication. |
| (3) Modes of Communications | \acute{E} Meetings with the President and other Senior Officers (as requested by investors) \acute{E} Teleconferences / phone calls \acute{E} Emails |
| (4) Investors Relations Officer | SVP Emeline C. Centeno Corporate Planning and Research Division Tel # 526-3131 local 2120/2084 Email address: centenoec@pnb.com.ph iru@pnb.com.ph |

FOR PUBLIC IN GENERAL

| | Details |
|---------------------------------|--|
| (1) Objectives | To properly communicate corporate news, institutional advocacies and product campaigns to the general public and specific markets through appropriate and effective media channels. To provide the proper feedback channels to potential and existing clients and reply to queries in a timely manner. (Customer Service) |
| (2) Principles | Timeliness - Timely dissemination of information as required by the public. Effectivity - To reach the proper audience with the appropriate communication |
| (3) Modes of Communications | Internal and External Email Broadcasts Facebook Print Media Radio Letter Advices to Publics TV Advertisements (Local, Cable and Overseas) Press Releases Short message service alerts Electronic Channels – ATM, Phone, Mobile Websites and Social Networks |
| (4) Investors Relations Officer | SVP Norman Martin C. Reyes Chief Marketing Officer / Marketing Group Head Tel.# (632) 526-3131 loc. 4360 Email address: reyesnmc@pnb.com.ph Customer Service Hotline: (632) 573-8888 Email: customercare@pnb.com.ph |

3) What are the company's rules and procedures governing the acquisition of corporate control in the capital markets, and extraordinary transactions such as mergers, and sales of substantial portions of corporate assets? (updated – 2015)

The Bank has created a Capital Management sub-committee of the Asset/Liability Committee to specifically handle policies and procedures pertaining to the capital planning and assessment as well as possible equity investments of the Bank. It is composed of the President, Chief Financial Officer, the Head of Treasury, the Head of Corporate Planning, and the President of PNB Capital and Investment Corporation.

The following are undertaken for the acquisition of substantial control in capital markets, merger with another bank and sale of substantial portion of corporate assets:

- a. Secure Board approval for the envisioned transaction.
- b. Request for engagement proposals from the following: (i) Financial Advisors (either for valuation purposes and/or for underwriting, or for the rendering of fairness opinion); (ii) Legal Advisors; and (iii) Independent Auditor.
- c. Do a comparative analysis of the proposals and prepare a recommendation to the Board of Directors.
- d. Get approval for their engagement.
- e. Evaluate the papers and secure the necessary approvals:
 - For the merger/ acquisition of substantial control: (a) Board approval; (b) Stockholders approval; (c) PDIC approval; (d) BSP approval; (e) SEC approval; and (f) approval from foreign regulatory authorities, whenever needed.
 - ii. For sale of substantial portion of corporate assets: (a) Board approval; and (b) BSP/other regulatory approvals, if needed.

BSP and SEC rules and regulations on mergers and acquisitions are strictly being followed by PNB.

Name of the independent party the board of directors of the company appointed to evaluate the fairness of the transaction price.

- 1) For the Merger of PNB and Allied Bank, Union Bank of Switzerland (UBS) was appointed by the Board of Directors to render a Fairness Opinion in accordance with SEC rules.
- 2) As a rule, PNB hires an advisor for a Fairness Opinion as necessary and on a per transaction basis. Hence, for prospective transactions, PNB will hire whoever is qualified to render Fairness Opinion following SEC rules regarding this matter.

L. CORPORATE SOCIAL RESPONSIBILITY INITIATIVES

Discuss any initiative undertaken or proposed to be undertaken by the company. (updated - 2015)

The Bank's CSR initiatives have been along three main focus areas:

- Education, particularly for the youth. Along this line, the Bank continues to grant scholarship to deserving students through the Tan Yan Kee
 Foundation, the CSR arm of the Lucio Tan Group of Companies. In 2015, PNB is pursuing a Financial Literacy Program targeted at the youth,
 in partnership with the BSP. At the same time, the Bank continues to support initiatives to build libraries in various schools in the
 countryside.
- 2. Environmental protection. The Bank sponsors various tree/mangrove planting activities all over the country. These activities are conducted by branch personnel in various regions.
- 3. Humanitarian assistance during calamities and to indigents/those requiring special financial assistance. The Bank continues to support various employee-initiated CSR through the Pagtutulungan Ng Bayan program. The Program provides immediate assistance to victims of natural calamities, and various kinds of assistance to indigents and special communities in hospitals, hospices, orphanages, and other centers.

The Bank has formed a CSR Task Force to further provide direction and focus to its various CSR initiatives, particularly in the run up to PNB's centennial celebration in 2016.

M. BOARD, DIRECTOR, COMMITTEE AND CEO APPRAISAL

Disclose the process followed and criteria used in assessing the annual performance of the board and its committees, individual director, and the CEO/President.

The Board members conduct a self-assessment in order to evaluate performance for the previous year. The performance of the President/CEO, on the other hand, is evaluated by the Board of Directors.

Under the Bank's Revised Corporate Governance Manual (Manual), the Board established an evaluation system such as the Performance Evaluation Sheet to determine and measure their compliance with the Manual. Any violation thereof shall subject the responsible director, officer or employee to the penalty provided under Part 10 of the Manual.

The Performance Evaluation Sheet is divided into three parts, 1) Questions on Director's Individual Qualitative Performance; 2) Questions on the Board; and 3) Questions on the Board Committees. After the Directors' self-evaluation, the results are discussed and noted by the Corporate Governance Committee before submission to the Board for notation.

N. INTERNAL BREACHES AND SANCTIONS

Discuss the internal policies on sanctions imposed for any violation or breach of the corporate governance manual involving directors, officers, management and employees

| Violations | Sanctions |
|------------------|---|
| First Violation | Reprimand |
| Second Violation | Suspension (The duration will depend on the gravity of the violation) |
| Third Violation | Removal from the office (maximum penalty) |



SECRETARY'S CERTIFICATE

I, MAILA KATRINA Y. ILARDE, Corporate Secretary of the Philippine National Bank ("PNB", the "Bank"), a universal banking corporation organized and existing under the laws of the Republic of the Philippines, with principal office address at the PNB Financial Center, Pres. Diosdado Macapagal Blvd., Pasay City, Metro Manila, do hereby certify that during the meeting of the Board of Directors of the Bank on December 18, 2015, at which majority of the members were present, the following resolution was noted:

CONSOLIDATED CHANGES IN THE ANNUAL CORPORATE GOVERNANCE REPORT (ACGR) FOR 2015 – OFFICE OF THE CORPORATE SECRETARY -

BES RESOLUTION NO. 01/12-18-15

RESOLVED, AS IT IS HEREBY RESOLVED, that the Board note and confirm the Consolidated Changes in the Bank's Annual Corporate Governance Report (ACGR) for 2015, in compliance with SEC Memorandum Circular No. 12, Series of 2014, as recommended in the Memorandum of Ms. Maila Katrina Y. llarde, Corporate Secretary, dated December 9, 2015, and favorably endorsed by the Corporate Governance Committee on December 11, 2015 x x x.

IN WITNESS WHEREOF, I have hereunto affixed my signature this in Pasay City, Metro Manila.

MAILA KATRINA Y. ILARDE Corporate Secretary

SUBSCRIBED AND SWORN to before me this Manila, Affiant exhibiting to me her T.I.N. 260-890-405.

Doc. No. 308 Page No. 63 Book No. XII Series of 2016.

Commission No. 14-06; Roll No. 45158
Notary Public for Pasay City until 12/31/15
9° Floor PNB Financial Center
Pres. D.P. Macapagal Blvd., Pasay City
PTR No. 4203778/01-05-15/Pasay City
IBP No. 982954/01-06-15/RSM